Summary of 2011 Census Refusals Processing by State

Total 2011 Census Refusals: 8,338 (as at 07.25 23/08/11)

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<tr>
<td>Total Australia</td>
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Figures are cumulative to date
## Summary of 2011 Census Refusals and Progress

**Total 2011 Census Refusals: 11,084 (as at 07.25 30/08/11)**

<table>
<thead>
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### Summary of 2011 Census Refusals and Progress

Total 2011 Census Refusals: 11,084 (as at 07.25 2/9/11)

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Refusal DB Status - 4 August 2011

Total Refusal Records in Refusals Db: 2,063
Total Refusals at AS Draft Status (pre-Db): 1,203
Total Current Refusals: 3,266

Mail Sent:
- Refusal Letters Issued: 195
- NODs Issued: 0
- NOD Reminders Issued: 0

Mail Received:
- Forms Returned Complete: 0
- Forms Returned Incomplete: 0

Refusal Records Currently Held Up by DM’s
- AS Recommends Refusal Letter (AS Submitted) 358
- AS Recommends Review (AS Action) 499
- AS Recommends No Further Action (AS Closed) 582 (*Majority have been incorrectly closed and require change status to 'Await Response' of 'Issue Refusal Letter*)

Total Records Held Up: 1,429 (69.7%)
Refusal DB Status - 8 August 2011

Total Refusal Records in Refusals Db: 3,123
Total Refusals at AS Draft Status (pre-Db): 1,189
Total Current Refusals: 4,312

Mail Sent:
- Refusal Letters Issued: 310
- NODs Issued: 0
- NOD Reminders Issued: 0

Mail Received:
- Forms Returned Complete: 0
- Forms Returned Incomplete: 0

Refusal Records Currently Held Up by DM's
- AS Recommends Refusal Letter (AS Submitted) 503
- AS Recommends Review (AS Action) 721
- AS Recommends No Further Action (AS Closed) 795 ("Majority have been incorrectly closed and require change status to 'Await Response' of 'Issue Refusal Letter"")

Total Records Held Up: 2,020 (64.7%)
Refusal DB Status - 9 August 2011

Total Refusal Records in Refusals Db: 3,389
Total Refusals at AS Draft Status (pre-Db): 1,212
Total Current Refusals: 4,601

Mail Sent: 426
Refusal Letters Issued: 426
NODs Issued: 0
NOD Reminders Issued: 0

Mail Received: 4
Forms Returned Complete: 2
Forms Returned Incomplete: 2

Refusal Records Currently Held Up by DM’s:
AS Recommends Refusal Letter (AS Submitted): 443
AS Recommends Review (AS Action): 662
AS Recommends No Further Action (AS Closed): 704 (*Majority have been incorrectly closed and require change status to 'Await Response' or 'Issue Refusal Letter')
Total Records Held Up: 1,809 (39.3%)
Refusal DB Status - 11 August 2011

Total Refusal Records in Refusals Db: 3,670
Total Refusals at AS Draft Status (pre-Db): 1,143
Total Current Refusals: 4,813

Mail Sent:
- Refusal Letters Issued: 767
- NODs Issued: 2
- NOD Reminders Issued: 0

Mail Received:
- 15
  - Forms Returned Complete: 12
  - Forms Returned Incomplete: 3

Refusal Records Currently Held Up by DM's
- AS Recommends Refusal Letter (AS Submitted): 411
- AS Recommends Review (AS Action): 645
- AS Recommends No Further Action (AS Closed): 678 (*Majority have been incorrectly closed and require change status to 'Await Response' or 'Issue Refusal Letter')

Total Records Held Up: 1,734 (36.0%)

Note: DM's are being contacted who have greater than 40 records held up, requiring their attention. Issues being discovered that DM's in VIC and NSW believed they didn't need to 'action' the Refusal Reports (for various reasons). Most common reason seems to be that the DM's are waiting for further confirmation from their AS's about receiving a form during Collection.
Refusal DB Status - 15 August 2011

Total Refusal Records in Refusals Db: 4,447
Total Refusals at AS Draft Status (pre-Db): 1,407
Total Current Refusals: 5,854

Mail Sent:
- Refusal Letters Issued: 1,102
- NODs Issued: 3
- NOD Reminders Issued: 0

Mail Received: TBA
- Forms Returned Complete: TBA
- Forms Returned Incomplete: TBA

Refusal Records Currently Held Up by DM's
- AS Recommends Refusal Letter (AS Submitted): 349
- AS Recommends Review (AS Action): 411
- AS Recommends No Further Action (AS Closed): 493 ("Majority have been Incorrectly closed and require change status to 'Await Response' or 'Issue Refusal Letter'")
- Total Records Held Up: 1,253 (28.2%)

Note: DM's are being contacted who have greater than 40 records held up, requiring their attention. Issues being discovered that DM's in VIC and NSW believed they didn't need to 'action' the Refusal Reports (for various reasons). Most common reason seems to be that the DM's are waiting for further confirmation from their AS's about receiving a form during Collection.
Refusal DB Status - 16 August 2011

Total Refusal Records in Refusals Db: 4,772
Total Refusals at AS Draft Status (pre-Db): 1,517
Total Current Refusals: 6,289 (+435)

Mail Sent: 1,305
- Refusal Letters Issued: 1,302
- NODs Issued: 3
- NOD Reminders Issued: 0

Mail Received: TBA
- Forms Returned Complete: TBA
- Forms Returned Incomplete: TBA

Refusal Records Currently Held Up by DM's
- AS Recommends Refusal Letter (AS Submitted): 372
- AS Recommends Review (AS Action): 428
- AS Recommends No Further Action (AS Closed): 509 ("Majority have been incorrectly closed and require change status to 'Await Response' or 'Issue Refusal Letter'

Total Records Held Up: 1,309 (27.4%)

Note: DM's are being contacted who have greater than 40 records held up, requiring their attention.
Issues being discovered that DM's in VIC and NSW believed they didn’t need to 'action' the Refusal Reports (for various reasons). Most common reason seems to be that the DM's are waiting for further confirmation from their AS's about receiving a form during Collection.
Refusal DB Status - 17 August 2011

Total Refusal Records in Refusals Db: 5,217
Total Refusals at AS Draft Status (pre-Db): 1,617
Total Current Refusals: 6,835 (+546)

Mail Sent:
- Refusal Letters Issued: 1,402
- NODs Issued: 11
- NOD Reminders Issued: 0

Mail Received:
- TBA
- Forms Returned Complete: TBA
- Forms Returned Incomplete: TBA

Refusal Records Currently Held Up by DM’s:
- AS Recommends Refusal Letter (AS Submitted): 416
- AS Recommends Review (AS Action): 455
- AS Recommends No Further Action (AS Closed): 506 (*Majority have been incorrectly closed and require change status to 'Await Response' or 'Issue Refusal Letter')
- Total Records Held Up: 1,377 (26.4%)

Hot Topics Table

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</table>
Refusal DB Status - 19 August 2011

Total Refusal Records in Refusals Db: 5,482
Total Refusals at AS Draft Status (pre-Db): 1,526
Total Current Refusals: 7,018 (+183)

Mail Sent:
Refusal Letters Issued: 1,503
NODs Issued: 37
NOD Reminders Issued: 0

Mail Received:
TBA
Forms Returned Complete: TBA
Forms Returned Incomplete: TBA

Refusal Records Currently Held Up by DM's
AS Recommends Refusal Letter (AS Submitted) 434
AS Recommends Review (AS Action) 437
AS Recommends No Further Action (AS Closed) 489 (*Majority have been incorrectly closed and require change status to 'Await Response' or 'Issue Refusal Letter')
Total Records Held Up: 1,360 (24.8%)

Hot Topics Table

Summary of 2011 Census Refusals and Progress

<table>
<thead>
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</table>
Census 2011

Census

Project Manager
Census Field Operations

Phone

Email
Refusal DB Status - 23 August 2011

Total Refusal Records in Refusals Db: 6,606
Total Refusals at AS Draft Status (pre-Db): 1,732
Total Current Refusals: 8,338 (+321)

Mail Sent:
- Refusal Letters Issued: 1,832
- NODs Issued: 198
- NOD Reminders Issued: 0

Mail Received:
- Forms Returned Complete: TBA
- Forms Returned Incomplete: TBA

Refusal Records Currently Held Up by DM's
- AS Recommends Refusal Letter (AS Submitted) 527
- AS Recommends Review (AS Action) 477
- AS Recommends No Further Action (AS Closed) 503 (*Majority have been incorrectly closed and require change status to 'Await Response' or 'Issue Refusal Letter')

Total Records Held Up: 1,507 (22.8%)

Hot Topics Table
Refusals Breakdown

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<td>WA</td>
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</table>

Summary of 2011 Census Refusals and Progress

Total 2011 Census Refusals: 8,338 (as at 07.25 23/08/11)
Refusal DB Status - 25 August 2011

Total Refusal Records in Refusals Db: 7,167
Total Refusals at AS Draft Status (pre-Db): 1,747
Total Current Refusals: 8,914 (+351)

Mail Sent:
- Refusal Letters Issued: 2,249
- NODs Issued: 198
- NOD Reminders Issued: 0

Mail Received:
- Forms Returned Complete: TBA
- Forms Returned Incomplete: TBA

Refusal Records Currently Held Up by DM's
- AS Recommends Refusal Letter (AS Submitted): 437
- AS Recommends Review (AS Action): 428
- AS Recommends No Further Action (AS Closed): 420 (*Majority have been incorrectly closed and require change status to 'Await Response' or 'Issue Refusal Letter*)

Total Records Held Up: 1,285 (17.9%)

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</table>
Refusal DB Status - 26 August 2011

Total Refusal Records in Refusals Db: 7,499
Total Refusals at AS Draft Status (pre-Dbl): 1,733
Total Current Refusals: 9,232 (+318)

Mail Sent:
- Refusal Letters Issued: 2,249
- NODs Issued: 198
- NOD Reminders Issued: 0

Mail Received:
- Forms Returned Complete: TBA
- Forms Returned Incomplete: TBA

Refusal Records Currently Held Up by DM’s
- AS Recommends Refusal Letter (AS Submitted): 429
- AS Recommends Review (AS Action): 421
- AS Recommends No Further Action (AS Closed): 409 (*Majority have been incorrectly closed and require change status to 'Await Response' or 'Issue Refusal Letter')

Total Records Held Up: 1,259 (16.8%)

Hot Topics Table
Refusals Breakdown

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</table>

Summary of 2011 Census Refusals and Progress

Total 2011 Census Refusals: 9,232 (as at 07.25 26/08/11)
Refusal DB Status - 30 August 2011

Total Refusal Records in Refusals Db: 9,323
Total Refusals at AS Draft Status (pre-Db): 1,761
Total Current Refusals: 11,084 (+1,024)

Mail Sent:
- Refusal Letters Issued: 3,215
- NODs Issued: 198
- NOD Reminders Issued: 0

Mail Received:
- Forms Returned Complete: TBA
- Forms Returned Incomplete: TBA

Refusal Records Currently Held Up by DM's
- AS Recommends Refusal Letter (AS Submitted): 816
- AS Recommends Review (AS Action): 532
- AS Recommends No Further Action (AS Closed): 533 (*Majority have been incorrectly closed and require change status to 'Await Response' or 'Issue Refusal Letter')

Total Records Held Up: 1,881 (20.2%)

Hot Topics Table

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Summary of 2011 Census Refusals and Progress

Total 2011 Census Refusals: 11,084 (as at 07.25 30/08/11)
Refusal DB Status - 2 September 2011

Total Refusal Records in Refusals Db: 10,549
Total Refusals at AS Draft Status (pre-Db): 1,707
Total Current Refusals: 12,256 (+496)

Mail Sent:
- Refusal Letters Issued: 3,548
- NODs Issued: 223
- NOD Reminders Issued: 0

Total Mail Sent: 3,771

Mail Received:
- Forms Returned Complete: TBA
- Forms Returned Incomplete: TBA

Refusal Records Currently Held Up by DM's
- AS Recommends Refusal Letter (AS Submitted): 789
- AS Recommends Review (AS Action): 477
- AS Recommends No Further Action (AS Closed): 510 (*Majority have been incorrectly closed and require change status to 'Await Response' or 'Issue Refusal Letter')

Total Records Held Up: 1,776 (16.84%)

Hot Topics Table
Refusals Breakdown

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Summary of 2011 Census Refusals and Progress
Total 2011 Census Refusals: 11,084 (as at 07.25 2/9/11)