

From: [REDACTED]  
To: [REDACTED]  
Date: 09/08/2016 10:15 PM  
Subject:

---

**Tweet 1**

ABS & Census website are unavailable. The service won't be restored tonight. We will update you in AM. We apologise for the inconvenience.

**Tweet 2**

There will be no fines for completing the Census after Aug 9. There's still plenty of time to complete the Census. Thanks for your patience.

[REDACTED]

[REDACTED]

Census Communications | Communications and Dissemination Branch | **Australian Bureau of Statistics**

(P) [REDACTED] (M) [REDACTED] (E) [REDACTED] (W) [www.abs.gov.au](http://www.abs.gov.au)

Contact the ABS Communication team on [media@abs.gov.au](mailto:media@abs.gov.au) or **1300 175 070**.

The [ABS Privacy Policy](#) outlines how the ABS handles any personal information that you provide to us.

From: [Redacted]  
To: [Redacted]  
Date: 09/08/2016 06:29 PM  
Subject: Fw: Website Error

FYI

[Redacted]

[Redacted]

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(P) [Redacted] (M) [Redacted] (E) [Redacted] (W) [www.abs.gov.au](http://www.abs.gov.au)

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----- Forwarded by [Redacted] on 09/08/2016 06:29 PM -----

From: [Redacted]  
To: [Redacted]  
Cc: [Redacted]  
Date: 09/08/2016 06:28 PM  
Subject: Re: Website Error

Hi [Redacted]

Thanks for your email - sorry have been meaning to get a message out to you for the last half hour or so.

Can pick and choose/mix and match from these depending on the scenario:

- The online form and website are operating smoothly as expected.
- You may be experiencing a local technical issue.
- If your device or browser does not meet the minimum system requirements, we recommend that you use another device. <http://help.census.abs.gov.au/help/information/complete/system>
- If you continue to experience technical issues, please contact the Census Inquiry Service on 1300 214 531 or submit a Technical enquiry via our website. [https://www.census.abs.gov.au/eCensusWeb/help\\_form.jsp](https://www.census.abs.gov.au/eCensusWeb/help_form.jsp)
- You can request a paper form by calling 1300 820 275 (available 24 hours)
- There's still time. You will not be fined if you complete your Census after Census night. Try calling after August 10 when we expect call volumes to reduce.

[Redacted]

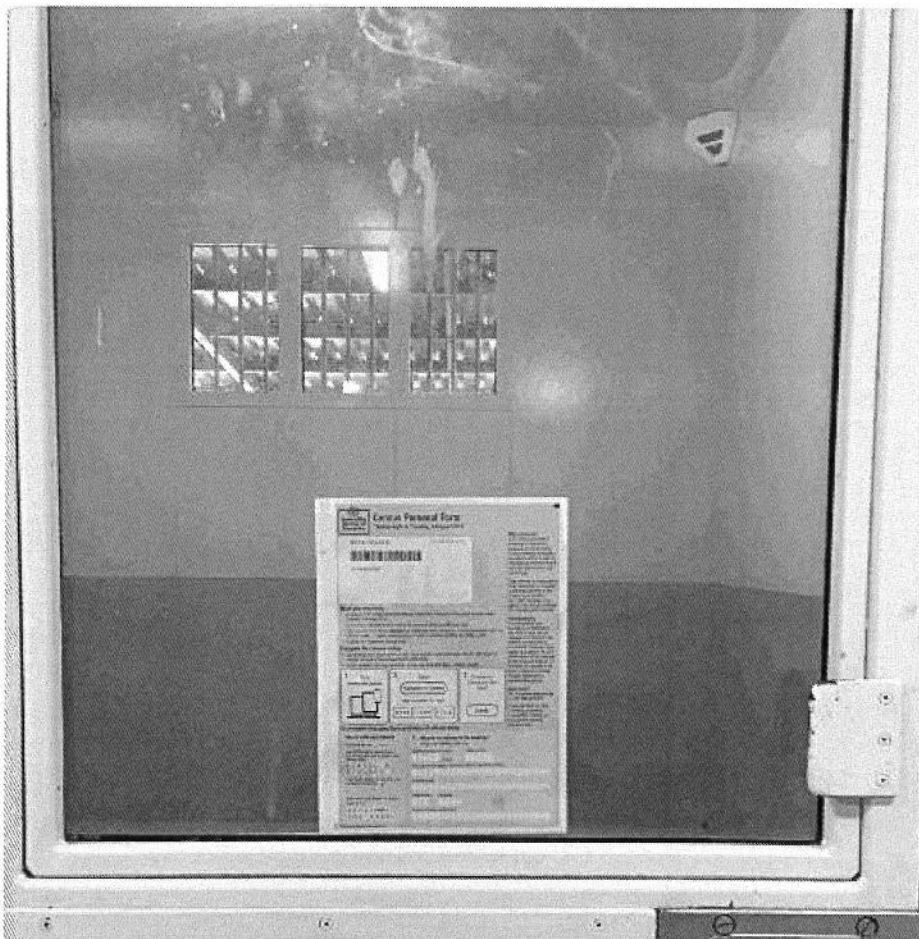
[Redacted]

From: [Redacted]  
To: CO Census Communications,  
Date: 09/08/2016 11:55 AM  
Subject: Info: [Redacted]



[Redacted] 23m

Are you spending today in the lock up? No worries. We have a census just for you #MyCensus #AusCensus # [Redacted] #fb



👍 3 ❤️ 3 ...

[Redacted]

[Redacted]

(P) [REDACTED] (M) [REDACTED] (E) [REDACTED] (W) [www.abs.gov.au](http://www.abs.gov.au)

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From: [REDACTED]  
To: [REDACTED]  
Date: 09/08/2016 01:33 PM  
Subject:

---

Do not worry if you have not received your Census materials. You will not be fined if you complete your Census after Census night. Try calling again after August 10 when we expect call volumes to reduce.

[REDACTED]

[REDACTED]

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(P) [REDACTED] (M) [REDACTED] (E) [REDACTED] (W) [www.abs.gov.au](http://www.abs.gov.au)

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From: [Redacted]  
To: [Redacted]  
Cc: [Redacted]

Date: 09/08/2016 09:57 PM  
Subject: Re: All Census social/digital paid media turned off tonight - Further update..

Hi team,

Have spoken with [Redacted] (& as discussed with [Redacted] the latest is as follows:  
[Redacted] have stopped all digital activity (display, online video, search & social), that they control.

Still being worked on are Twitter moments, all other Twitter activity has stopped but we do not have an eta as to when moments will be pulled.

Retweet to Remind has just been turned off.

[Redacted] are trying to reach someone at [Redacted] to pulldown the [Redacted] masthead. [Redacted] also have not been able to get onto [Redacted] or [Redacted] yet and while they pulled the banners from [Redacted], the background is still up. All of the links have been turned off though.

We will keep you posted as soon as we have another update.

Cheers,

[Redacted signature block]

From: [Redacted]  
Date: Tuesday, 9 August 2016 at 9:22 PM  
To: [Redacted]  
Cc: [Redacted]

[REDACTED]

**Subject:** All Census social/digital paid media turned off tonight - update..

Hi [REDACTED] & [REDACTED],

As just discussed I have spoken with [REDACTED] and can confirm as instructed by yourselves that all search activity is now turned off, the digital will be off within the next 20mins (none will be served) and we are working on turning off Twitter moments.

Appreciate you will advise us with an update when you can tonight.

We still have all our CM's on hold.

We will need to regroup tonight or tomoz morning 1<sup>st</sup> thing to work through what we do with Reminder phase activity.

Chat soon.

Cheers,

■

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]



**Tweets**

[Redacted] to: [Redacted]

09/08/2016 11:07 PM

History: This message has been forwarded.

ABS & Census website are unavailable. The service won't be restored tonight. We will update you in AM. We apologise for the inconvenience.

There will be no fines for completing the Census after Aug 9. There's still plenty of time to complete the Census. Thanks for your patience.

[Redacted]  
[Redacted] Governance, People & Culture, ABS  
Sent from my iPhone

[Redacted]



From: [REDACTED]  
To: [REDACTED]  
Cc: [REDACTED]  
Date: 09/08/2016 09:05 AM  
Subject: Action: [REDACTED] unit block without materials

---

Hi [REDACTED] (and [REDACTED]),

Happy Censusmas!!

Thought I'd pass this on for your team to investigate further. We might have a couple more of these throughout the day.

Cheers

[REDACTED]



Hi [REDACTED] so that we can investigate further, can you provide us with some more information and we will alert our local District Manager to follow up. Thank you.

14h

[REDACTED] New apartment block - only open for a month or so [REDACTED] [REDACTED] m guessing but prob 20 tenants at the moment - I've spoken to 4 and none seen census details. [REDACTED]

11h



GIF



Send

[REDACTED]

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From: [REDACTED]  
To: [REDACTED]  
Cc: [REDACTED]  
Date: 09/08/2016 08:35 PM  
Subject: Action - please put this message out through all channels asap

---

Hi all,

Confirmed outage on ABS and Census websites. Please proactively use the following message until further notice:

The ABS and Census websites are currently experiencing an outage . We are working to restore the service. We will keep you updated .

Thanks,  
[REDACTED]

[REDACTED]

[REDACTED]

Census Communication | Communications and Dissemination Branch | **Australian Bureau of Statistics**

(P) [REDACTED] (M) [REDACTED] (F) [REDACTED]

(E) [REDACTED] (W) [www.abs.gov.au](http://www.abs.gov.au)

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From: [REDACTED]  
To: [REDACTED]  
Cc: [REDACTED]  
Date: 09/08/2016 06:26 PM  
Subject: Re: How's the amp going?

---

Just received from [REDACTED] so have slotted in.

See attached report and let me know if you have any questions.

Cheers, [REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

**From:** [REDACTED]  
**Date:** Tuesday, 9 August 2016 at 6:15 PM  
**To:** [REDACTED]  
[REDACTED]  
**Subject:** Re: How's the amp going?

Still waiting on [REDACTED]'s stats but we have completed our part.

I'll ask [REDACTED] to send it through.

Cheers, [REDACTED]

[REDACTED]

[REDACTED]

[Redacted]

[Redacted]

[Redacted]

**From:** [Redacted]  
**Date:** Tuesday, 9 August 2016 at 6:14 PM  
**To:** [Redacted]  
**Subject:** Re: How's the amp going?

Yes results please.

Thanks,  
[Redacted]  
[Redacted]  
[Redacted]

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(P) [Redacted] (M) [Redacted] (F) [Redacted]  
(E) [Redacted] (W) [www.abs.gov.au](http://www.abs.gov.au)

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[Redacted] --09/08/2016 06:11:07 PM---Social report for today would be awesome. Any stats/figures from [Redacted]

**From:** [Redacted]  
**To:** [Redacted]  
**Cc:** [Redacted]  
**Date:** 09/08/2016 06:11 PM

Subject: Re: How's the amp going?

Social report for today would be awesome. Any stats/figures from [REDACTED]

[REDACTED]

[REDACTED]

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(P) [REDACTED] (M) [REDACTED] (E) [REDACTED] (W) [www.abs.gov.au](http://www.abs.gov.au)

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[REDACTED] ---09/08/2016 06:08:06 PM---Ha enjoy! Not sure exactly what you're after but the MyCensus Amplification page went live this afte

From: [REDACTED]  
To: [REDACTED]  
Cc: [REDACTED]  
Date: 09/08/2016 06:08 PM  
Subject: Re: How's the amp going?

Ha enjoy!

Not sure exactly what you're after but the MyCensus Amplification page went live this afternoon and Twitter Moments was also updated.

Were you looking for some results? Let me know.

Cheers, [REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[Redacted]

[Redacted]

From: [Redacted]

Date: Tuesday, 9 August 2016 at 5:52 PM

To: [Redacted]

[Redacted]

Cc: [Redacted]

Subject: How's the amp going?

[Redacted]

How's the MyCensus amp and Twitter moments going? Update would be fab.

Thanks,

[Redacted]

[Redacted]

[Redacted]

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(P) [Redacted] (M) [Redacted] (F) [Redacted]

(E) [Redacted] (W) [www.abs.gov.au](http://www.abs.gov.au)

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[Redacted]



From: [REDACTED]  
To: [REDACTED]  
Date: 09/08/2016 10:08 PM  
Subject: Tweet

---

ABS & Census website are unavailable. The service will not be restored tonight. We will update you in AM. We apologise for the inconvenience

[REDACTED]

[REDACTED]

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(P) [REDACTED] (M) [REDACTED] (E) [REDACTED] (W) [www.abs.gov.au](http://www.abs.gov.au)

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From: [REDACTED]  
To: [REDACTED]  
Cc: [REDACTED]  
Date: 09/08/2016 11:22 PM  
Subject: For info - suspending Census campaign

---

Hi [REDACTED] and [REDACTED]

Just a courtesy note to let you know we've instructed [REDACTED] to suspend all Census campaign activity tonight/tom due to outage of our online form.

We've put this message out tonight across all channels. [REDACTED] and all our other partners are aware. [REDACTED] have been great and responsive in helping us with this. We will keep everyone updated.

*The ABS and Census websites are unavailable. The service won't be restored tonight. We will update you in the morning. We apologise for the inconvenience.*

*There will be no fines for completing the Census after August 9. There's still plenty of time to complete the Census. Thanks for your patience.*

[REDACTED]  
[REDACTED]

Thanks,  
[REDACTED]

[REDACTED]

[REDACTED]

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[REDACTED]

(E) [REDACTED] (W) [www.abs.gov.au](http://www.abs.gov.au)

Contact the ABS Communication team on [media@abs.gov.au](mailto:media@abs.gov.au) or **1300 175 070**.

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From: [REDACTED]  
To: [REDACTED]  
Date: 09/08/2016 09:32 PM  
Subject: Re: Action - please put this message out through all channels asap

---

Hi we think it's our social ad - we've asked it to be shutdown but we think some of it is taking a bit longer to stop being fed/pushed out. Does that make sense? We can't suspend or turn it off ourselves - [REDACTED] have to do it.

Need anything from us?

Thanks,  
[REDACTED]  
[REDACTED]  
[REDACTED]

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[REDACTED]  
[REDACTED] W) [www.abs.gov.au](http://www.abs.gov.au)

Contact the ABS Communication team on [media@abs.gov.au](mailto:media@abs.gov.au) or **1300 175 070**.

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[REDACTED] ---09/08/2016 09:29:25 PM---Hi [REDACTED] sorry I am sure you are across this but there seems to be an auto reply on the Census t

From: [REDACTED]  
To: [REDACTED]  
Date: 09/08/2016 09:29 PM  
Subject: Re: Action - please put this message out through all channels asap

---

Hi [REDACTED] sorry I am sure you are across this but there seems to be an auto reply on the Census twitter handle that has just started telling everyone commenting to login now to do the Census.

[REDACTED]  
(Sent from Mobile)

On 9 Aug 2016, at 8:38 pm, [REDACTED] wrote:

FYI

Thanks,  
[REDACTED]

[REDACTED]

[REDACTED]

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[REDACTED]

[REDACTED] (W) [www.abs.gov.au](http://www.abs.gov.au)

Contact the ABS Communication team on [media@abs.gov.au](mailto:media@abs.gov.au) or 1300 175 070.

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----- Forwarded by [REDACTED] 08:38 PM -----

From: [REDACTED]  
To: [REDACTED]  
Cc: [REDACTED]  
Date: 09/08/2016 08:35 PM  
Subject: Action - please put this message out through all channels asap

Hi all,

Confirmed outage on ABS and Census websites. Please proactively use the following message until further notice:

The ABS and Census websites are currently experiencing an outage . We are working to restore the service . We will keep you updated .

Thanks,  
[REDACTED]

[REDACTED]

[REDACTED]

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[REDACTED]

[REDACTED] (W) [www.abs.gov.au](http://www.abs.gov.au)

Contact the ABS Communication team on [media@abs.gov.au](mailto:media@abs.gov.au) or **1300 175 070**.

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---

Message protected by MailGuard: e-mail anti-virus, anti-spam and content filtering.  
<http://www.mailguard.com.au>

Report this message as [spam](#)

From: [REDACTED]  
To: [REDACTED]  
Cc: [REDACTED]  
Date: 09/08/2016 11:08 PM  
Subject: Update - statement we're issuing across all channels

---

Hi there,

Putting this out now (approved by Min's Office) across all channels:

*The ABS and Census websites are unavailable. The service won't be restored tonight. We will update you in the morning. We apologise for the inconvenience.*

*There will be no fines for completing the Census after August 9. There's still plenty of time to complete the Census. Thanks for your patience.*

[REDACTED]  
[REDACTED]  
[REDACTED]

Thanks,

[REDACTED]  
[REDACTED]  
[REDACTED]

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[REDACTED]  
[REDACTED] (V) [www.abs.gov.au](http://www.abs.gov.au)

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[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED] ---09/08/2016 11:51:21 PM---Hi [REDACTED] and [REDACTED] I know you're aware, but this is just a courtesy note to let you know that

From: [REDACTED]  
To: [REDACTED]  
Date: 09/08/2016 11:51 PM  
Subject: For information - online form messages we've issued at at 11am

Hi [REDACTED] and [REDACTED]

I know you're aware, but this is just a courtesy note to let you know that as of 11pm, we have put this out (approved by Min's Office) across all channels - social, media statement, websites where we can, call centre etc:

*The ABS and Census websites are unavailable. The service won't be restored tonight. We will update you in the morning. We apologise for the inconvenience.*

*There will be no fines for completing the Census after August 9. There's still plenty of time to complete the Census. Thanks for your patience.*

[REDACTED]

[REDACTED]

Thanks,

[REDACTED]

[REDACTED]

[REDACTED]

Census Communication | Communications and Dissemination Branch | **Australian  
Bureau of Statistics**

[REDACTED]

[REDACTED] (W) [www.abs.gov.au](http://www.abs.gov.au)

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From: [REDACTED]  
To: [REDACTED]  
Cc: [REDACTED]  
Date: 09/08/2016 10:33 PM  
Subject: RE: Social media and alert text for review

---

Hi [REDACTED]

Confirming - there is no additional media statement being prepared. We plan to post this via Social media and use the same text for a short media alert that we will issue tonight. [REDACTED]  
[REDACTED]

[REDACTED]  
[REDACTED]

happy to discuss more... I will also call to confirm

[REDACTED]

[REDACTED] *Communications and Dissemination Branch*

**Australian Bureau of Statistics**

[REDACTED]

[REDACTED] (W) [www.abs.gov.au](http://www.abs.gov.au)

[REDACTED] ---09/08/2016 10:24:47 PM---Hi [REDACTED] Thanks for this.

From: [REDACTED]  
To: [REDACTED]  
Cc: [REDACTED]  
Date: 09/08/2016 10:24 PM  
Subject: RE: Social media and alert text for review [SEC=UNCLASSIFIED]

---

Hi [REDACTED]

Thanks for this.

We understand the ABS is working on a statement. Could you please hold off on these tweets until the Minister has seen that statement?

[REDACTED]  
[REDACTED]  
[REDACTED]

Thanks

[REDACTED]

**From:** [REDACTED]  
**Sent:** Tuesday, 9 August 2016 10:16 PM  
**To:** [REDACTED]  
**Subject:** Social media and alert text for review

Hi [REDACTED]

As discussed here are the proposed social media posts:

**Tweet 1**

ABS & Census website are unavailable. The service won't be restored tonight. We will update you in AM. We apologise for the inconvenience.

**Tweet 2**

There will be no fines for completing the Census after Aug 9. There's still plenty of time to complete the Census. Thanks for your patience.

We will also use these similar message in media alert and, call centre etc..

Can you please also advise the Treasurer's media staff?

[REDACTED]

[REDACTED] *Communications and Dissemination Branch*

**Australian Bureau of Statistics**

[REDACTED]

(E) [REDACTED] (W) [www.abs.gov.au](http://www.abs.gov.au)

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---

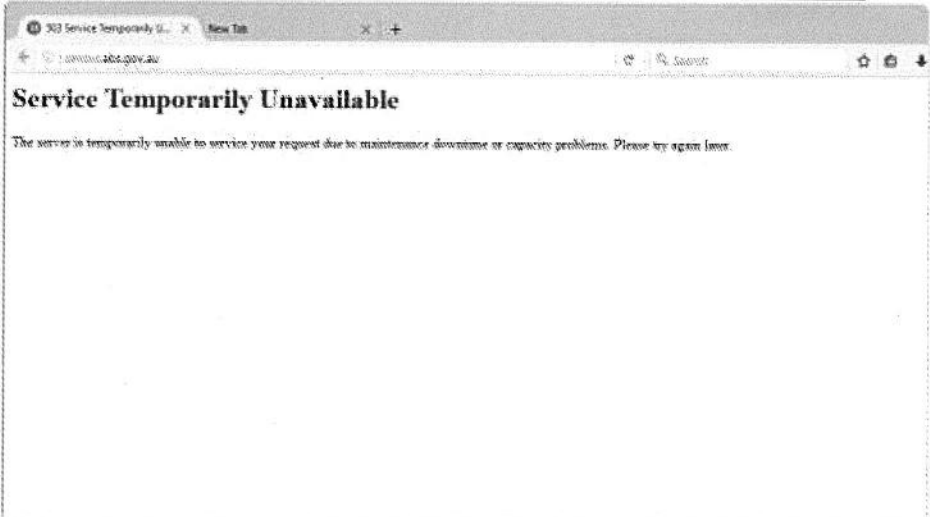
From: [REDACTED]  
To: [REDACTED]  
Date: 09/08/2016 11:54 AM  
Subject: Couple of examples - not widely picked up/retweeted yet

Hi there - see some examples screenshots below. Not widely picked up, people also reporting issues saving and submitting...

memercury.com.au/news/tasmania/... #Census-AIL

[REDACTED]

[REDACTED] 1h  
@ABSCensus Not a great start, shall we try again next year?.... [REDACTED]



The screenshot shows a web browser window with the address bar displaying 'www.abc.gov.au'. The main content area of the browser shows a message: 'Service Temporarily Unavailable' followed by 'The server is temporarily unable to service your request due to maintenance downtime or capacity problems. Please try again later.' Below the browser window, there are icons for retweeting, replying, and liking. At the bottom, it says '[REDACTED] and [REDACTED] liked a Tweet you were 1h mentioned in'.

http://www.census.abs.gov.au

http://www.census.abs.gov.au/

## This site can't be reached

The connection was reset.

Try:

- Checking the connection
- [Checking the proxy and the firewall](#)

### Check your internet connection.

Check any cables and reboot any routers, modems, or other network devices.

### Allow Opera to access the network in your firewall or antivirus settings.

If it is already listed as a program allowed to access the network, try removing it.

### If you use a proxy server...

Check your proxy settings or contact your network administrator to make sure you should be using a proxy server. Go to the Main menu > Settings > Change "Use a proxy server for your LAN".

In reply to [redacted]

47m

#CensusFall



1





FOLLOW

This is a more forgivable sort of #CensusFail .



RETWEETS 4 LIKES 3



10:19 AM - 9 Aug 2016

4 3

22m



# Submit



Your request could not be completed as a problem was encountered. Please call the Census Inquiry Service on 1300 214 531. [11:31:30 AM]



You've almost completed your Census.

Please make sure you have included all people, including visitors, in your household.

You will not be able to access your form after it has been submitted.

To the best of my knowledge, the answers I have provided are accurate.

[← Previous](#)

[Submit](#)

resent

n present

ay



(P) [REDACTED] (M) [REDACTED] (E) [REDACTED] (W) [www.abs.gov.au](http://www.abs.gov.au)

Contact the ABS Communication team on [media@abs.gov.au](mailto:media@abs.gov.au) or 1300 175 070.

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From: [REDACTED]  
To: CO Census Communications,  
Cc: [REDACTED]  
Date: 09/08/2016 11:41 PM  
Subject: For info/action - update on online form and comms approach tomorrow

---

Hi all,

As of 11pm, we have put this out across channels (approved by Min's Office) across all channels - social, media statement, websites where we can, ATO and so on:

*The ABS and Census websites are unavailable. The service won't be restored tonight. We will update you in the morning. We apologise for the inconvenience.*

*There will be no fines for completing the Census after August 9. There's still plenty of time to complete the Census. Thanks for your patience.*

[REDACTED]  
[REDACTED]

[REDACTED]  
[REDACTED]  
[REDACTED]

We've instructed [REDACTED] to pull remaining advertising (understanding some will still appear in places), and have advised all agency partners and Communication Advice Branch.

[REDACTED]  
[REDACTED]  
[REDACTED]

[REDACTED]  
[REDACTED]

Thanks,

[REDACTED]  
[REDACTED]  
[REDACTED]

Census Communication | Communications and Dissemination Branch | **Australian Bureau of Statistics**

(P) [REDACTED] (M) [REDACTED] (F) [REDACTED]

(E) [REDACTED] (W) [www.abs.gov.au](http://www.abs.gov.au)

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From:

[REDACTED]

Date: 09/08/2016 07:58 PM

Subject: For info/action - if we get enquiries re. online form

---

Hi all - can we please use high volume message in channels if required (nothing proactive) - Census online form is currently experiencing a high volumes. Please try again in 15 minutes.

[REDACTED] - let's not push anything out on social yet until we get an update.

We'll get you updates.

Thanks,

[REDACTED]

[REDACTED]

[REDACTED]

Census Communication | Communications and Dissemination Branch | **Australian Bureau of Statistics**

(P) [REDACTED] (M) [REDACTED] (F) [REDACTED]

(E) [REDACTED] (W) [www.abs.gov.au](http://www.abs.gov.au)

Contact the ABS Communication team on [media@abs.gov.au](mailto:media@abs.gov.au) or **1300 175 070**.

The [ABS Privacy Policy](#) outlines how the ABS handles any personal information that you provide to us.

From: [REDACTED]  
To: [REDACTED]  
Date: 09/08/2016 11:02 PM  
Subject: Fw: Confirm 11pm online msg - following Min Office call

---

Here you go - we tweeted this, are putting out as media statement, on CIS IVR and wherever else (will spell out 'and' etc in formal channels - abbreviations are for social).

Thanks,  
[REDACTED]

[REDACTED]

[REDACTED]

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(P) [REDACTED] (M) [REDACTED] (F) [REDACTED]

(E) [REDACTED] (W) [www.abs.gov.au](http://www.abs.gov.au)

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----- Forwarded by [REDACTED] on 09/08/2016 11:00 PM -----

From: [REDACTED]  
Date: 09/08/2016 10:55 PM  
Subject: Confirm 11pm online msg - following Min Office call

---

ABS & Census website are unavailable. The service won't be restored tonight. We will update you in AM. We apologise for the inconvenience.

There will be no fines for completing the Census after Aug 9. There's still plenty of time to complete the Census. Thanks for your patience.

[REDACTED]

Thanks,  
[REDACTED]

[REDACTED]

██████████

Census Communication | Communications and Dissemination Branch | **Australian Bureau of Statistics**

(P) ██████████ (M) ██████████ (F) ██████████

(E) ██████████ (W) [www.abs.gov.au](http://www.abs.gov.au)

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From: [Redacted]  
To: [Redacted]  
Cc: [Redacted]  
Date: 09/08/2016 07:22 PM  
Subject: Fw: For info/action - public messages re. online form [DLM=For-Official-Use-Only]

Oppps.. this time with the links...

[Redacted]

[Redacted]

ABS Communication | Census | Office of the Statistician and External Engagement | **Australian Bureau of Statistics**

(P) [Redacted] (M) [Redacted] (F) (C) [Redacted]

(E) [Redacted] (W) [www.abs.gov.au](http://www.abs.gov.au)

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----- Forwarded by [Redacted] on 09/08/2016 07:18 PM -----

From: [Redacted]  
Cc: [Redacted]  
Date: 09/08/2016 04:42 PM  
Subject: Re: For info/action - public messages re. online form [DLM=For-Official-Use-Only]

Hi

We fixed up the general and media messages (edits in red) - Not sure where the earlier reference to web 'help' content came from.

**General message**

*For anyone experiencing problems completing their Census form online, please refer to the online help pages on the Census website, particularly 'Completing your Census online', which can be accessed at <http://help.census.abs.gov.au/help/information/complete#backtotop> and 'Troubleshooting' which can be accessed at <http://help.census.abs.gov.au/help/information/complete/troubleshooting#backtotop>. If you need further help you can submit an online enquiry form from the 'Contact us' page on the Census website, which can be accessed from the help pages, site footer or at <https://www.census.abs.gov.au/eCensusWeb/contact.jsp>. You can also try it on another device or call for a paper Census form on 1300 820 275.*

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

ABS Communication | Census | Office of the Statistician and External Engagement | **Australian Bureau of Statistics**

(P) [REDACTED] (M) [REDACTED] (F) [REDACTED]

(E) [REDACTED] (W) [www.abs.gov.au](http://www.abs.gov.au)

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[REDACTED] --09/08/2016 12:33:47 PM--Hi all, Can we please use this message if required in our various channels, if we starting getting/s

From: [REDACTED]  
To: [REDACTED]

Date: 09/08/2016 12:33 PM

Subject: For info/action - public messages re. online form [DLM=For-Official-Use-Only]

Hi all,

Can we please use this message if required in our various channels, if we starting getting/seeing public enquiries about problems accessing or using the online form:

General message

[REDACTED]

If we need to publicly respond to reports of denial of service attacks, we will use the following as the basis, but assess at the time for appropriateness. [REDACTED] - happy for you to tweak.

[REDACTED]

Monitoring

My guys - can we please monitor media, CIS, social for any activity that might alert us to any unusual activity on online form, including anyone claiming to launch attack or successfully attacking.

Thanks,

[REDACTED]

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(P) [REDACTED] (M) [REDACTED] (F) [REDACTED]

(E) [REDACTED] (W) [www.abs.gov.au](http://www.abs.gov.au)

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From: [REDACTED]  
To: CO Census Communications,  
Cc: [REDACTED]  
Date: 09/08/2016 11:03 AM  
Subject: INFO: Congratulations "GET ONLINE ON AUGUST 9" has tipped!

---

FYI - [REDACTED]

[REDACTED]

[REDACTED]

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(P) [REDACTED] (M) [REDACTED] (E) [REDACTED] (W) [www.abs.gov.au](http://www.abs.gov.au)

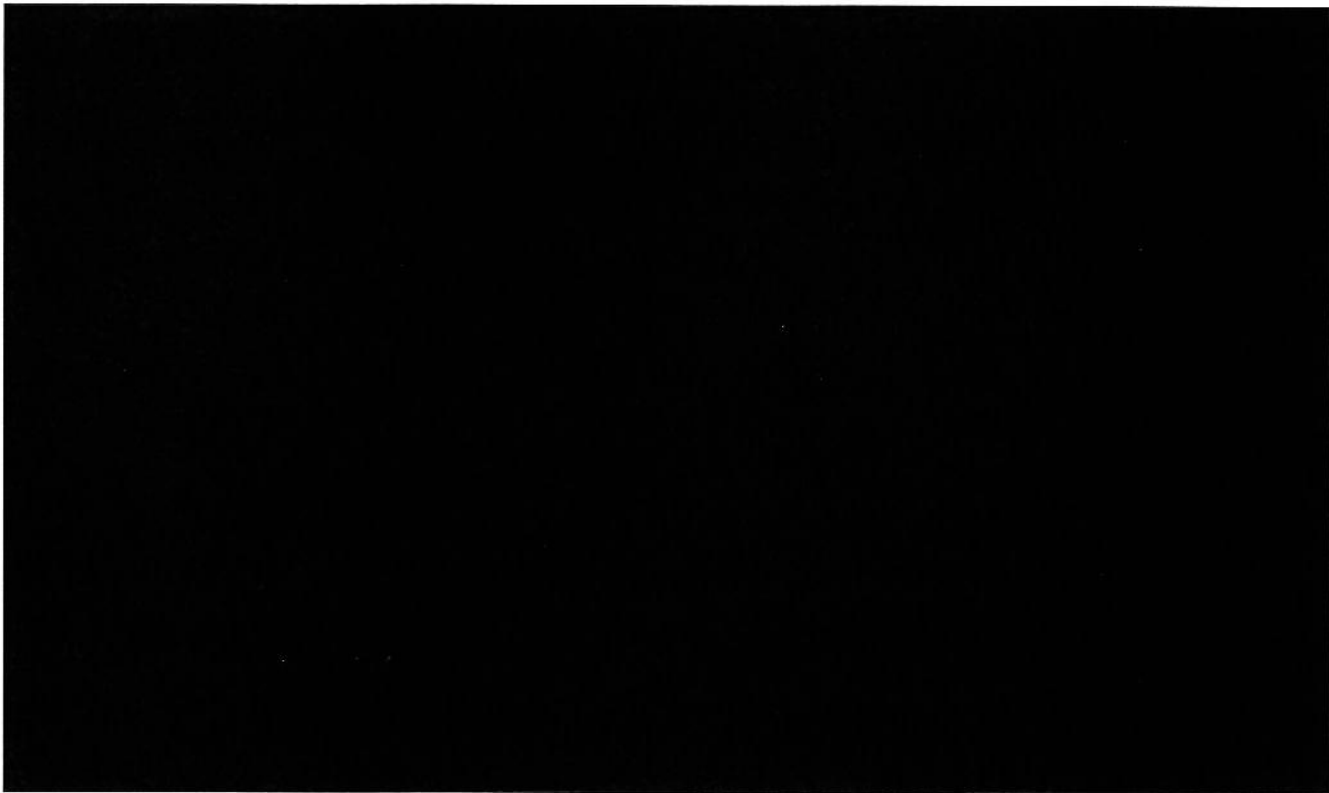
Contact the ABS Communication team on [media@abs.gov.au](mailto:media@abs.gov.au) or **1300 175 070**.

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----- Forwarded by A [REDACTED] on 09/08/2016 11:02 AM -----

From: [REDACTED]  
To: [REDACTED]  
Date: 09/08/2016 10:58 AM  
Subject: Congratulations "GET ONLINE ON AUGUST 9" has tipped!

---







[REDACTED]--09/08/2016 02:34:29 PM---Hi both, Separate to other discussions today, CIS has reported some calls and social is showing a sm

From: [REDACTED]  
To: [REDACTED]  
Cc: [REDACTED]  
Date: 09/08/2016 02:34 PM  
Subject: Action please - what to tell people with other online form issues

---

Hi both,

Separate to other discussions today, CIS has reported some calls and social is showing a small volume (could grow) of people experiencing the following issues:

- Can't submit
- Fail to save
- Kicking out and submission and going to back start
- Hitting submit - waiting for it submit

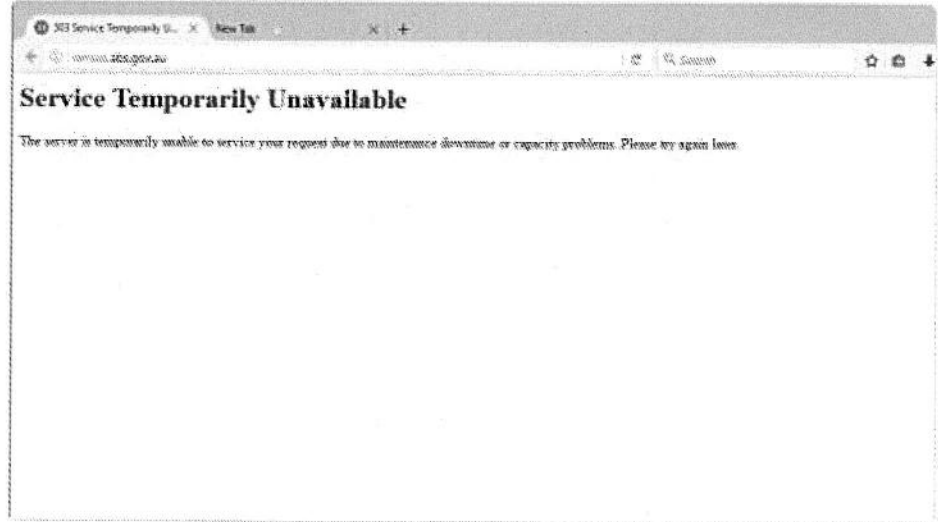
CIS need scripts or info asap. The technical help message you sent earlier isn't satisfying people - any other suggestions? Also, anyone affected now by [REDACTED] - what can do for them?

We've asked if they're collecting error codes.

[REDACTED]



@ABSCensus Not a great start, shall we try again next year?.....



[Redacted]

and

[Redacted]

liked a Tweet you were th

mentioned in

http://www.census.abs.gov.au

http://www.census.abs.gov.au/

## This site can't be reached

The connection was reset.

Try:

- Checking the connection
- [Checking the proxy and the firewall](#)

### Check your internet connection.

Check any cables and reboot any routers, modems, or other network devices.

### Allow Opera to access the network in your firewall or antivirus settings.

If it is already listed as a program allowed to access the network, try removing it.

### If you use a proxy server...

Check your proxy settings or contact your network administrator to make sure you should be using a proxy server. Go to the Main menu > Settings > Change "Use a proxy server for your LAN".

In reply to [REDACTED]

#CensusFail





FOLLOW

This is a more forgivable sort of #CensusFail .



RETWEETS 4 LIKES 3



10:19 AM - 9 Aug 2016

4 3



Reply to



# Submit



Your request could not be completed as a problem was e  
call the Census Inquiry Service on 1300 214 531. [11:31]



You've almost completed your Census.

Please make sure you have included all people, including visitors, i

You will not be able to access your form after it has been submitted



To the best of my knowledge, the answers I have pr  
accurate.

[← Previous](#)

[Submit](#)

resent

n present

ay

From: [REDACTED]  
To: [REDACTED]  
Cc: [REDACTED]  
Date: 09/08/2016 05:40 PM  
Subject: Updated messages for use with media/social media re. online form issues (likely with [REDACTED])  
[DLM=For-Official-Use-Only]

---

Hi all - agreed with [REDACTED] on the following response for media (if required) and social - to address current social media messages we're seeing [REDACTED] - can pick and choose/mix and match from these depending on situation:

- More than 1.3m successful online submissions
- System is operating smoothly and as expected
- You may have a local technical issue
- Please try again on another device
- If you continue to experience technical issues, please call the Census Inquiry Line 1300 214 531
- You can request a paper form by calling 1300 820 275 (available 24 hours)
- Still plenty of time - consider calling later in the week

Thanks,

[REDACTED]

[REDACTED]

[REDACTED]

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(P) [REDACTED] (M) [REDACTED] (F) [REDACTED]

(E) [REDACTED] (W) [www.abs.gov.au](http://www.abs.gov.au)

Contact the ABS Communication team on [media@abs.gov.au](mailto:media@abs.gov.au) or 1300 175 070.

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From: [REDACTED]  
To: [REDACTED]  
Cc: [REDACTED]  
Date: 09/08/2016 09:00 AM  
Subject: Approval Email Tuesday 9th August \*IT'S CENSUS DAY!\*

---

Morning [REDACTED] & [REDACTED]

Happy Census Day!

Just a couple of approvals for you today – one of which you haven't seen yet!

Social Media Ads & Copy for Reminder Phase

Approval by Fri 5<sup>th</sup> August COB

PDF re-uploaded to [REDACTED] file share link Wed 3<sup>rd</sup> August

Reminder Phase Lightboxes

Approval by Tue 9<sup>th</sup> August PM

Artwork to be uploaded to [REDACTED] file share link Tue 9<sup>th</sup> August AM

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

This message and any attachment is confidential and is only intended for the named recipient. If you have received this message in error please advise the sender immediately and delete the material from your system. Any unauthorised use is prohibited.

From: [REDACTED]  
To: [REDACTED]  
Cc: [REDACTED]  
Date: 09/08/2016 01:47 PM  
Subject: FW: Quick Update

---

See below [REDACTED].

We are continuing to delve deeper.

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

From: [REDACTED]  
Date: Tuesday, 9 August 2016 at 1:37 PM  
To: [REDACTED]  
Cc: [REDACTED]  
Subject: Quick Update

Hi Team.

From about 12:50 there was a small influx. Maybe 30-50 mentions of the website going down. See reference for what people are saying.

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

Data is parsing now.

Has the website gone down.



From: [REDACTED]  
To: [REDACTED]  
Cc: [REDACTED]  
Date: 09/08/2016 10:33 PM  
Subject: Re: All Census social/digital paid media turned off tonight - Further update..

---

Ok thanks [REDACTED] will speak with [REDACTED] now.

Speak soon.

[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

From: [REDACTED]  
Date: Tuesday, 9 August 2016 at 10:31 PM  
To: [REDACTED]  
Cc: [REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]  
**Subject:** Re: All Census social/digital paid media turned off tonight - Further update..

Hi all,

Please suspend all remaining campaign activity until further notice . Understand there will be cost implications for media booked and dispatched.

Thanks. We'll be in touch shortly.

[REDACTED]  
[REDACTED]

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(P) [REDACTED] (M) [REDACTED] (E) [REDACTED] (W) [www.abs.gov.au](http://www.abs.gov.au)

Contact the ABS Communication team on [media@abs.gov.au](mailto:media@abs.gov.au) or **1300 175 070**.

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[REDACTED] ---09/08/2016 10:29:01 PM-- [REDACTED] I would just need an email instructing me to pause all activity or pull it and for what da

From: [REDACTED]

To: [REDACTED]

Cc: [REDACTED]

Date: 09/08/2016 10:29 PM

Subject: Re: All Census social/digital paid media turned off tonight- Further update..

[REDACTED]

I would just need an email instructing me to pause all activity or pull it and for what dates/time period. We would then start contacting the media.

Just a note that there would be charges from the media for cancelling at this stage.

Cheers,

[REDACTED]

Sent from my iPhone

On 9 Aug 2016, at 10:22 PM, [REDACTED] wrote:

Thanks [REDACTED] Appreciate the support.

We need everything possible turned off and suspended asap - direct Twitter to do it now (on direction from Govt).

[REDACTED] - any advice on whether we can pull remaining advertising altogether / suspend for a period of time and what we need to do to activate that course of action.

Thanks,

[REDACTED]

[REDACTED]

[REDACTED]

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of Statistics

(P) [REDACTED] (M) [REDACTED] (F) [REDACTED]

(E) [REDACTED] (W) [www.abs.gov.au](http://www.abs.gov.au)

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<graycol.gif> [REDACTED] ---09/08/2016 10:06:46 PM---Completely understand [REDACTED] and everyone is aware of the severity.. Further update Moments paid has b

From: [REDACTED]  
To: [REDACTED]  
Cc: [REDACTED]  
[REDACTED]  
[REDACTED]  
Date: 09/08/2016 10:06 PM  
Subject: Re: All Census social/digital paid media turned off tonight- Further update..

Completely understand [REDACTED] and everyone is aware of the severity..

Further update Moments paid has been turned off and the tending # is being turned off as we speak but is taking a bit of time.

I have check in with [REDACTED] and we cannot turn off any ATL tonight , I will call him again now.

Cheers,

■

[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

From: [REDACTED]  
Date: Tuesday, 9 August 2016 at 10:00 PM  
To: [REDACTED]  
Cc: [REDACTED]

[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

**Subject:** Re: All Census social/digital paid media turned off tonight - Further update..

Hi team,

Can't express the extreme urgency around this now. Prime Ministers Office is now involved. Online form still unavailable, investigations ongoing, no timeframe for resolution.

Also need to be on standby to suspend remaining campaign activity.

[REDACTED]

[REDACTED]

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(P) [REDACTED] (M) [REDACTED] (E) [REDACTED] (W) [www.abs.gov.au](http://www.abs.gov.au)

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<18823427.gi [REDACTED] ---09/08/2016 09:57:12 PM---Hi team, Have spoken with [REDACTED] (& as discussed with [REDACTED]) the latest is as follows:

From: [REDACTED]  
To: [REDACTED]  
Cc: [REDACTED]  
> [REDACTED]

Date: 09/08/2016 09:57 PM

Subject: Re: All Census social/digital paid media turned off tonight - Further update..

Hi team,

Have spoken with [REDACTED] (& as discussed with [REDACTED]) the latest is as follows: [REDACTED] have stopped all digital activity (display, online video, search & social), that they control.

Still being worked on are Twitter moments, all other Twitter activity has stopped but we do not have an eta as to when moments will be pulled.

Retweet to Remind has just been turned off.



[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

From: [Redacted]  
To: [Redacted]  
Cc: [Redacted]

Date: 09/08/2016 10:36 PM  
Subject: Re: All Census social/digital paid media turned off tonight - Further update..

---

Thanks all. Will keep you updated.

Thanks,

[Redacted]  
[Redacted]  
[Redacted]

Census Communication | Communications and Dissemination Branch | **Australian Bureau of Statistics**

(P) [Redacted] (M) [Redacted] (F) [Redacted]

(E) [Redacted] (W) [www.abs.gov.au](http://www.abs.gov.au)

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[Redacted] ---09/08/2016 10:35:42 PM---We'll start instructing the media now so we can get the activity paused ASAP. Cheers,

From: [Redacted]  
To: [Redacted]  
Cc: [Redacted]

Date: 09/08/2016 10:35 PM  
Subject: Re: All Census social/digital paid media turned off tonight- Further update..

---

We'll start instructing the media now so we can get the activity paused ASAP.

Cheers,

[Redacted]

Sent from my iPhone

From: [REDACTED]  
To: [REDACTED]  
Cc: [REDACTED]

Date: 09/08/2016 10:28 PM  
Subject: Re: All Census social/digital paid media turned off tonight - Further update..

---

Thanks [REDACTED]

Just confirming with Twitter:

- Trend is now down.
- Moment has been paused
- Trend has been paused
- Auto reply switched off

Just on all ATL I can confirm post speaking with [REDACTED] just now we can:

- Turn all TV off by 10am tomoz morn
- Turn all radio off by 10am tomoz morn
- Turn all digital OOH off by 9amam tomoz morn
- Turn all cinema off by end of tomoz

\*there will be cost implications for this

We are on stand by here in office and will await to be instructed what else you require us to do tonight post speaking with Prime Minister's office now.

Cheers,

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

From: [REDACTED]  
Date: Tuesday, 9 August 2016 at 10:22 PM  
To: [REDACTED]  
Cc: [REDACTED]



[REDACTED]  
[REDACTED]

**Subject:** Re: All Census social/digital paid media turned off tonight - Further update..

Thanks [REDACTED] Appreciate the support.

We need everything possible turned off and suspended asap - direct Twitter to do it now (on direction from Govt).

[REDACTED] - any advice on whether we can pull remaining advertising altogether / suspend for a period of time and what we need to do to activate that course of action.

Thanks,

[REDACTED]  
[REDACTED]  
[REDACTED]

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(P) [REDACTED] (M) [REDACTED] (F) [REDACTED]

(E) [REDACTED] (W) [www.abs.gov.au](http://www.abs.gov.au)

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[REDACTED] ---09/08/2016 10:06:46 PM---Completely understand [REDACTED] and everyone is aware of the severity.. Further update Moments paid has b

From: [REDACTED]  
To: [REDACTED]  
Cc: [REDACTED]  
[REDACTED]

Date: 09/08/2016 10:06 PM  
Subject: Re: All Census social/digital paid media turned off tonight- Further update..

Completely understand [REDACTED] and everyone is aware of the severity..

Further update Moments paid has been turned off and the tending # is being turned off as we speak but is taking a bit of time.

I have check in with [REDACTED] and we cannot turn off any ATL tonight, I will call him again now.

Cheers,

●

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

**From:** [Redacted]

**Date:** Tuesday, 9 August 2016 at 10:00 PM

**To:** [Redacted]

**Cc:** [Redacted]

[Redacted]

**Subject:** Re: All Census social/digital paid media turned off tonight - Further update..

Hi team,

Can't express the extreme urgency around this now. Prime Ministers Office is now involved. Online form still unavailable, investigations ongoing, no timeframe for resolution.

Also need to be on standby to suspend remaining campaign activity.

[Redacted]

[Redacted]

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(P) [Redacted] (M) [Redacted] (E) [Redacted] (W) [www.abs.gov.au](http://www.abs.gov.au)

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---09/08/2016 09:57:12 PM---Hi team, Have spoken with ( & as discussed with the latest is as follows:

From:  
To:  
Cc:  
Date: 09/08/2016 09:57 PM  
Subject: Re: All Census social/digital paid media turned off tonight- Further update..

Hi team,

Have spoken with ( & as discussed with the latest is as follows:  
have stopped all digital activity (display, online video, search & social), that they control.

Still being worked on are Twitter moments, all other Twitter activity has stopped but we do not have an eta as to when moments will be pulled.

Retweet to Remind has just been turned off.

are trying to reach someone at to pulldown the masthead. also have not been able to get onto or yet and while they pulled the banners from, the background is still up. All of the links have been turned off though.

We will keep you posted as soon as we have another update.

Cheers,

From:  
Date: Tuesday, 9 August 2016 at 9:22 PM  
To:

[REDACTED]  
Cc: [REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

**Subject:** All Census social/digital paid media turned off tonight - update..

Hi [REDACTED]

As just discussed I have spoken with [REDACTED] and can confirm as instructed by yourselves that all search activity is now turned off, the digital will be off within the next 20mins (none will be served) and we are working on turning off Twitter moments.

Appreciate you will advise us with an update when you can tonight.

We still have all our CM's on hold.

We will need to regroup tonight or tomoz morning 1<sup>st</sup> thing to work through what we do with Reminder phase activity.

Chat soon.

Cheers,  
[REDACTED]

[REDACTED]  
[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

From: [REDACTED]  
To: [REDACTED]  
Cc: [REDACTED]  
Date: 09/08/2016 10:29 PM  
Subject: Re: All Census social/digital paid media turned off tonight - Further update..

---

Correct and that is what ABS have requested until further notice thanks.

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

From: [REDACTED]  
Date: Tuesday, 9 August 2016 at 10:24 PM  
To: [REDACTED]  
Cc: [REDACTED]  
<[REDACTED]>

**Subject:** RE: All Census social/digital paid media turned off tonight - Further update..

No problem at all,

Just to confirm this means social media is now 100% paused across Facebook, Instagram and Twitter.

Thanks,

[REDACTED]

[Redacted]

**From:** [Redacted]  
**Sent:** Tuesday, 9 August 2016 10:23 PM  
**To:** [Redacted]  
**Cc:** [Redacted]  
**Subject:** Re: All Census social/digital paid media turned off tonight - Further update..

Thanks [Redacted] appreciated.

[Redacted]

[Redacted]

[Redacted]

[Redacted]

**From:** [Redacted]  
**Date:** Tuesday, 9 August 2016 at 10:20 PM  
**To:** [Redacted]  
[Redacted]  
**Cc:** [Redacted]  
[Redacted]  
[Redacted]  
[Redacted]

**Subject:** RE: All Census social/digital paid media turned off tonight - Further update..

Hi all,

Confirming as of this second:

- Trend is now down.
- Moment has been paused
- Trend has been paused
- Auto reply switched off

Thanks,  
[Redacted]

[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

**From:** [REDACTED]

**Sent:** Tuesday, 9 August 2016 10:17 PM

**To:** [REDACTED]

**Cc:** [REDACTED]

**Subject:** Re: All Census social/digital paid media turned off tonight - Further update..

Hi [REDACTED]

It looks like we're getting closer with the Twitter trends/moments.

While we are still working on [REDACTED] and [REDACTED] buyouts, these will automatically switch off at midnight. We are still working to get them off ASAP.

With the traditional advertising, radio activity was only booked to run between 5:30am and 7pm but there may be some bonus ads running. TV is booked between 6am and midnight. The way that these are trafficked, we will be unable to pull any ads before mid-morning if instructed to pull.

[REDACTED] can also be turned off quite quickly in the morning if required. Any press cancellations will depend on if the papers have gone to print or not. Again we won't be able to contact them until morning.

Let me know if you require us to pull any of the advertising booked from tomorrow for these non-digital channels.

Cheers,  
[REDACTED]

Sent from my iPhone

On 9 Aug 2016, at 10:00 PM, [REDACTED] wrote:

Hi team,

Can't express the extreme urgency around this now. Prime Ministers Office is now involved. Online form still unavailable, investigations ongoing, no timeframe for resolution.

Also need to be on standby to suspend remaining campaign activity.

[REDACTED]

From: [Redacted]  
To: [Redacted]  
Cc: [Redacted]

Date: 09/08/2016 07:29 PM  
Subject: Re: Lovely.Thanks! EOM Re: Final batch of approval 5 Aug

---

[Redacted]

[Redacted]

From: [Redacted]  
Date: Tuesday, 9 August 2016 at 7:20 PM  
To: [Redacted]  
Cc: [Redacted]

Subject: Re: Lovely.Thanks! EOM Re: Final batch of approval 5 Aug

Hi All,

[Redacted]



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(P) [REDACTED] (M) [REDACTED] (E) [REDACTED] (W) [www.abs.gov.au](http://www.abs.gov.au)

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[REDACTED] ---09/08/2016 06:11:17 PM---Hey guys, Thanks for your notes below.

From: [REDACTED]  
To: [REDACTED]  
Cc: [REDACTED]  
Date: 09/08/2016 06:11 PM  
Subject: Re: Lovely.Thanks! EOM Re: Final batch of approval 5 Aug

Hey guys,

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

- [REDACTED]
- [REDACTED]
- [REDACTED]

[REDACTED]

- [REDACTED]
- [REDACTED]
- [REDACTED]
- [REDACTED]

[REDACTED]

[REDACTED]

Thanks,

[REDACTED]

[REDACTED]

[REDACTED]

[Redacted]

[Redacted]

[Redacted]

From: [Redacted]  
Date: Tuesday, 9 August 2016 at 5:47 PM  
To: [Redacted]  
Cc: [Redacted]

Subject: Re: Lovely.Thanks! EOM Re: Final batch of approval 5 Aug

Hi there,

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

- [Redacted]
- [Redacted]
- [Redacted]

[Redacted]

- [Redacted]
- [Redacted]
- [Redacted]
- [Redacted]

[Redacted]

Thanks,

[Redacted]

[Redacted]

[Redacted]

(E) [REDACTED] (W) [www.abs.gov.au](http://www.abs.gov.au)

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[REDACTED] ---09/08/2016 03:40:41 PM---Hi guys, Sorry to bother as I know you're completely under the pump today, but I was just wondering

From: [REDACTED]

To: [REDACTED]

Date: 09/08/2016 03:40 PM

Subject: Re: Lovely.Thanks! EOM Re: Final batch of approval 5 Aug

Hi guys,

[REDACTED]

Thanks,

[REDACTED]

[REDACTED]

From: [REDACTED]

Date: Tuesday, 9 August 2016 at 11:46 AM

To: [REDACTED]

Cc: [REDACTED]

[REDACTED]

**Subject:** Re: Lovely.Thanks! EOM Re: Final batch of approval 5 Aug

Hi [REDACTED]

[REDACTED]  
[REDACTED]

[REDACTED]  
[REDACTED]

- [REDACTED]
- [REDACTED]
- [REDACTED]
- [REDACTED]
- [REDACTED]
- [REDACTED]
- [REDACTED]
- [REDACTED]
- [REDACTED]

[REDACTED]  
[REDACTED]

[REDACTED]

Thanks,

[REDACTED]

[REDACTED]  
[REDACTED]  
[REDACTED]

[REDACTED]

[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

**From:** [REDACTED]  
**Date:** Monday, 8 August 2016 at 9:47 PM  
**To:** [REDACTED]  
**Cc:** [REDACTED]  
[REDACTED]

**Subject:** Lovely.Thanks! EOM Re: Final batch of approval 5 Aug

[REDACTED] ---08/08/2016 09:46:41 PM---Totally understand [REDACTED] - I've posed the question to

the whole team and will come back to you wi

From: [REDACTED]  
To: [REDACTED]  
Cc: [REDACTED]  
Date: 08/08/2016 09:46 PM  
Subject: Re: Final batch of approval 5 Aug

[REDACTED]

Thanks,

[REDACTED]

[REDACTED]

From: [REDACTED]  
Date: Monday, 8 August 2016 at 9:44 PM  
To: [REDACTED]  
Cc: [REDACTED]  
Subject: Re: Final batch of approval 5 Aug

[REDACTED]

Thanks,

[REDACTED]

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(P) [REDACTED] (M) [REDACTED] (F) [REDACTED]

(E) [REDACTED] (W) [www.abs.gov.au](http://www.abs.gov.au)

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[REDACTED] ---08/08/2016 09:31:06 PM---Hey [REDACTED]  
[REDACTED]

From: [REDACTED]  
To: [REDACTED]  
Cc: [REDACTED]  
Date: 08/08/2016 09:31 PM  
Subject: Re: Final batch of approval 5 Aug

---

Hey [REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

Thanks,  
[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

---

[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

From: [REDACTED]  
Date: Monday, 8 August 2016 at 9:14 PM  
To: [REDACTED]  
Cc: [REDACTED]  
Subject: Re: Final batch of approval 5 Aug

Hi there

[Redacted]

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(P) [Redacted] (M) [Redacted] (E) [Redacted] (W) [www.abs.gov.au](http://www.abs.gov.au)

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[Redacted] ---08/08/2016 07:59:59 PM---Hey guys, Just wondering how you're travelling with the Reminder social copy?

From: [Redacted]  
To: [Redacted]  
Cc: [Redacted]  
Date: 08/08/2016 07:59 PM  
Subject: Re: Final batch of approval 5 Aug

Hey guys,

[Redacted]

Thanks,

[Redacted]

[REDACTED]

From: [REDACTED]

Date: Friday, 5 August 2016 at 8:20 PM

To: [REDACTED]

[REDACTED]

Cc: [REDACTED]

Subject: Final batch of approval 5 Aug

Hi there,

Social ads

Social ads for T2, T1 and tonight attached.

We'll get you reminder weekend or Mon - assume couple more days for that.

My Census vids and Twitter moments

MyCensus vids are approved along with Twitter moments that [REDACTED] sent back. Happy to get them ready - need flexibility to pull them if required on Mon/Tues - hopefully we won't but the [REDACTED]

MyCensus web copy - change first section [REDACTED] and [REDACTED] section approved)

You Make Us

In a way, when you fill out the Census, you're telling your story. A tale only you can tell (rest after this is fine).

MyCensus amp revised social sharing message

Sorry - can't find this one - need it tonight? If yes can you please send again - will be quicker.

[REDACTED]

Thanks,

[REDACTED]

[REDACTED]

[REDACTED]

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(P) [REDACTED] (M) [REDACTED] (F) [REDACTED]

(E) [REDACTED] (W) [www.abs.gov.au](http://www.abs.gov.au)

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[REDACTED]



From: [REDACTED]  
To: [REDACTED]  
Cc: [REDACTED]  
Date: 09/08/2016 11:15 PM  
Subject: Re: Update - what we're issuing now

---

Thx [REDACTED] we have seen the messages on Facebook etc.  
All CM's are standing down till further notice.  
[REDACTED] & [REDACTED] are on call throughout tonight if you need us.

Cheers,  
[REDACTED]

On 9 Aug 2016, at 23:12, [REDACTED] wrote:

Hi all,

Have put this out across channels:

Putting this out now (approved by Min's Office) across all channels:

*The ABS and Census websites are unavailable. The service won't be restored tonight. We will update you in the morning. We apologise for the inconvenience.*

*There will be no fines for completing the Census after August 9. There's still plenty of time to complete the Census. Thanks for your patience.*

[REDACTED]

All community managers stand down please. Keep you posted.

Thanks,  
[REDACTED]  
[REDACTED]  
[REDACTED]

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[REDACTED]

[REDACTED] (W) [www.abs.gov.au](http://www.abs.gov.au)

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From: [REDACTED]  
To: [REDACTED]  
Cc: [REDACTED]  
Date: 09/08/2016 11:19 PM  
Subject: Re: Update - what we're issuing now

---

No worries, it's one of those things that was out of our control. We have advised [REDACTED] to keep them up to speed.

Cheers,  
[REDACTED]

Sent from my iPhone

On 9 Aug 2016, at 11:14 PM, [REDACTED] wrote:

Hi [REDACTED] - sorry forgot you on this one. Thanks for your help today.

Thanks,  
[REDACTED]  
[REDACTED]  
[REDACTED]

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[REDACTED]  
[REDACTED] (W) [www.abs.gov.au](http://www.abs.gov.au)

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----- Forwarded by [REDACTED] on 09/08/2016 11:13 PM -----

From: [REDACTED]  
To: [REDACTED]  
Cc: [REDACTED]  
Date: 09/08/2016 11:12 PM  
Subject: Update - what we're issuing now

---

Hi all,

Have put this out across channels:

From: [Redacted]  
To: [Redacted]  
Cc: [Redacted]  
Date: 09/08/2016 11:15 PM  
Subject: Re: Update - what we're issuing now

---

H [Redacted]

Thank you for the update. I have informed all CMs to disengage.  
We're on hold to support you guys over the next few days and will follow you're lead and plan of action so don't hesitate to let us know what we can do.

Thanks,

[Redacted]

--

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

**From:** [Redacted]

**Date:** Tuesday, 9 August 2016 at 11:12 PM

**To:** [Redacted]

[Redacted]

[Redacted]

**Cc:** [Redacted]

**Subject:** Update - what we're issuing now

Hi all,

Have put this out across channels:

Putting this out now (approved by Min's Office) across all channels:

From: [REDACTED]  
To: [REDACTED]  
Cc: [REDACTED]  
Date: 09/08/2016 12:41 PM  
Subject: [REDACTED]

---

Hi [REDACTED]

Just to reiterate [REDACTED] email – we have the team standing by to make this change in the [REDACTED] [REDACTED] asap.

Please let us know what you'd like to do.

Cheers, [REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

From: [REDACTED]

Date: Tuesday, 9 August 2016 at 12:00 PM

To: [REDACTED]

[REDACTED]

Cc: [REDACTED]

Subject: [REDACTED]

Hi [REDACTED]

Twitter have been looking at the issue and have advised that they are unable to change to offending posts to the [census.abs.gov.au](http://census.abs.gov.au) url. The url converting to a [REDACTED] issue is not occurring on Twitter's end and therefore they are unable to resolve.

Our recommendation is to include the [mycensus.abs.gov.au](http://mycensus.abs.gov.au) url to provide the easiest path for driving people to complete the census.

Please advise if you are okay for us to proceed with this recommendation.

Cheers,

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

**From:** [Redacted]  
**Sent:** Tuesday, 9 August 2016 10:01 AM  
**To:** [Redacted]  
**Cc:** [Redacted]  
**Subject:** [Redacted]

Hi [Redacted]

Yes that's right – in Route 1 there were three tweets which had the URL census.abs.gov.au. These are automatically linked to the URL [Redacted] which we needed to remove.

[Redacted] – can you please advise if there's a way to work around this.

Cheers, [Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]



From: [REDACTED]  
Date: Tuesday, 9 August 2016 at 9:47 AM  
To: [REDACTED]  
Cc: [REDACTED]  
Subject: [REDACTED]

[REDACTED]

Thanks,

[REDACTED]

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(P) [REDACTED] (M) [REDACTED] (F) [REDACTED]

(E) [REDACTED] (W) [www.abs.gov.au](http://www.abs.gov.au)

Contact the ABS Communication team on [media@abs.gov.au](mailto:media@abs.gov.au) or 1300 175 070.

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[REDACTED] ---09/08/2016 09:36:14 AM---I second that thanks [REDACTED] - so appreciated. Have just checked Twitter and the Moment looks great - do

From: [REDACTED]  
To: [REDACTED]  
Cc: [REDACTED]  
Date: 09/08/2016 09:36 AM  
Subject: [REDACTED]

I second that thanks [REDACTED] - so appreciated.

Have just checked Twitter and the Moment looks great - does not have the offending URL/link.

Cheers, [REDACTED]

[Redacted]

[Redacted]

**From:** [Redacted]  
**Sent:** Tuesday, 9 August 2016 9:02 AM  
**To:** [Redacted]  
**Cc:** [Redacted]  
**Subject:** [Redacted]

Thanks [Redacted]

I have spoken with [Redacted] and he is immediately auctioning with Twitter - [Redacted] pls advise urgently.

Cheers,

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

**From:** [Redacted]

**Date:** Tuesday, 9 August 2016 at 9:01 AM

**To:** [Redacted]

[Redacted]

**Cc:** [Redacted]

**Subject:** [Redacted]

Morning all. As just discussed with [Redacted] this has to happen now.

Everything, everywhere needs to use the URL [Redacted] has stipulated below - not any of the different streams that might present when you go to the site.

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

Thanks,

[Redacted]

[Redacted]

[Redacted]

Census Communication | Communications and Dissemination Branch | **Australian Bureau of Statistics**

(P) [Redacted] (M) [Redacted] (F) [Redacted]

(E) [Redacted] (W) [www.abs.gov.au](http://www.abs.gov.au)

Contact the ABS Communication team on [media@abs.gov.au](mailto:media@abs.gov.au) or **1300 175 070**.

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[Redacted] ---09/08/2016 08:51:39 AM---Hi [Redacted] Twitter advised us late last night that this was also unable to be changed. I will ask [Redacted]

From: [Redacted]  
To: [Redacted]  
Cc: [Redacted]  
Date: 09/08/2016 08:51 AM  
Subject: [Redacted]

Hi [Redacted]

Twitter advised us late last night that this was also unable to be changed. I will ask [Redacted] & [Redacted] to get onto them again immediately to see if there's anything we can do.

Cheers, [Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

From: [REDACTED]  
To: [REDACTED]  
Cc: [REDACTED]  
Date: 09/08/2016 01:47 PM  
Subject: [REDACTED]

---

I'll advise Twitter and get the change made ASAP.

Cheers,

[REDACTED]

[REDACTED]  
[REDACTED]

[REDACTED]

[REDACTED]  
[REDACTED]

[REDACTED]

**From:** [REDACTED]  
**Sent:** Tuesday, 9 August 2016 1:43 PM  
**To:** [REDACTED]  
**Cc:** [REDACTED]  
**Subject:** [REDACTED]

Not ideal, but go for it.  
Cheers

[REDACTED]

[REDACTED]

[REDACTED]

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(P) [REDACTED] (M) [REDACTED] (E) [REDACTED] (W) [www.abs.gov.au](http://www.abs.gov.au)

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[REDACTED] ---09/08/2016 12:03:40 PM---Hi [REDACTED] Twitter have been looking at the issue and have advised that they are unable to change

From: [REDACTED]

To: [REDACTED]  
Cc: [REDACTED]  
Date: 09/08/2016 12:03 PM  
Subject: [REDACTED]

Hi [REDACTED]

Twitter have been looking at the issue and have advised that they are unable to change to offending posts to the [census.abs.gov.au](http://census.abs.gov.au) url. The url converting to a [REDACTED] issue is not occurring on Twitter's end and therefore they are unable to resolve.

Our recommendation is to include the [mycensus.abs.gov.au](http://mycensus.abs.gov.au) url to provide the easiest path for driving people to complete the census.

Please advise if you are okay for us to proceed with this recommendation.

Cheers,

[REDACTED]

[REDACTED]  
[REDACTED]

[REDACTED]

[REDACTED]  
[REDACTED]

[REDACTED]  
[REDACTED]

**From:** [REDACTED]  
**Sent:** Tuesday, 9 August 2016 10:01 AM  
**To:** [REDACTED]  
**Cc:** [REDACTED]  
**Subject:** [REDACTED]

Hi [REDACTED]

Yes that's right – in Route 1 there were three tweets which had the URL [census.abs.gov.au](http://census.abs.gov.au). These are automatically linked to the URL [REDACTED] which we needed to remove.

[REDACTED] - can you please advise if there's a way to work around this.

Cheers, [REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

From: [REDACTED]  
To: [REDACTED]  
Cc: [REDACTED]  
Date: 09/08/2016 09:36 AM  
Subject: [REDACTED]

---

I second that thanks [REDACTED] – so appreciated.

Have just checked Twitter and the Moment looks great – does not have the offending URL/link.

Cheers, [REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

From: [REDACTED]

Date: Tuesday, 9 August 2016 at 9:22 AM

To: [REDACTED]

[REDACTED]

Cc: [REDACTED]

Subject: [REDACTED]

Thanks [REDACTED] I can't tell you how big an issue this could have been so really appreciate prompt action.

[REDACTED] - can we do spot check to make sure please?

---

From: [REDACTED]

Sent: Tuesday, 9 August 2016 9:18 am

From: [redacted]  
To: [redacted]  
Cc: [redacted]  
Date: 09/08/2016 02:53 PM  
Subject: [redacted]

---

All good now – knock yourselves out!

Cheers, [redacted]

[redacted]

[redacted]

[redacted]

[redacted]

[redacted]

[redacted]

[redacted]

[redacted]

[redacted]

[redacted]

From: [redacted]

Date: Tuesday, 9 August 2016 at 2:24 PM

To: [redacted]

[redacted]

Cc: [redacted]

[redacted]

Subject: [redacted]

Hi [redacted] & [redacted]

Don't click on the link yet – I haven't proofed it yet. Will advise when ready.

Cheers, [redacted]

[redacted]

[redacted]

[redacted]

[Redacted]

[Redacted]

**From:** [Redacted]  
**Date:** Tuesday, 9 August 2016 at 2:21 PM  
**To:** [Redacted]  
**Cc:** [Redacted]  
<[Redacted]>  
**Subject:** [Redacted]

This has now been updated to include [mycensus.abs.gov.au](http://mycensus.abs.gov.au) url - please see [here](#) to view moment.

Cheers,

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

**From:** [Redacted]  
**Sent:** Tuesday, 9 August 2016 1:43 PM  
**To:** [Redacted]  
**Cc:** [Redacted]  
**Subject:** [Redacted]

Not ideal, but go for it.

Cheers

[Redacted]

[Redacted]

[Redacted]



Hi [REDACTED]

Yes that's right – in Route 1 there were three tweets which had the URL census.abs.gov.au. These are automatically linked to the URL [REDACTED] which we needed to remove.

[REDACTED] – can you please advise if there's a way to work around this.

Cheers, [REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

**From:** [REDACTED]

**Date:** Tuesday, 9 August 2016 at 9:47 AM

**To:** [REDACTED]

[REDACTED]

**Cc:** [REDACTED]

**Subject:** [REDACTED]

[REDACTED]

[REDACTED]

Thanks,  
[REDACTED]

[REDACTED]

[REDACTED]

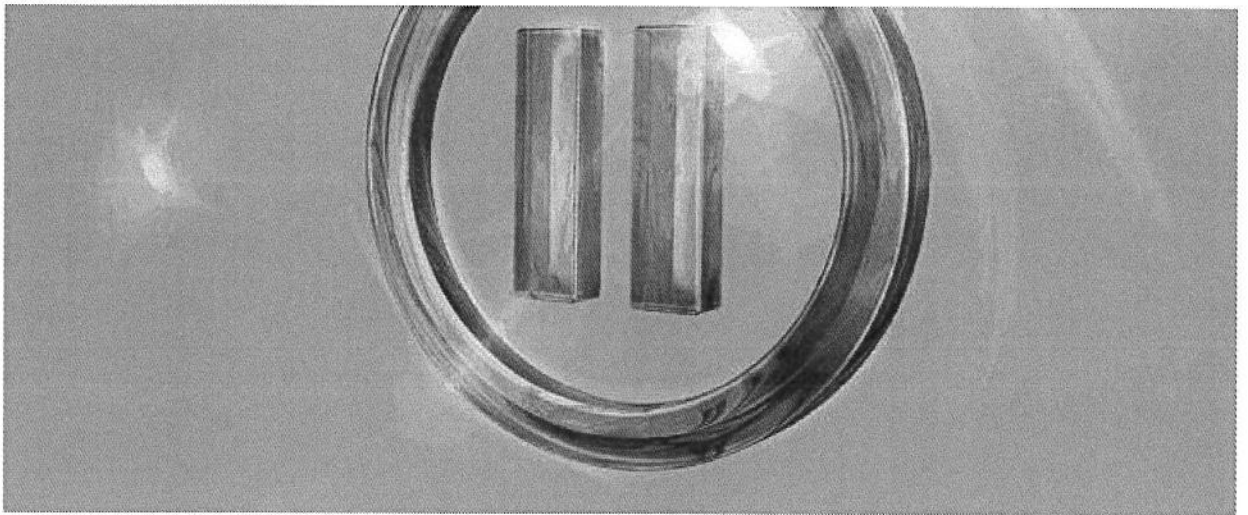
**Subject:** [REDACTED]

Hi team,

This needs to be fixed now. I raised this last night before approval, but we haven't had confirmation and it's now live.

[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

Can you please advise asap.



Census Australia @ABSCensus · 4h

It's August 9 so get online, or complete your paper form tonight.

Census 2016 home page - Australian Bureau of Statistics

[REDACTED]

[REDACTED]

[REDACTED]

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(P) [REDACTED] (M) [REDACTED] (E) [REDACTED] (W) [www.abs.gov.au](http://www.abs.gov.au)

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From: [REDACTED]  
To: [REDACTED]  
Cc: [REDACTED]  
Date: 09/08/2016 03:00 PM  
Subject: [REDACTED]

---

Thanks all.

[REDACTED]

[REDACTED]

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(P) [REDACTED] (M) [REDACTED] (E) [REDACTED] (W) [www.abs.gov.au](http://www.abs.gov.au)

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[REDACTED] ---09/08/2016 02:53:05 PM---All good now - knock yourselves out! Cheers, [REDACTED]

From: [REDACTED]  
To: [REDACTED]  
Cc: [REDACTED]  
Date: 09/08/2016 02:53 PM  
Subject: [REDACTED]

---

All good now – knock yourselves out!

Cheers, [REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

**From:** [REDACTED]  
**Sent:** Tuesday, 9 August 2016 1:43 PM  
**To:** [REDACTED]  
**Cc:** [REDACTED]  
**Subject:** [REDACTED]

Not ideal, but go for it.  
Cheers

[REDACTED]

[REDACTED]

[REDACTED]

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(P) [REDACTED] (M) [REDACTED] (E) [REDACTED] (W) [www.abs.gov.au](http://www.abs.gov.au)

Contact the ABS Communication team on [media@abs.gov.au](mailto:media@abs.gov.au) or **1300 175 070**.

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[REDACTED] ---09/08/2016 12:03:40 PM---Hi [REDACTED] Twitter have been looking at the issue and have advised that they are unable to change

**From:** [REDACTED]  
**To:** [REDACTED]  
**Cc:** [REDACTED]  
**Date:** 09/08/2016 12:03 PM  
**Subject:** [REDACTED]

H [REDACTED]

Cheers, [REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

**From:** [REDACTED]

**Date:** Tuesday, 9 August 2016 at 8:48 AM

**To:** [REDACTED]

[REDACTED]

[REDACTED]

**Cc:** [REDACTED]

[REDACTED]

**Subject:** [REDACTED]

Hi team,

This needs to be fixed now. I raised this last night before approval, but we haven't had confirmation and it's now live.

[REDACTED]

Can you please advise asap.

From: [REDACTED]  
To: [REDACTED]  
Cc: [REDACTED]  
Date: 09/08/2016 07:21 PM  
Subject: Re: Website Error

---

Yes, I have updated the FAQ's for them.

Let me follow this up with them.

[REDACTED]  
[REDACTED]  
[REDACTED]

[REDACTED]  
[REDACTED]

From: [REDACTED]  
Date: Tuesday, 9 August 2016 at 7:16 PM  
To: [REDACTED]  
Cc: [REDACTED]  
[REDACTED]  
[REDACTED]  
Subject: Re: Website Error

Hi [REDACTED]

Sorry - in the last few minutes I've had 19 tasks assigned to me from the CMs which could all be addressed with the standard points provided - can I check, has this been circulated to them yet?

[REDACTED]  
[REDACTED]

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(P) [REDACTED] (M) [REDACTED] (E) [REDACTED] (W) [www.abs.gov.au](http://www.abs.gov.au)

From: [REDACTED]  
To: [REDACTED]  
Cc: [REDACTED]  
Date: 09/08/2016 08:06 PM  
Subject: Re: Website Error

---

Got it, we have instructed all CM's to hold until further notice from us.

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

From: [REDACTED]  
Date: Tuesday, 9 August 2016 at 8:04 PM  
To: [REDACTED]  
Cc: [REDACTED]  
[REDACTED]  
[REDACTED]  
Subject: Re: Website Error

Confirmed - don't put anything out - we're waiting on an update.

Thanks,  
[REDACTED]

[REDACTED]

[REDACTED]

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(P) [REDACTED] (M) [REDACTED] (F) [REDACTED]  
(E) [REDACTED] (W) [www.abs.gov.au](http://www.abs.gov.au)

Contact the ABS Communication team on [media@abs.gov.au](mailto:media@abs.gov.au) or 1300 175 070.

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-----09/08/2016 08:03:27 PM-----  
[Redacted]

From: [Redacted]  
To: [Redacted]  
Cc: [Redacted]  
Date: 09/08/2016 08:03 PM  
Subject: Re: Website Error

[Redacted]

Please confirm.

[Redacted]

[Redacted]

[Redacted]

From: [Redacted]  
Date: Tuesday, 9 August 2016 at 7:58 PM  
To: [Redacted]  
Cc: [Redacted]  
[Redacted]  
Subject: Re: Website Error

Please hold on all social until further notice.



[Redacted]

[Redacted]

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(P) [Redacted] (M) [Redacted] (E) [Redacted] (W) [www.abs.gov.au](http://www.abs.gov.au)

Contact the ABS Communication team on [media@abs.gov.au](mailto:media@abs.gov.au) or 1300 175 070.

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[Redacted] ---09/08/2016 07:54:10 PM---Hi [Redacted]

From: [Redacted]  
To: [Redacted]  
Cc: [Redacted]  
Date: 09/08/2016 07:54 PM  
Subject: Re: Website Error

Hi [Redacted]

[Redacted]

[Redacted]

Happy to chat,

●

●

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

**From:** [Redacted]

**Date:** Tuesday, 9 August 2016 at 7:16 PM

**To:** [Redacted]

**Cc:** [Redacted]

[Redacted]

[Redacted]

**Subject:** Re: Website Error

Hi [Redacted]

Sorry - in the last few minutes I've had 19 tasks assigned to me from the CMs which could all be addressed with the standard points provided - can I check, has this been circulated to them yet?

[Redacted]

[Redacted]

Census Communications | Communications and Dissemination Branch | **Australian Bureau of Statistics**

(P) [Redacted] (M) [Redacted] (E) [Redacted] (W) [www.abs.gov.au](http://www.abs.gov.au)

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[Redacted] ---09/08/2016 06:32:36 PM---No problems at all. We're in sync. ;)

**From:** [Redacted]

**To:** [Redacted]

**Cc:** [Redacted]

**Date:** 09/08/2016 06:32 PM

**Subject:** Re: Website Error

No problems at all.

We're in sync. ;)

I will forward that to the CMs. Thank you

•

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

**From:** [Redacted]

**Date:** Tuesday, 9 August 2016 at 6:28 PM

**To:** [Redacted]

**Cc:** [Redacted]

[Redacted]

[Redacted]

**Subject:** Re: Website Error

Hi [Redacted]

Thanks for your email - sorry have been meaning to get a message out to you for the last half hour or so.

Can pick and choose/mix and match from these depending on the scenario:

- The online form and website are operating smoothly as expected.
- You may be experiencing a local technical issue.
- If your device or browser does not meet the minimum system requirements, we recommend that you use another device. <http://help.census.abs.gov.au/help/information/complete/system>
- If you continue to experience technical issues, please contact the Census Inquiry Service on 1300 214 531 or submit a Technical enquiry via our website. [https://www.census.abs.gov.au/eCensusWeb/help\\_form.jsp](https://www.census.abs.gov.au/eCensusWeb/help_form.jsp)
- You can request a paper form by calling 1300 820 275 (available 24 hours)
- There's still time. You will not be fined if you complete your Census after Census night. Try calling after August 10 when we expect call volumes to reduce.

[Redacted]

[Redacted]



From: [REDACTED]  
To: [REDACTED]  
Cc: [REDACTED]  
Date: 09/08/2016 09:08 AM  
Subject: [REDACTED]

---

Just got off the phone with Twitter and they are working through how quickly they can change this.

Will advise on ETA ASAP.

Cheers,

[REDACTED]

[REDACTED]  
[REDACTED]

[REDACTED]

[REDACTED]  
[REDACTED]

[REDACTED]

**From:** [REDACTED]  
**Sent:** Tuesday, 9 August 2016 9:02 AM  
**To:** [REDACTED]  
**Cc:** [REDACTED]  
**Subject:** [REDACTED]

Thanks [REDACTED]

I have spoken with [REDACTED] and he is immediately auctioning with Twitter – [REDACTED] pls advise urgently.

Cheers,

[REDACTED]

[REDACTED]  
[REDACTED]

[REDACTED]  
[REDACTED]

[REDACTED]

From: [REDACTED]  
To: [REDACTED]  
Cc: [REDACTED]  
Date: 09/08/2016 10:01 AM  
Subject: [REDACTED]

---

We're looking into this with Twitter and will respond ASAP.

Will advise once I know more.

Cheers,

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

**From:** [REDACTED]  
**Sent:** Tuesday, 9 August 2016 9:47 AM  
**To:** [REDACTED]  
**Cc:** [REDACTED]  
**Subject:** [REDACTED]

[REDACTED]

[REDACTED]

Thanks,

[REDACTED]

[REDACTED]

[REDACTED]

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(P) [REDACTED] (M) [REDACTED] (F) [REDACTED]

(E) [REDACTED] (W) [www.abs.gov.au](http://www.abs.gov.au)

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[REDACTED] ---09/08/2016 09:36:14 AM---I second that thanks [REDACTED] – so appreciated. Have just checked Twitter and the Moment looks great – do

From: [REDACTED]  
To: [REDACTED]  
Cc: [REDACTED]  
Date: 09/08/2016 09:36 AM  
Subject: [REDACTED]

I second that thanks [REDACTED] – so appreciated.

Have just checked Twitter and the Moment looks great – does not have the offending URL/link.

Cheers, [REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

From: [REDACTED]  
Date: Tuesday, 9 August 2016 at 9:22 AM  
To: [REDACTED]  
Cc: [REDACTED]  
Subject: [REDACTED]

Thanks [REDACTED] I can't tell you how big an issue this could have been so really appreciate prompt action.

[REDACTED] - can we do spot check to make sure please?

---

**From:** [REDACTED]  
**Sent:** Tuesday, 9 August 2016 9:18 am  
**To:** [REDACTED]  
**CC:** [REDACTED]  
**Subject:** [REDACTED]

The [REDACTED] have been removed from Twitter.

Cheers,

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

**From:** [REDACTED]  
**Sent:** Tuesday, 9 August 2016 9:02 AM  
**To:** [REDACTED]  
**Cc:** [REDACTED]  
**Subject:** [REDACTED]

Thanks [REDACTED]

I have spoken with [REDACTED] and he is immediately auctioning with Twitter - [REDACTED] pls advise urgently .

Cheers,

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]



[Redacted]

[Redacted]  
[Redacted]

**From:** [Redacted]  
**Date:** Tuesday, 9 August 2016 at 9:01 AM  
**To:** [Redacted]  
**Cc:** [Redacted]  
**Subject:** [Redacted]

Morning all. As just discussed with [Redacted] this has to happen now.

Everything, everywhere needs to use the URL [Redacted] has stipulated below - not any of the different streams that might present when you go to the site.

[Redacted]  
[Redacted]  
[Redacted]

[Redacted]  
[Redacted]  
[Redacted]  
[Redacted]

Thanks,  
[Redacted]  
[Redacted]  
[Redacted]

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(P) [Redacted] (M) [Redacted] (F) [Redacted]

(E) [Redacted] (W) [www.abs.gov.au](http://www.abs.gov.au)

Contact the ABS Communication team on [media@abs.gov.au](mailto:media@abs.gov.au) or 1300 175 070.

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[Redacted] ---09/08/2016 08:51:39 AM---Hi [Redacted] Twitter advised us late last night that this was also unable to be changed. I will ask [Redacted]

From: [REDACTED]  
To: [REDACTED]  
Cc: [REDACTED]  
Date: 09/08/2016 08:51 AM  
Subject: [REDACTED]

Hi [REDACTED]

Twitter advised us late last night that this was also unable to be changed. I will ask [REDACTED] & [REDACTED] to get onto them again immediately to see if there's anything we can do.

Cheers, [REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

From: [REDACTED]

Date: Tuesday, 9 August 2016 at 8:48 AM

To: [REDACTED]

[REDACTED]

[REDACTED]

Cc: [REDACTED]

[REDACTED]

Subject: [REDACTED]

Hi team,

This needs to be fixed now. I raised this last night before approval, but we haven't had confirmation and it's now live.

From: [REDACTED]  
To: [REDACTED]  
Cc: [REDACTED]  
Date: 08/08/2016 09:08 PM  
Subject: [REDACTED]

Thanks, [REDACTED]

Can I just check a couple of the below screenshots:

[REDACTED]  
[REDACTED]



Census Australia  
@ABSCensus

Tonight is Census night. Our moment to pause and make a difference.



Census 2016

Census Australia @ABSCensus

You can complete your Census at  
<http://census.abs.gov.au>

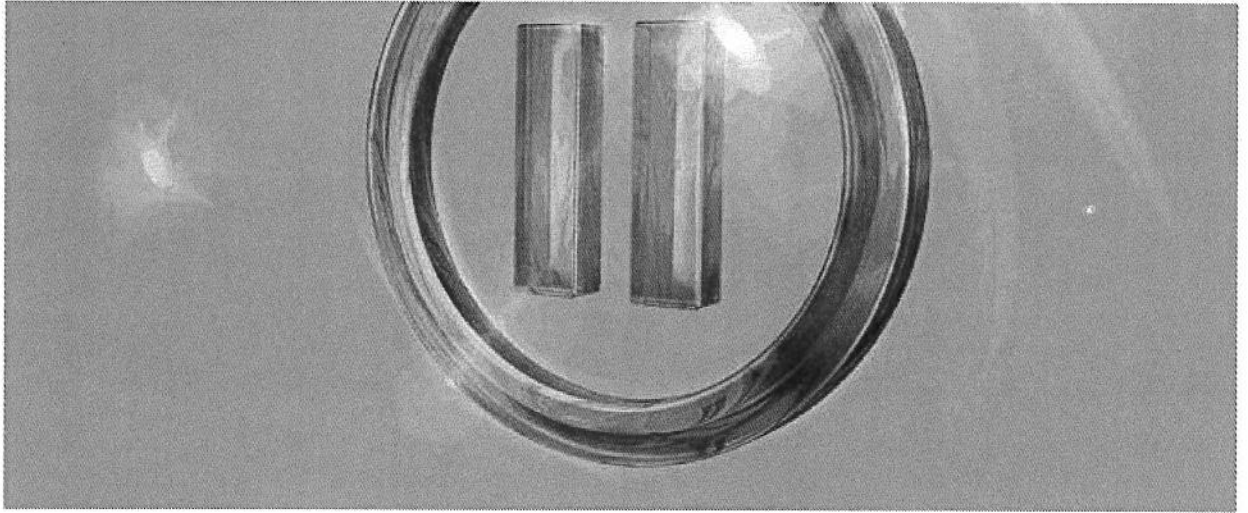
Moments

8:02 PM - 8 Aug 2016

Are we able to edit the highlighted box below these [REDACTED]

[REDACTED]  
[REDACTED]  
[REDACTED]

[REDACTED] We had a similar issue with our Search advertising.



Census Australia @ABSCensus · 4h

It's August 9 so get online, or complete your paper form tonight.

Census 2016 home page - Australian Bureau of Statistics

[REDACTED]

[REDACTED]

Census Communications | Communications and Dissemination Branch | **Australian Bureau of Statistics**

(P) [REDACTED] (M) [REDACTED] (E) [REDACTED] (W) [www.abs.gov.au](http://www.abs.gov.au)

Contact the ABS Communication team on [media@abs.gov.au](mailto:media@abs.gov.au) or 1300 175 070.

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[REDACTED] ---08/08/2016 08:58:49 PM---Hi [REDACTED] & [REDACTED] Last thing for approval tonight!

From: [REDACTED]  
To: [REDACTED]  
Cc: [REDACTED]  
Date: 08/08/2016 08:58 PM  
Subject: [REDACTED]

Hi [REDACTED] & [REDACTED]

Last thing for approval tonight!

Here's the Twitter Moments based on the Route 1 Storyboard you approved earlier. You need to be logged into the ABS Twitter to view it.

Please let us know what you think.

Cheers, [REDACTED]

<https://twitter.com/ABSCensus/status/762589718252957696>

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

From: [REDACTED]  
To: [REDACTED]  
Cc: [REDACTED]  
Date: 09/08/2016 10:55 AM  
Subject: [REDACTED]

---

Good on you [REDACTED] - thanks.

Thanks,  
[REDACTED]  
[REDACTED]  
[REDACTED]

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(P) [REDACTED] (M) [REDACTED] (F) [REDACTED]

(E) [REDACTED] (W) [www.abs.gov.au](http://www.abs.gov.au)

Contact the ABS Communication team on [media@abs.gov.au](mailto:media@abs.gov.au) or **1300 175 070**.

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[REDACTED] ---09/08/2016 10:43:18 AM---Hi [REDACTED], Twitter are going to replace the URL, they're just following up with [REDACTED] now.

From: [REDACTED]  
To: [REDACTED]  
Cc: [REDACTED]  
Date: 09/08/2016 10:43 AM  
Subject: [REDACTED]

Hi [REDACTED]

Twitter are going to replace the URL, they're just following up with [REDACTED] now.

We'll advise once this has been fixed.

Cheers,  
[REDACTED]  
[REDACTED]  
[REDACTED]

From: [REDACTED]  
To: [REDACTED]  
Date: 09/08/2016 09:24 PM  
Subject: Fw: All Census social/digital paid media turned off tonight - update..

---

FYI

[REDACTED]

[REDACTED]

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(P) [REDACTED] (M) [REDACTED] (E) [REDACTED] (W) [www.abs.gov.au](http://www.abs.gov.au)

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----- Forwarded by [REDACTED] on 09/08/2016 09:24 PM -----

From: [REDACTED]  
To: [REDACTED]  
Cc: [REDACTED]  
Date: 09/08/2016 09:22 PM  
Subject: All Census social/digital paid media turned off tonight - update..

---

Hi [REDACTED] & [REDACTED]

As just discussed I have spoken with [REDACTED] and can confirm as instructed by yourselves that all search activity is now turned off, the digital will be off within the next 20mins (none will be served) and we are working on turning off Twitter moments.

Appreciate you will advise us with an update when you can tonight.

We still have all our CM's on hold.

We will need to regroup tonight or tomoz morning 1<sup>st</sup> thing to work through what we do with Reminder phase activity.

Chat soon.

Cheers,

[REDACTED]

[REDACTED]

P [REDACTED] | M [REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]



From: [Redacted]  
To: [Redacted]  
Cc: [Redacted]

Date: 09/08/2016 05:29 PM  
Subject: Re: Lovely.Thanks! EOM Re: Final batch of approval 5 Aug

[Redacted]

Cheers

[Redacted]

[Redacted]

[Redacted]

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(P) [Redacted] (M) [Redacted] (E) [Redacted] (W) [www.abs.gov.au](http://www.abs.gov.au)

Contact the ABS Communication team on [media@abs.gov.au](mailto:media@abs.gov.au) or 1300 175 070.

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[Redacted] ---09/08/2016 11:52:17 AM---Hi [Redacted] & [Redacted]  
[Redacted]

From: [Redacted]  
To: [Redacted]  
Cc: [Redacted]  
Date: 09/08/2016 11:52 AM  
Subject: Re: Lovely.Thanks! EOM Re: Final batch of approval 5 Aug

Hi [Redacted] & [Redacted]

[Redacted]

[Redacted]

[Redacted]

- [Redacted]
- [Redacted]

[Redacted]

- [Redacted]
- [Redacted]

[Redacted]

[Redacted]

[Redacted]

Thanks,

[Redacted]

[Redacted]

Find us at [Redacted] ([Redacted] network and group capabilities [Redacted])

[Redacted]

[Redacted]

This message and any attachment is confidential and is only intended for the named recipient. If you have received this message in error please advise the sender immediately and delete the material from your system. Any unauthorised use is prohibited.

**From:** [Redacted]

**Date:** Monday, 8 August 2016 at 9:47 PM

**To:** [Redacted]

**Cc:** [Redacted]

**Subject:** Lovely.Thanks! EOM Re: Final batch of approval 5 Aug

[Redacted] ---08/08/2016 09:46:41 PM-- [Redacted]

**From:** [Redacted]

**To:** [Redacted]

**Cc:** [Redacted]

**Date:** 08/08/2016 09:46 PM

**Subject:** Re: Final batch of approval 5 Aug

[Redacted]

Thanks,

[REDACTED]

M [REDACTED]

Find us at [REDACTED] [REDACTED] network and group capabilities [REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

This message and any attachment is confidential and is only intended for the named recipient. If you have received this message in error please advise the sender immediately and delete the material from your system. Any unauthorised use is prohibited.

**From:** [REDACTED]

**Date:** Monday, 8 August 2016 at 9:44 PM

**To:** [REDACTED]

**Cc:** [REDACTED]

**Subject:** Re: Final batch of approval 5 Aug

[REDACTED]

[REDACTED]

[REDACTED]

Thanks,

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(P) [REDACTED] (M) [REDACTED] (F) [REDACTED]

(E) [REDACTED] (W) [www.abs.gov.au](http://www.abs.gov.au)

Contact the ABS Communication team on [media@abs.gov.au](mailto:media@abs.gov.au) or **1300 175 070**.

The [ABS Privacy Policy](#) outlines how the ABS handles any personal information that you provide to us.

[REDACTED] ---08/08/2016 09:31:06 PM---Hey [REDACTED]

[REDACTED]

**From:** [REDACTED]

**To:** [REDACTED]

**Cc:** [REDACTED]

[REDACTED]  
Date: 08/08/2016 09:31 PM

Subject: Re: Final batch of approval 5 Aug

Hey [REDACTED]

[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

Thanks,

[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

[REDACTED]

[REDACTED]  
[REDACTED]

This message and any attachment is confidential and is only intended for the named recipient. If you have received this message in error please advise the sender immediately and delete the material from your system. Any unauthorised use is prohibited.

**From:** [REDACTED]

**Date:** Monday, 8 August 2016 at 9:14 PM

**To:** [REDACTED]

**Cc:** [REDACTED]  
[REDACTED]

**Subject:** Re: Final batch of approval 5 Aug

Hi there

[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

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(P) [REDACTED] (M) [REDACTED] (E) [REDACTED] (W) [www.abs.gov.au](http://www.abs.gov.au)

Contact the ABS Communication team on [media@abs.gov.au](mailto:media@abs.gov.au) or 1300 175 070.

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[REDACTED] --Hey guys, Just wondering how you're travelling with the  
Reminder social copy?

From: [REDACTED]  
To: [REDACTED]  
Cc: [REDACTED]  
Date: 08/08/2016 07:59 PM  
Subject: Re: Final batch of approval 5 Aug

Hey guys,

[REDACTED]  
[REDACTED]

Thanks,

[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

[REDACTED]

[REDACTED]  
[REDACTED]

This message and any attachment is confidential and is only intended for the named recipient. If you have received this message in error please advise the sender immediately and delete the material from your system. Any unauthorised use is prohibited.

From: [REDACTED]  
Date: Friday, 5 August 2016 at 8:20 PM  
To: [REDACTED]  
Cc: [REDACTED]

**Subject:** Final batch of approval 5 Aug

Hi there,

**Social ads**

Social ads for T2, T1 and tonight attached.

We'll get you reminder weekend or Mon - assume couple more days for that.

**My Census vids and Twitter moments**

MyCensus vids are approved along with Twitter moments that [REDACTED] sent back. Happy to get them ready - need flexibility to pull them if required on Mon/Tues - hopefully we won't but the carnage never ends!

MyCensus web copy - change first section [REDACTED] and [REDACTED] section approved)

**You Make Us**

In a way, when you fill out the Census, you're telling your story. A tale only you can tell (rest after this is fine).

**MyCensus amp revised social sharing message**

Sorry - can't find this one - need it tonight? If yes can you please send again - will be quicker.

(See attached file: [REDACTED])

Thanks,

[REDACTED]

[REDACTED]

[REDACTED]

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(P) [REDACTED] (M) [REDACTED] (F) [REDACTED]

(E) [REDACTED] (W) [www.abs.gov.au](http://www.abs.gov.au)

Contact the ABS Communication team on [media@abs.gov.au](mailto:media@abs.gov.au) or 1300 175 070.

[REDACTED]



100



From: [REDACTED]  
To: [REDACTED]  
Cc: [REDACTED]  
Date: 09/08/2016 10:43 AM  
Subject: [REDACTED]

---

Hi [REDACTED]

Twitter are going to replace the URL, they're just following up with [REDACTED] now.

We'll advise once this has been fixed.

Cheers,

[REDACTED]

[REDACTED]  
[REDACTED]

[REDACTED]

[REDACTED]  
[REDACTED]

[REDACTED]  
[REDACTED]

**From:** [REDACTED]

**Sent:** Tuesday, 9 August 2016 9:47 AM

**To:** [REDACTED]

**Cc:** [REDACTED]

**Subject:** [REDACTED]

[REDACTED]  
[REDACTED]  
[REDACTED]

[REDACTED]  
[REDACTED]

Thanks,

[REDACTED]

[REDACTED]

[REDACTED]

Census Communication | Communications and Dissemination Branch | **Australian Bureau of Statistics**

(P) [REDACTED] (M) [REDACTED] (F) [REDACTED]



From: [Redacted]  
To: [Redacted]  
Cc: [Redacted]

Date: 09/08/2016 08:06 PM  
Subject: Re: Website Error

---

Got it, we have instructed all CM's to hold until further notice from us.

[Redacted]  
P [Redacted] | M [Redacted] | [Redacted]

[Redacted]  
Find us at [Redacted] | [Redacted] network and group capabilities [Redacted]

[Redacted]

[Redacted]

From: [Redacted]  
Date: Tuesday, 9 August 2016 at 8:04 PM  
To: [Redacted]  
Cc: [Redacted]  
[Redacted]  
[Redacted]  
Subject: Re: Website Error

Confirmed - don't put anything out - we're waiting on an update.

Thanks,  
[Redacted]

[Redacted]

[Redacted]

Census Communication | Communications and Dissemination Branch | **Australian Bureau of Statistics**

(P) [Redacted] (M) [Redacted] (F) [Redacted]

(E) [Redacted] (W) [www.abs.gov.au](http://www.abs.gov.au)

Contact the ABS Communication team on [media@abs.gov.au](mailto:media@abs.gov.au) or 1300 175 070.

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[REDACTED] ---09/08/2016 08:03:27 PM---Ok thanks [REDACTED] to be clear do you mean putting all our CM's on hold and for them not to respond to

From: [REDACTED]  
To: [REDACTED]  
Cc: [REDACTED]  
Date: 09/08/2016 08:03 PM  
Subject: Re: Website Error

[REDACTED]  
[REDACTED]

Please confirm.

[REDACTED]  
P [REDACTED] | M [REDACTED] | [REDACTED]

[REDACTED]

Find us at [REDACTED] | [REDACTED] network and group capabilities [REDACTED]

[REDACTED]

[REDACTED]  
[REDACTED]

From: [REDACTED]  
Date: Tuesday, 9 August 2016 at 7:58 PM  
To: [REDACTED]  
Cc: [REDACTED]  
[REDACTED]  
[REDACTED]  
**Subject:** Re: Website Error

Please hold on all social until further notice.

[Redacted]

[Redacted]

Census Communications | Communications and Dissemination Branch | **Australian Bureau of Statistics**

(P) [Redacted] (M) [Redacted] (E) [Redacted] (W) [www.abs.gov.au](http://www.abs.gov.au)

Contact the ABS Communication team on [media@abs.gov.au](mailto:media@abs.gov.au) or 1300 175 070.

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[Redacted] ---09/08/2016 07:54:10 PM---Hi [Redacted]

From: [Redacted]  
To: [Redacted]  
Cc: [Redacted]  
Date: 09/08/2016 07:54 PM  
Subject: Re: Website Error

Hi [Redacted]

[Redacted]  
[Redacted]  
[Redacted]  
[Redacted]  
[Redacted]

Happy to chat,

●

--  
[Redacted]  
[Redacted]

P + [Redacted] | M [Redacted] | [Redacted]

[Redacted]

Find us at [Redacted] | [Redacted] network and group capabilities [Redacted]

[Redacted]

[Redacted]

[Redacted]

**From:** [Redacted]

**Date:** Tuesday, 9 August 2016 at 7:16 PM

**To:** [Redacted]

**Cc:** [Redacted]

[Redacted]

[Redacted]

**Subject:** Re: Website Error

Hi [Redacted]

Sorry - in the last few minutes I've had 19 tasks assigned to me from the CMs which could all be addressed with the standard points provided - can I check, has this been circulated to them yet?

[Redacted]

[Redacted]

Census Communications | Communications and Dissemination Branch | **Australian Bureau of Statistics**

(P) [Redacted] (M) [Redacted] (E) [Redacted] (W) [www.abs.gov.au](http://www.abs.gov.au)

Contact the ABS Communication team on [media@abs.gov.au](mailto:media@abs.gov.au) or 1300 175 070.

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[Redacted] ---09/08/2016 06:32:36 PM---No problems at all. We're in sync. ;)

**From:** [Redacted]

**To:** [Redacted]

**Cc:** [Redacted]

[Redacted]

**Date:** 09/08/2016 06:32 PM

**Subject:** Re: Website Error

No problems at all.

We're in sync. ;)

I will forward that to the CMs. Thank you

•

[Redacted]

M [Redacted]

[Redacted]

Find us at [Redacted] network and group capabilities [Redacted]

[Redacted]

[Redacted]

[Redacted]

**From:** [Redacted]

**Date:** Tuesday, 9 August 2016 at 6:28 PM

**To:** [Redacted]

**Cc:** [Redacted]

<[Redacted]>

[Redacted]

**Subject:** Re: Website Error

Hi [Redacted]

Thanks for your email - sorry have been meaning to get a message out to you for the last half hour or so.

Can pick and choose/mix and match from these depending on the scenario:

- The online form and website are operating smoothly as expected.
- You may be experiencing a local technical issue.
- If your device or browser does not meet the minimum system requirements, we recommend that you use another device. <http://help.census.abs.gov.au/help/information/complete/system>
- If you continue to experience technical issues, please contact the Census Inquiry Service on 1300 214 531 or submit a Technical enquiry via our website. [https://www.census.abs.gov.au/eCensusWeb/help\\_form.jsp](https://www.census.abs.gov.au/eCensusWeb/help_form.jsp)
- You can request a paper form by calling 1300 820 275 (available 24 hours)
- There's still time. You will not be fined if you complete your Census after Census night. Try calling after August 10 when we expect call volumes to reduce.

[Redacted]

[Redacted]

**Statistics**

(P) [REDACTED] (M) [REDACTED] (E) [REDACTED] (W) [www.abs.gov.au](http://www.abs.gov.au)

Contact the ABS Communication team on [media@abs.gov.au](mailto:media@abs.gov.au) or 1300 175 070.

The [ABS Privacy Policy](#) outlines how the ABS handles any personal information that you provide to us.

[REDACTED] ---09/08/2016 06:14:26 PM---Hi [REDACTED] and team, The CM's are receiving quite a bit of comment regarding a few errors when comple

From: [REDACTED]  
To: [REDACTED]  
Cc: [REDACTED]  
Date: 09/08/2016 06:14 PM  
Subject: Website Error

Hi [REDACTED] and team,

The CM's are receiving quite a bit of comment regarding a few errors when completing the Census online e.g. site not responding/crashing.  
Wondering if you'd have a standard response for that kind of issue or if you prefer we assign those to you guys?

A user sent a screen shot of the issue, please see attached.

Thank you,

[REDACTED]  
M [REDACTED]

[REDACTED]

Find us at [REDACTED] | [REDACTED] network and group capabilities [REDACTED]

[REDACTED]

[REDACTED]

[attachment '[REDACTED]' deleted by [REDACTED]/Staff/ABS]

# CENSUS 2016: SOCIAL COUNTDOWN

ABS0028\_CONTENT POSTS\_REMINDER / 09/08/16

# REMINDER PHASE

FROM AUGUST 10 & 12





# FACEBOOK - VIDEO POSTS FROM 10 AUGUST

15 SEC "REMINDER" FILM



15 SEC "REMINDER" FILM



# FACEBOOK - VIDEO POSTS FROM 12 AUGUST

15 SEC "REMINDER" FILM



15 SEC "REMINDER" FILM



# FACEBOOK - IMAGE LINK POSTS FROM 10 AUGUST



# FACEBOOK - IMAGE LINK POSTS FROM 12 AUGUST



# TWITTER - VIDEO POSTS FROM 10 AUGUST

## 15 SEC "REMINDER" FILM

TWEETS 1,750    FOLLOWERS 215    FOLLOWERS 68.6K    LIKES 261       Follow

Tweets    Tweets & replies    Media

**Census Australia** @ABSCensus • 2h

You make Australia, Australia.



Thank you Australia.  
Thank you to all households for completing the Census, and shaping our future. You're what makes us, us. #MyCensus

## 15 SEC "REMINDER" FILM

TWEETS 1,750    FOLLOWERS 215    FOLLOWERS 68.6K    LIKES 261       Follow

Tweets    Tweets & replies    Media

**Census Australia** @ABSCensus • 2h

If you haven't received your Census Login or paper form, don't worry.



You won't be fined.  
Just complete it online or on paper as soon as it arrives. [census.abs.gov.au](https://census.abs.gov.au)



# TWITTER - VIDEO POSTS FROM 12 AUGUST

15 SEC "REMINDER" FILM

TWEETS 1,750 FOLLOWING 216 FOLLOWERS 68.6K LIKES 261  

Tweets Tweets & replies Media

 **Census Australia** @ABSCensus • 2h

Did you pause to make a difference?



Didn't get online on Aug 9?  
Haven't yet completed the Census? Remember to do so ASAP before Field Officers come knocking!  
[census.abs.gov.au](https://census.abs.gov.au)

15 SEC "REMINDER" FILM

TWEETS 1,750 FOLLOWING 216 FOLLOWERS 68.6K LIKES 261  

Tweets Tweets & replies Media

 **Census Australia** @ABSCensus • 2h

You've still got time but be quick.



Participation is compulsory.  
Completing the Census is compulsory for all households. Pause to login and complete yours now. [census.abs.gov.au](https://census.abs.gov.au)



# TWITTER - IMAGE POSTS FROM 10 AUGUST

TWEETS 1,750    FOLLOWERS 215    FOLLOWING 68.6K    LIKES 261         Follow

Tweets    Tweets & replies    Media

 **Census Australia @ABSCensus** • 2h

Thanks to all households for completing the Census and shaping our future. You're what makes us, us. #MyCensus



TWEETS 1,750    FOLLOWERS 215    FOLLOWING 68.6K    LIKES 261         Follow

Tweets    Tweets & replies    Media

 **Census Australia @ABSCensus** • 2h

If you haven't received your Census Login or paper form, don't worry. Just complete it asap. [census.abs.gov.au](https://census.abs.gov.au)



# TWITTER - IMAGE POSTS FROM 12 AUGUST

TWEETS 1,750    FOLLOWING 215    FOLLOWERS 68.6K    LIKES 261     [Follow](#)

[Tweets](#)   [Tweets & replies](#)   [Media](#)

 **Census Australia** @ABSCensus · 2h

Haven't yet completed the Census? Remember to do so ASAP before Field Officers come knocking!  
[census.abs.gov.au](https://census.abs.gov.au)



TWEETS 1,750    FOLLOWING 215    FOLLOWERS 68.6K    LIKES 261     [Follow](#)

[Tweets](#)   [Tweets & replies](#)   [Media](#)

 **Census Australia** @ABSCensus · 2h

Completing the Census is compulsory for all households. Pause to login and complete it now.  
[census.abs.gov.au](https://census.abs.gov.au)





# INSTAGRAM - PROMOTED POSTS FROM 10 AUGUST

## YOUNG COUPLE STILL IMAGE

Company 19:33

Instagram

09 absensus



♥ 22 Likes

absensus Thanks to all households for completing the Census and shaping our future. You're what makes us, us. #MyCensus

Home Search Post Like Profile

## INDIGENOUS MAN STILL IMAGE

Company 19:33

Instagram

09 absensus



♥ 22 Likes

absensus If you haven't received your Census Login or paper form, don't worry. Just complete it asap. [census.abs.gov.au](http://census.abs.gov.au)

Home Search Post Like Profile

# INSTAGRAM - PROMOTED POSTS FROM 12 AUGUST

WOMAN PAPER FORM STILL IMAGE

Company 19:33

Instagram

09 abscensus



♥ 22 Likes

abscensus Haven't yet completed the Census?  
Remember to do so ASAP before  
Field Officers come knocking!  
[census.abs.gov.au](http://census.abs.gov.au)

Home Search Camera Heart Profile

YOUNG FAMILY STILL IMAGE

Company 19:33

Instagram

09 abscensus



♥ 22 Likes

abscensus Completing the Census is  
compulsory for all households.  
Pause to login and complete it now.  
[census.abs.gov.au](http://census.abs.gov.au)

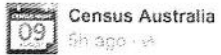
Home Search Camera Heart Profile



# FACEBOOK - CAROUSELS

## FROM 10 AUGUST

5 SEC "REMINDER" FILM



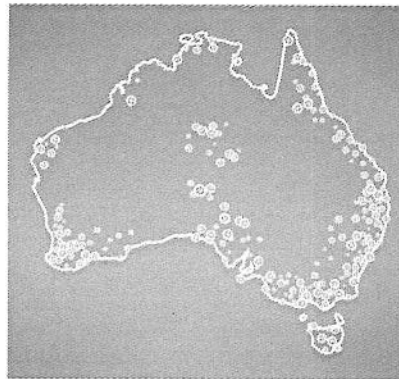
Thank you to all households who've completed the Census. You're what makes us, us.



Thanks for playing your role.

[Learn More](#)

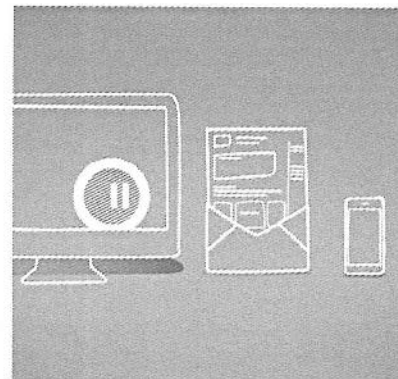
STILL IMAGE



Your data helps shape Australia.

[Learn More](#)

STILL IMAGE



Yet to complete the Census?

[Learn More](#)

STILL IMAGE



Login to complete yours ASAP.

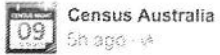
[Learn More](#)



# FACEBOOK - CAROUSELS

## FROM 10 AUGUST

5 SEC "REMINDER" FILM



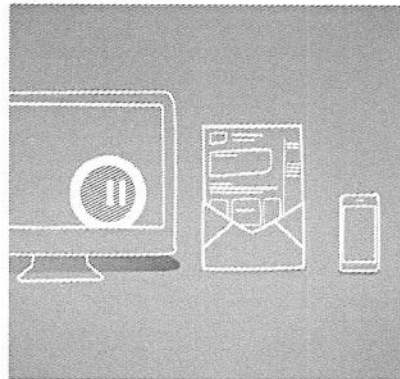
If you haven't received your Census Login or paper form, don't worry.



**You won't be fined.**

[Learn More](#)

STILL IMAGE



**Just complete it asap.**

[Learn More](#)

STILL IMAGE



**You've still got time.**

[Learn More](#)

STILL IMAGE



**Even after August 9.**

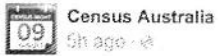
[Learn More](#)



# FACEBOOK - CAROUSELS

## FROM 12 AUGUST

15 SEC "REMINDER" FILM



Haven't yet completed the Census? Please do so ASAP before Field Officers come knocking!



Missed Census night?

[Learn More](#)

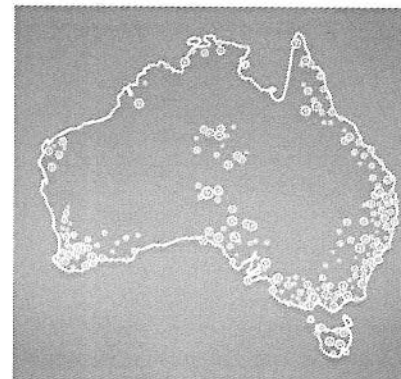
STILL IMAGE



Login now to complete yours.

[Learn More](#)

STILL IMAGE



Participation is compulsory.

[Learn More](#)

STILL IMAGE



Pause and make a difference.

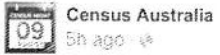
[Learn More](#)



# FACEBOOK - CAROUSELS

## FROM 12 AUGUST

15 SEC "REMINDER" FILM



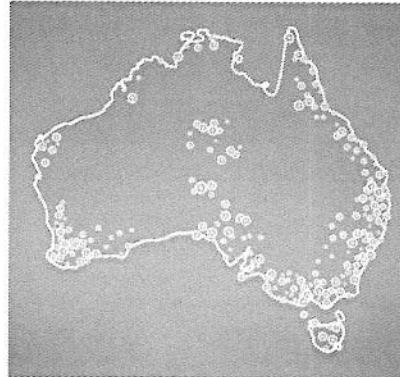
Completing the Census is compulsory for all households. Login and complete yours now.



Census night has passed.

[Learn More](#)

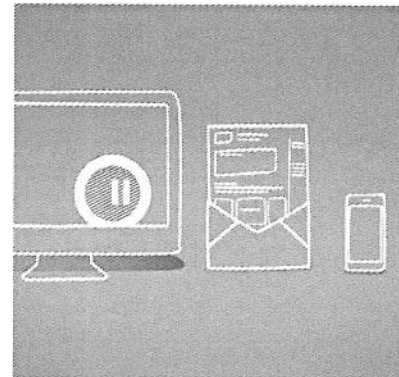
STILL IMAGE



Participation is compulsory.

[Learn More](#)

STILL IMAGE



Use the unique Login sent by mail.

[Learn More](#)

STILL IMAGE



Login now to complete yours.

[Learn More](#)



## Social Media Standard Responses

### Important dates

Census night.....Tuesday, 9 August  
 Advertising Campaign.....From Sunday, 24 July  
 Census online form open.....26 July – 24 September

### Urban Areas

CIL or form delivery by mail.....Dispatch from Monday, 1 August  
 Reminder Letter.....Dispatch 15 – 17 August  
 Field Officer visit.....10 August – 18 September

### Rural/Remote Areas

Form delivered by Field Officers.....29 July – 8 August  
 Field Officer visit.....10 August – 18 September

### Website

Census website.....[census.abs.gov.au](http://census.abs.gov.au)

### Census Inquiry Service

Opening dates.....22 July – 30 September  
 Opening times.....22 July – 24 July, 9:00am – 5:00pm  
 (all local times).....25 July – 7 August, 8:00am – 8:00pm  
 8 August – 10 August, 7:00am – 10:00pm  
 11 August – 30 September, 8:00am – 8:00pm  
 Census Inquiry Service (CIS).....1300 214 531 from 22 July.  
 Paper Form Request System.....1300 820 275 (available 24 hours from 27  
 August)  
 Translating and Interpreting Service (TIS).....131 450  
 National Relay Service (NRS).....1300 555 727

## General questions

### Q: When is the Census?

August 9 is Census night. For more info, check out <https://www.youtube.com/watch?v=SpealMkXous>

### Q: What is the Census?

The Census is a snapshot of every person and household in Australia on one night. For more info, check out <https://www.youtube.com/watch?v=SpealMkXous>

### Q: Why have a Census?

The Census estimates Australia's population, which helps plan for things like housing, transport, education, health, and the environment. For more info check out, <https://www.youtube.com/watch?v=XEfcLYWzyAw>

### Q: What is Australia's population?

Australia's population is now over 24 million people! Check out our population clock, go to [www.abs.gov.au](http://www.abs.gov.au)

### Q: When was the first Census held?

The first national Census was held in 1911. The 2016 Census is the 17<sup>th</sup> national Census. For more info, check out <https://www.youtube.com/watch?v=SpealMkXous>

### Q: How often are Censuses held?

The Census is held every five years. The last Census was held in August 2011, marking 100 years of national Census taking in Australia. For more info, check out <https://www.youtube.com/watch?v=SpealMkXous>

### Q: Why is the Census held every five years?

Taking a snapshot of Australia every 5 years allows us measure the nature and distribution of Australia's population, what has change over time, which allows us to plan for the future. For more info, check out <https://www.youtube.com/watch?v=SpealMkXous>

### Q: How is the date of the Census chosen?

Census night is Tuesday 9 August, 2016. There are no holidays at this time and most people are likely to be at home at their usual place of residence. For more info, check out <https://www.youtube.com/watch?v=SpealMkXous>

### Q: How long does it take to plan and organise a Census?

It takes 7 years to plan, test and process each Census. Planning for the 2021 Census has already begun!

### Q: How much does the Census cost?



The 2016 Census will cost \$272 million, and the digital-first approach will save taxpayers about \$108 million! For more info check out <https://www.youtube.com/watch?v=8WpxVS6Alt0>.

**Q: Do you expect to be able to count everyone in Australia on Census night?**

We aim to count everyone in Australia on Census night, and only a small number are missed. In 2011, 98% of people completed the Census.

**Q: Why are foreign diplomats and their families not counted?**

Australia is part of an international agreement that says we won't question Diplomats. For more info, visit [www.census.abs.gov.au](http://www.census.abs.gov.au)

**Q: What is the agreement whereby the Australian Government cannot question (foreign) diplomats?**

Missions are considered foreign soil, so Diplomats are exempt from completing the Census.

**Q: Will the ABS continue to need field staff with the transition to a digital first Census?**

We have employed over 38,000 Census field staff for the 2016 Census. Field staff continue to deliver paper forms in areas where there needed most and will be available to follow up households who do not submit a response to ensure that everyone can take part.

**Q: Is Norfolk Island included in the Australian Census?**

For the first time, Norfolk Island will be included in the Australian Census. For more info, check out <http://help.census.abs.gov.au/help/information/norfolk>

**Q: Why fill in a Census form again - I provided this information five years ago?**

We need to get an accurate and up-to-date snapshot of Australia every five years, to see what has changed over time and help plan for our future. For more info, check out <https://www.youtube.com/watch?v=SpealMkXous>

**Q: How are the topics decided?**

The topics in the 2016 Census are the same as in 2006 and 2011 Censuses. These topics are decided by the Australian Government. The ABS undertook public consultation following the 2011 Census, there was overwhelming support for the continuation of these topics. For more info, go to <http://www.abs.gov.au/ausstats/abs@.nsf/mf/2008.0>

**Q: Are there new questions in the 2016 Census?**

There are no new topics in the 2016 Census. Find out more, at <http://www.abs.gov.au/ausstats/abs@.nsf/mf/2008.0>

**Q: Why does the Census ask X question?**

For info on why each question is asked, visit our website. <http://help.census.abs.gov.au/about/what/why>

**Q: How will the 2016 Census be different to that of past Censuses?**

In 2016, we expect 65 per cent of households will complete the Census online. Paper forms will still be available. These changes are expected to save over \$100 million dollars. Find out more, at <http://help.census.abs.gov.au/about/complete>

**Q: Why is there a question on the Census form asking people where they are on Census night?**

In Australia, people are counted where they are on Census night. This method ensures people are not missed or counted twice. Find out more, at <http://help.census.abs.gov.au/about/what/why>

**Q: Why don't you just ask people where they usually live?**

This is to make sure that anyone who is travelling or living away from their usual address is included in the Census count where they usually live, to help plan for things like community services, transport and other important services. Find out more, at <http://help.census.abs.gov.au/about/what/why>

**Q: How will people know about the Census and what to do?**

We're running a national advertising campaign and other media activities to tell everyone about the Census, what they need to do and when. We're also writing to every household and delivering paper forms in some locations to ensure that everyone can take part. <http://help.census.abs.gov.au/news/campaign>

**Q: Why does the ABS spend money on advertising the Census?**

It's important that everyone is aware of the Census, when it is and how to participate, to ensure that everyone can take part and Census data is accurate. <http://help.census.abs.gov.au/news/campaign>

## **Census logistics**

**Q: How many households are Census instruction letters and forms distributed to?**

Approximately 8 million households will receive a letter with instructions on how to complete the Census online. In some locations, approximately 2 million households will receive paper form upfront. <http://help.census.abs.gov.au/about/complete>

**Q: How are Census forms printed?**

All Census forms are printed on sustainable, fully recyclable Australian made paper.

**Q: How does the ABS gain access to secure apartment buildings to deliver and collect Census forms?**

We contact building managers, body corporate managers or similar to arrange for access to secure apartment buildings.

[http://help.census.abs.gov.au/sites/default/files/Census\\_Public/pdf/B\\_SAB\\_WEB.pdf](http://help.census.abs.gov.au/sites/default/files/Census_Public/pdf/B_SAB_WEB.pdf)

**Q: Do ABS field staff have the legal right to access a building that contains apartments, flats, or home units in order to deliver and collect Census forms to each household within that building?**

Yes, we need to make sure everyone completes the Census, even those people who live in a secure apartment building or gated community.

[http://help.census.abs.gov.au/sites/default/files/Census\\_Public/pdf/B\\_SAB\\_WEB.pdf](http://help.census.abs.gov.au/sites/default/files/Census_Public/pdf/B_SAB_WEB.pdf)

**Q: What will the ABS do if Census staff are denied access to the residences in an apartment building?**

We aim to work with building managers to ensure we count all households, and the need to enforce penalties is rare.

[http://help.census.abs.gov.au/sites/default/files/Census\\_Public/pdf/B\\_SAB\\_WEB.pdf](http://help.census.abs.gov.au/sites/default/files/Census_Public/pdf/B_SAB_WEB.pdf)

**Q: How are holiday homes/second residences captured in the Census?**

Census Field Officers are familiar with their local areas and ensure holiday homes and second residences are accounted for in the Census.

**Q: How will Census forms be collected?**

Paper forms should be returned in the blue Reply Paid envelope provided. Census Field Officers will visit households that have not returned a completed Census form, from late-August.

<http://help.census.abs.gov.au/about/complete>

**Q: What happens to Census forms once they are collected?**

Paper forms and the information from online forms will be stored in the Census Data Capture Centre in Melbourne. Learn more about the Census at [help.census.abs.gov.au/help/popquestions](http://help.census.abs.gov.au/help/popquestions).

**Q: What happens if forms get lost or stolen?**

The ABS takes this very seriously. To minimise this risk we suggest that you complete your Census online. If you are submitting a paper Census form, please return it in the provided Reply Paid envelope to ensure the security of your information. Learn more about how we uphold the privacy and security of the information we collect. <https://www.youtube.com/watch?v=8WpxVS6Alt0>

## **Privacy/security**

**Q: Is the Census secure and private?**

Protecting your privacy and confidentiality is critical to the ABS. See the Census Privacy Statement for more information. <http://help.census.abs.gov.au/privacy>

The information you provide via the online Census form is protected by strong encryption technology, which is similar to those used for online banking and payments. Your information cannot be accessed by anyone outside the ABS. See the Census Privacy Statement for more information.

<http://help.census.abs.gov.au/privacy>

**Q: What are the penalties for breaching security under the *Census and Statistics Act*?**

It is an offence for any past or present ABS officer to divulge, either directly or indirectly, any confidential information collected under the Act. The penalty for this offence is a fine of up to \$21,600 or imprisonment for up to two years, or both. <http://help.census.abs.gov.au/about/privacy>

**Q: How can the ABS ensure the protection of information if Field Officers use their own devices to collect data?**

We're using Mobile Application Management software to protect information stored in the Field Staff mobile application. Before Field Staff can download the Field Staff mobile application, the Mobile Application Management software ensures that security requirements for the software are met.

**Q: What information is collected and stored in the field staff application?**

The Field Staff mobile application is used to collect operational workload information such as the address of dwellings they visit, any hazards they encounter and the structure of the dwelling. The barcode of the Census form or Census letter they leave at the dwelling is also scanned as a record of the material left for that dwelling. The Field Staff mobile application is not used to collect responses to Census questions or other personal information.

The Field Staff mobile application has undergone extensive independent security testing.

**Q: Do the Field Officers read the forms?**

If people choose to complete a paper form they will be provided a Reply Paid envelope to mail their form back—so Field Officers will not be able to read the completed forms. Find out how we protect the privacy and security of your information. <http://help.census.abs.gov.au/about/privacy>

**Q: Will the government link up and compare this information with other agencies, like Centrelink, Medicare, or the Australian Tax Office?**

No, by law other organisations, including government departments and direct marketing companies, cannot access any personal information you provide on your Census form.

<https://www.youtube.com/watch?v=8WpxVS6Alt0>

**Q: Why do you need to provide your name, it's never been collected before?**

Names have been collected in the Census for over 100 years. The ABS has found that having names included on the form results in a higher quality of data. It assists householders completing the form to report the relevant information for each person.

Having names on the form also helps the ABS to identify if any people were missed during the Census, or accidentally counted twice. It can also assist in improving the quality of data we produce on families, especially where complex relationships, like blended families, exist. International studies have demonstrated that an anonymous Census results in poor quality data.

**Q: What procedure do you commit to following in the case of a data breach?**

We take privacy and security very seriously. In the highly unlikely event of a privacy breach, we would work with the Australian Information Commissioner to improve security and ensure your data is kept safe. For more info check out <https://www.youtube.com/watch?v=8WpxVS6Alt0>.

**Q: Will the ABS ever sell a person's Census details to anyone?**

No. By law, we can never share your private information with anyone. For more info, check out <https://www.youtube.com/watch?v=8WpxVS6Alt0>.

**Q: How can I tell if the Field Officer is genuine?**

All Census Field Officers will wear a signed ID card and a highly visible yellow satchel. If someone claims they are from the ABS but aren't able to provide you with an ID card, you should contact the Police.

## **Name and address retention**

**Q: This is the first time you have asked for names and address, why should I provide them now?**

Names and addresses have been collected in the Census for over 100 years. The collection of names and addresses is a critical part of ensuring the quality and value of the Census. Find out how we protect the privacy and security of your information. For more information, go to <http://help.census.abs.gov.au/about/privacy#backtotop>

**Q: This is the first year names and addresses have been compulsory, why should I provide them now?**

Names and addresses have been collected in every modern Census, and have always been compulsory. The only optional question on the Census is the Religion question.

**Q. How was the decision made to retain names and addresses?**

Keeping names and addresses for a short time will help us create richer data sets, with very low risk to privacy, confidentiality and security. To learn more see [census.abs.gov.au](http://census.abs.gov.au).

**Q: Why is the ABS now retaining addresses?**

Keeping addresses for a short time to combine with other survey data helps to provide a richer understanding of the way Australian live. To learn more see [census.abs.gov.au](http://census.abs.gov.au).

**Q: How will the ABS safeguard names and addresses?**

As always, keeping your information private is our top priority. Names and addresses will be stored separately and securely with the strongest level of encryption. To learn more check out <https://www.youtube.com/watch?v=8WpxVS6Alt0>.

**Q: What is meant when ABS says data points will be stored separately for security purposes?**

This means that we separate names, addresses and other personal data, so no individual is able to access both someone's identifiable information and their Census responses. For more on privacy and security, see <https://www.youtube.com/watch?v=8WpxVS6Alt0>.

**Q: Is Census data stored safely?**

Absolutely. The ABS stores all of its data in highly secure environments, protected by layers of physical and information technology security. To learn more check out <https://www.youtube.com/watch?v=8WpxVS6Alt0>.

**Q: Is this separate to the 99 year retention of personal details?**

Yes, this is a separate process. Since 2001, Australians have had the opportunity to opt-in to having their actual census form contents securely stored at the National Archives for 99 years as part of the Census time capsule. If you don't opt in to this, your personal Census data will never be released.

## **Digital-first Census (general questions)**

### **Q: Why is the digital-first approach being undertaken?**

The digital-first approach will be faster, more efficient and easier for the public to complete. It will also save tax payers more than \$100 million! For more info, check out [help.census.abs.gov.au/about/complete](http://help.census.abs.gov.au/about/complete).

### **Q: What is the expected online participation rate for the 2016 Census?**

We expect about two-thirds of Australians to complete their Censuses online in 2016, doubling the figure from the last Census in 2011.

### **Q: What about all the people who don't have access to internet?**

Paper forms will still be available. To order one, simply call 1300 820 275 and quote the Login from your Census letter. Some areas that are expected to require paper forms will receive a paper form, with the option to complete it online.

### **Q: What is the ABS address register?**

The National Address Register is a central source of residential and commercial addresses in Australia. We will use this register to send you your Census letter with online form login.

### **Q: What is the cost of data for completing the Census online?**

The Census form is very small so that it can load quickly. It uses about 250kb which is equivalent to a 2 second YouTube video or less than one cent of data usage. For more info on the Census check out [help.census.abs.gov.au/help/popquestions](http://help.census.abs.gov.au/help/popquestions).

### **Q: Can the system cope if more people than expected choose to complete the Census online?**

The online form can withstand very high levels of traffic, even if more people than expected use the online form on Census night. For more info on the digital Census check out [help.census.abs.gov.au/about/complete](http://help.census.abs.gov.au/about/complete).

### **Q: How long does it take to complete the Census online?**

Most households can complete their online form in 30 minutes or less. For more info on the digital Census check out [help.census.abs.gov.au/about/complete](http://help.census.abs.gov.au/about/complete).

### **Q: Will the ABS use email to send links to the online Census or website?**

No, we won't send you any emails telling you to complete the Census or with links to the Census form. If you receive an email like this, please delete it and watch out for your letter in the mail instead.

**Q: Why is your Census computer system designed and built by IBM?**

The ABS has again partnered with IBM to design a solution that can meet the scale, speed, usability, reliability and security that the 2016 online form requires.

**Q: What is encryption and how does it work?**

Encryption is the translation of data into a secret code over the Internet so only authorised people can read it. Learn more about data security at <https://www.youtube.com/watch?v=8WpxVS6Alt0>.

## **General help completing the Census**

**Q: When will the Census letters/forms be delivered?**

Look out for your letter from late July to 9 August 2016. For more info check out <https://www.youtube.com/watch?v=xGoSPsICvF0>

Nearly all homes will have necessary materials by Census night. It's okay to complete the Census after August 9 – there is still have plenty of time and you won't be fined for being late.

If you don't receive your Census letter or paper form by August 9, contact the Census Inquiry Line on 1300 214 531 or via our online contact form. To avoid expected long phone queues, please call after August 10.

**Q: Why isn't the letter addressed to me?**

We use the address register to mail your Census letter, this register only includes addresses, not names.

**Q. I received the Census letter but it's the wrong address. Can I fill out this form if it's for the wrong address or do I have to call up to order a new one?**

Sorry for the mix up. You will need to request a new Login for the correct address by calling the Census Inquiry Service. If possible, please mark the letter you received "RTS - mail wrongly delivered", and post it back to us. Thank you.

**Q: I received two Census letters, one with the correct address and one not, what should I do?**

Sorry for the mix up. Please use the Login from the correctly addressed letter. If possible, please mark the incorrectly addressed letter you received, "RTS - mail wrongly delivered", and post it back to us. Thank you.

**Q: Why did I receive a paper form instead of a letter like everyone else?**

In some areas of Australia, including areas that are more rural and areas where a greater need for paper forms is expected, paper forms will be delivered upfront, either via the post or a by your local Census Field Officer. You can still complete it the form online though, just use the Census Login from the front of the paper form.

**Q: I don't understand my Census letter**

We encourage you to ask a friend, family member or someone you trust to help you. For more help, check out our Popular Questions at [help.census.abs.gov.au/help/popquestions](http://help.census.abs.gov.au/help/popquestions).

**Q: I've lost my password/letter**

If you have lost your letter or require a separate Census Login for privacy reasons, you can request one by contacting the Census Inquiry Service.

<https://www.census.abs.gov.au/eCensusWeb/contact.jsp>

**Q: Can I order a paper form without the Login in the Census Instruction Letter?**

You will need the 12-digit Login from your household letter to order a paper form, so please wait for your letter to arrive. If you don't receive your letter by August 9, you can request a paper form by calling the Census Inquiry Service. When it arrives, you should answer the questions based on where you were on the night and for everyone who was present in your household on August 9. If you have lost your letter, please call the Census Inquiry Service to request a new Login or paper form.

**Q: I haven't received my letter before Census night. Do I still have to complete the Census?**

Yes. If you received your letter or paper form after Census night, please complete it as though it was Census night and return it as soon as possible. You won't be fined if you complete it after Census night. If you need to request a paper form or new online login code call us on 1300 214 531.

**Q: What do I do if I don't receive my Census materials by Census night?**

Nearly all homes will have necessary materials by Census night. It's okay to complete the Census after August 9 – there is still have plenty of time and you won't be fined for being late.

If you don't receive your Census letter or paper form by August 9, contact the Census Inquiry Line on 1300 214 531 or via our online contact form. To avoid expected long phone queues, please call after August 10.

**Q: If I don't receive my letter until August 9 and I want to request a paper form, I won't receive it in time for Census night, what should I do?**

That's ok. If you receive your letter or paper form after Census night, please complete it as though it was Census night and return it as soon as possible. There's plenty of time – you won't be fined if you complete the Census after August 9.

**Q: What happens / will I be fined if I complete my Census after Census night?**

It's okay to complete the Census after August 9 – there is still have plenty of time and you won't be fined for being late. Just complete it asap and in relation to August 9.

**Q: I have two residences but one of them will be empty on August 9, what do I do with the other form?**

You just need to fill in the form for the residence you are staying in on August 9. You can pop the other form for the unoccupied house in the recycling.

**Q: How can people get help for the Census?**



For general help or information on how to answer certain questions, visit our website. Census Field Officers will also begin visiting households that have not returned a completed Census form to ensure that everyone can take part. <http://help.census.abs.gov.au/help/information>

**Q: How do I answer X question on the Census?**

For info on how to answer each question, visit our website. [help.census.abs.gov.au/help/answer](http://help.census.abs.gov.au/help/answer)

**Q: My child is home-schooled, how do answer the education question?**

For children who are home-schooled, please mark "Other-Non-government" in the education section.

**Q: Can I help my parents/friend etc complete their Census?**

Yes, you can help others complete their Census. You can use the Login on their Census letter to call and request a paper form, which you can help them fill out, or you can use their Login on your computer to fill in their Census online.

**Q: How can I order a paper form?**

Instructions on how to order a paper form are included in your household's Census letter. If you don't receive your Census letter or paper form by Aug 9, just complete it as soon as you get it. You will not be fined if you complete it and return it after Census night. Census Field Officers will begin visiting households that have not completed the Census from late-August to ensure that everyone can take part.

**Q: How can I order an extra login for the online form?**

If you need a separate login or form for privacy reasons, call 1300 214 531.

**Q: The paper form number is always busy, how am I supposed to order a paper form?**

We apologise for the delay. We are experiencing a high volume of calls now. The paper form request service is open 24 hours a day. You can also request a paper form via our website. Please include your Census Login number, residential address, postal address (if different to the letter you received) and how many people will be at home on Census night.

<https://www.census.abs.gov.au/eCensusWeb/contact.jsp>

**Q: The Census Inquiry Service is always busy, how am I supposed to call?**

We apologise for the delay. We are experiencing a high volume of calls now.

The Census Inquiry Service is open until 10pm and on weekends. Please try again shortly.

If you have your Census letter and are calling to request a paper form, the paper form request service is open 24 hours a day.

If you're calling about a general inquiry, you might find the answer on our website. Search for Help.

<https://www.census.abs.gov.au/eCensusWeb/contact.jsp>

You can also request a paper form via our website. Please include your Census Login number, residential address, postal address (if different to the letter you received) and how many people will be at home on Census night. <https://www.census.abs.gov.au/eCensusWeb/contact.jsp>

**Q: How do I complete my Census form?**

You can fill in your Census online using your Census login number, or complete a paper form which you will mail back in a reply paid envelope. For more info, see [help.census.abs.gov.au/about/complete](http://help.census.abs.gov.au/about/complete).

**Q: Who should I include on my form?**

Everyone who is staying at your house on Tuesday 9 August 2016 needs to be counted. For more info check out [help.census.abs.gov.au/help/answer](http://help.census.abs.gov.au/help/answer).

**Q: What about family members or housemates who are not at home on Census night?**

You should only include people staying in your house on Census night. For more info check out [help.census.abs.gov.au/help/answer/away](http://help.census.abs.gov.au/help/answer/away).

**Q: What about elderly people, or people who don't have access to the internet?**

Paper forms can be requested once you receive your Census letter, simply call 1300 820 275 and quote the 12 digit Census Login number on your letter. For more information, go to <http://help.census.abs.gov.au/about/complete/understanding>

**Q: What about elderly/disabled people who can't read/write/use the internet?**

We understand that there are a range of circumstances that could make completing the Census difficult. Census Field Officers will begin visiting households who have not returned a completed Census form from late-August to ensure that everyone can take part.

**Q: I'm moving house just before August 9, do I use the form from the old house or the new house?**

Please leave the form you have at the current address. A Census letter will be delivered to your new address. If you don't receive one by August 9, please request a new Login or paper form by the Census Inquiry Service.

**Q: My mail is sent to a PO box, will I get a Census letter?**

Your letter will still be delivered to your physical address, so please keep an eye on your mailbox between August 1-9. If you don't receive your letter by August 9, please call us on 1300 214 531.

**Q: What happens if a person is overseas on Census night, can the form be filled out before hand?**

If you're overseas on Census night, August 9, you do not need to complete a Census form. Safe travels!

**Q: Will I get a fine if I'm overseas and can't return my Census form?**

If you're overseas on Census night, August 9, you do not need to complete a Census form. We use the information collected on overseas departure cards from Australia's ports and airports to add Australian residents back in - you will still be counted. Don't worry, you won't be fined!

**Q: I'm overseas, but I still want to complete the Census!**

If you're overseas on Census night, August 9, you do not need to complete the Census. We use the information collected on overseas departure cards from Australia's ports and airports to add

Australian residents back in - you will still be counted. For more, go to <http://help.census.abs.gov.au/about/do>

**Q. My parents are overseas until after the Census. What am I supposed to do? I don't want them to get fined.**

People who are overseas on Census night, August 9, do not need to complete the Census. Please fill out the Census form listing only the people staying in your household on August 9. You will be asked to list anybody who is away on the form, in the "People Away" section. Don't worry, they won't be fined.

**Q: What happens if a person is travelling within Australia on Census night, can the form be filled out before hand?**

You'll need to fill out your form on Census night, August 9. If you're staying in a hotel, motel, caravan park or camping site you will be provided with a form.

**Q: I will be travelling on August 9 and didn't receive my letter before I left, how do I complete the Census?**

That's ok, if you're staying in a hotel, motel, caravan park or camping site you will be provided with a form on August 9. If you're travelling remotely, forms will be available from truck stops and camp sites, and we have special Field Officers to provide forms to people living and travelling in remote locations. For more, go to <http://help.census.abs.gov.au/about/do#backtotop>

**Q: I won't be home on Census night, how will you know not to fine me?**

That's ok, you just need to complete the Census wherever you are on Census night. As long as you complete your Census, you will not be fined.

**Q: I can't complete my Census on August 9 (due to work etc), what do I do?**

If possible, we request that you complete your Census on August 9. If this is not possible, please complete it as if it were Census night as soon as possible afterwards.

**Q: What happens if someone is camping on Census night?**

Camp sites and caravan parks will provide paper forms for you on Census night. If you're camping in a remote area, we have special Field Officers who will provide you with a form and make sure you are counted. For more, go to <http://help.census.abs.gov.au/about/do#backtotop>

**Q: I will be travelling remotely on Census night, where can I get a form?**

Forms will be available from truck stops and camp sites on August 9, and we have special Field Officers to provide forms to people living and travelling in remote locations. For more, go to <http://help.census.abs.gov.au/about/do#backtotop>

**Q: I will be staying in an Airbnb on Census night, how do I fill out my Census?**

You should fill out the Census using the letter and Login delivered to the household you are staying in. You can also request an extra login by calling 1300 214 531 if you want to keep your answers separate from others on the form.

**Q: I will be on a private boat on Census night, do I still have to complete the Census?**

Yes, we have special Offshore Special Field Officers to count people on vessels within Australian waters.

**Q: I will be on a cruise ship on Census night, do I still have to complete the Census?**

If your cruise departs and returns to an Australian port you will need to complete the Census, and you'll be given a form to complete on board.

**Q: I will be working on Census night, do I have to complete the Census?**

Yes, you can complete the Census before you start work on August 9 or as soon as possible afterwards.

**Q: I will be driving a truck on Census night, do I still have to complete the Census?**

(a) Yes. If you were working on Census night and returned home the next day, you should include your details on the Census form at your usual dwelling.

(b) If you were in transit and stayed at another dwelling, you should fill in a form at that establishment. Please call the 1300 820 275 if you need to order one.

(c) If you are travelling in a remote area, you can collect paper Census forms at truck stops and camping grounds on Census day.

**Q: How are fly-in fly-out (FIFO), drive-in drive-out (DIDO) and temporary visa holders counted?**

If you are a fly-in fly-out/drive-in drive-out worker or a 457 visa holder, you must complete the Census. If you are onsite on Census night, you must complete your own form, even if you have a second residence where you live when you're not onsite. You will receive a Census form from your employer or accommodation provider. Your spouse/partner or family should not include you on their form.

**Q. How can I assist employees that are out in remote positions with no internet or phone access, and who may still be out there for some time after the census?**

Remote workers will receive a Census form from their employer, accommodation provider or a Remote Area Census worker - don't worry, they will still be counted. If they do not receive a Census form, or are not included on a form where they are staying, they should contact the Census Inquiry Service when they return.

**Q: Do I need to complete a form for a family member in hospital or a nursing home?**

No, hospitals and nursing homes will have Special Field Officers to help patients complete the Census. If the family member usually lives with you, you should include them as a person away on your form.

**Q: How are the homeless counted on Census night?**

It's important people experiencing homelessness are counted in the Census to inform decision-making on essential community services and infrastructure.

## Technical help with the online form

### Q: I can't get to the Census web page

Please check that you are typing the correct URL ([census.abs.gov.au](http://census.abs.gov.au)) into the address bar. If this is not working, please try another website, like [google.com](http://google.com). If this is not working either, it means your computer or internet connection is not working correctly. If you can't resolve the problem, you can request a paper form and reply paid envelope by calling 1300 820 275.

### Q: I cannot submit my Census form

Check to make sure each section of your form has a green tick next to it in the menu on the left of the form. Then you should be able to hit the "Submit" button and submit the form. For more help see [help.census.abs.gov.au/help/information/complete](http://help.census.abs.gov.au/help/information/complete).

### Q: Do I have to download or install anything to complete the Census online?

No, all you need is an Internet connection, a computer (or tablet or smartphone) and the Census login number from your Census instruction letter. For more help see [help.census.abs.gov.au/help/information/complete](http://help.census.abs.gov.au/help/information/complete).

### Q: What Internet browsers can I use to complete the Census online?

The online form is compatible with Internet Explorer 11 or later, Firefox v3 or later, Safari 5 or later, Opera 21 or later, or Google Chrome for Windows. You will need Safari 6 or later for Mac OSX. For more info see [help.census.abs.gov.au/help/information/complete/browser](http://help.census.abs.gov.au/help/information/complete/browser).

### Q: Can I complete the Census on my tablet or smart phone?

Yes, the online form is compatible with most smart phones and tablets, with the exception of Windows mobile phones.

### Q: Is there a Census app (application) I can download?

No, but you can still complete the census on your smartphone or tablet by opening your internet browser and typing [census.abs.gov.au](http://census.abs.gov.au) into the address bar.

### Q: What mobile Internet browsers can I use to complete the Census online?

The online form is compatible with Firefox 41 or later or Google Chrome 43 or later for Android, or Safari for iOS version 7 or later. For more help completing your Census see [help.census.abs.gov.au/help](http://help.census.abs.gov.au/help).

### Q: What browser am I using?

You can go to [whatsmybrowser.org](http://whatsmybrowser.org) or [whatismybrowser.com](http://whatismybrowser.com) to find out what browser you're using. For more help completing your Census see [help.census.abs.gov.au/help](http://help.census.abs.gov.au/help).

### Q: How do I enable JavaScript in my browser?

Go to [enable-javascript.com](http://enable-javascript.com) for instructions on how to enable JavaScript. You can also consult the 'Help' function in your browser. For more help completing your Census see [help.census.abs.gov.au/help](http://help.census.abs.gov.au/help).

**Q: How do I enable encryption in my browser/How can I check encryption is switched on in my browser/ How can I tell if my browser is secure?**

The latest versions of Internet Explorer, Firefox, Safari, Chrome and Opera browsers all have security features enabled by default. For more info check your browser's Tools, Settings or Help menus. For more help completing your Census see [help.census.abs.gov.au/help](http://help.census.abs.gov.au/help).

**Q: How will I know I have successfully submitted my Census online?**

After hitting the submit button, a receipt number will be displayed within the 'Thank you' page. You can print or email the receipt number as proof of your submission. For more help completing your Census see [help.census.abs.gov.au/help](http://help.census.abs.gov.au/help).

**Q: What happens if my Internet connection drops out?**

When you can, log back in using the same Census login number and password to complete and submit the form. For more help completing your Census see [help.census.abs.gov.au/help](http://help.census.abs.gov.au/help).

**Q: How do I save my Census online and resume at a later time?**

Just press the 'Save and exit' button located on the top right of the screen. To log back in you'll need your Census Login ID and the password displayed at the time of your first login. For more info see <http://help.census.abs.gov.au/help/information/complete>.

**Q: Will my form automatically save?**

Yes, your form will automatically save after you finish each section, and a green tick will appear next to this section on the left of the screen. For more info see <http://help.census.abs.gov.au/help/information/complete>.

**Q. Can I make changes to my Census if it is marked as complete but not submitted?**

Yes, you can make changes right up until you submit your Census. Click on the links to each segment in the menu on the left of the Census form to make changes. For more help completing your Census see [help.census.abs.gov.au/help](http://help.census.abs.gov.au/help).

**Q: Can I change my answers once I have submitted my Census?**

No, once submitted, you are unable to access your form again. This safeguard is in place to protect your private information. For more help completing your Census see [help.census.abs.gov.au/help](http://help.census.abs.gov.au/help).

**Q: Why has my online Census timed out?**

Your session will time out after 30 minutes to protect your privacy. You will need log back in to complete and submit the form. For more help completing your Census see [help.census.abs.gov.au/help](http://help.census.abs.gov.au/help).

**Q: Can I make accessing the Census form faster?**

The speed of your access to the Online Census can depend on general Internet traffic, your Internet connection, your computer and the load on your Internet Service Provider. For more help completing your Census see [help.census.abs.gov.au/help](http://help.census.abs.gov.au/help).

**Q: My internet is slow**

It is likely that internet traffic will be high on Census night as many people will be completing their Census forms online. If your connection is too slow, you could wait a while and try again when the traffic has lessened.

**Q: Can I complete the Census online and can other people in my household use the paper form?**

Yes. You can request your own login number for the online form, or a separate paper form and prepaid envelope by calling 1300 214 531.

**Q: How can I correct a spelling mistake in a person's name?**

Yes. Go back to that person's section of the form and click on their name as it appears in the menu on the left, you can then correct the spelling of their name. For more help completing your Census see [help.census.abs.gov.au/help](http://help.census.abs.gov.au/help).

**Q: Why can't I type in special characters?**

You should be able to use special characters in any test field, expect for the ones that only accept numbers. For more help completing your Census see [help.census.abs.gov.au/help](http://help.census.abs.gov.au/help).

**Q: I am completing the Online Census and can't 'tick' a box**

To select your answer, click the box with your mouse once only. If you click it twice the box will become unticked. For more help completing your Census see [help.census.abs.gov.au/help](http://help.census.abs.gov.au/help).

**Q: I started completing the Online Census but can't get back into my form**

To log back in to your Online Census you will need your Census login and the password that was generated the first time you login to the Online Census. For more help completing your Census see [help.census.abs.gov.au/help](http://help.census.abs.gov.au/help).

**Q: What order should I list people on the Online Census form?**

For Person 1 and 2, list the householders or permanently residing adults who were present on Census night. Children, other relatives and guests should be listed next. For more help completing your Census see [help.census.abs.gov.au/help](http://help.census.abs.gov.au/help).

**Q: How many people can be included on my Online Census form?**

Each Online Census form can have up to 10 people present and 3 people away on the one form. If you need an extra form or login call us on 1300 214 531.

**Q: How do I add or remove a person in the Online Census form?**

To add or remove person on your online form, see <http://help.census.abs.gov.au/help/information/complete>.

**Q: When I log into the Online Census I receive a receipt number immediately**

This means that your Online Census has already been completed and submitted. If someone else in your household completed the Online Census for your home, you do not need to do anything further. If not, you can request a new Census login by calling 1300 214 531.

**Q: How do I print my Online Census receipt number once I've submitted my form?**

After you hit submit a Thank you page with your receipt number will appear. To print your receipt number, click the 'Print my Receipt' button. For more help completing your Census see [help.census.abs.gov.au/help](http://help.census.abs.gov.au/help).

**Q: How do I email my Online Census receipt number once I've submitted my form?**

After you hit submit a Thank you page with your receipt number will appear. Click the 'Send my receipt via email' button, enter your email address and click the 'Submit' button. For more help completing your Census see [help.census.abs.gov.au/help](http://help.census.abs.gov.au/help).

**Q: Can I make changes to my online Census form once it has been submitted?**

No, once you've submitted your form you are unable to access it again for security reasons.

**Q: I have submitted my form but left someone out, can I fix it?**

No, once you've submitted your form, you can't make any further changes. You can call us on 1300 214 531 to request a new login so the person who was left out can complete a personal form instead.

**Q: Can I download the form?**

No, you can't download the form, but you can complete the Online Census at [census.abs.gov.au](http://census.abs.gov.au). If you need a paper form please call 1300 820 275.

**Q: Can I start my Online Census form on one device and finish on another (eg. start on iPad and finish on laptop)?**

You sure can! Just hit the 'Save & exit' button in the top right hand corner of the online form and then login again using your Census login and password on another device. For more help completing your Census see [help.census.abs.gov.au/help](http://help.census.abs.gov.au/help).

**Q: I'm getting an error message 922**

This means that the 12 digit Census login number that you have entered is incorrect. Please enter the login ID exactly as it appears on your Census Instruction letter. For more help completing your Census see [help.census.abs.gov.au/help](http://help.census.abs.gov.au/help).

**Q: I'm getting an error message 920**



This means that the 12 digit Census login ID was not entered before the NEXT button was clicked. Please enter the Census login ID exactly as it appears on your Census Instruction letter before clicking the NEXT button. For more help completing your Census see [help.census.abs.gov.au/help](http://help.census.abs.gov.au/help).

**Q: I'm getting an error message 831**

This means that the 12 digit Census login ID you entered was correct, but the password you entered was incorrect. Please enter password exactly as it was provided to you when you first logged in. For more help completing your Census see [help.census.abs.gov.au/help](http://help.census.abs.gov.au/help).

**Q: General PC Error / Non Census error**

This error doesn't seem related to the Online Census form so it might be a problem with your computer. Try restarting your computer or using a different computer, tablet or smartphone. If this doesn't resolve the error you might need to request a paper form by calling 1300 214 531.

## **Accessibility**

**Q: How will people with disabilities complete the Census?**

For more information for special audience groups, including people with an illness, injury or disability, please see <http://help.census.abs.gov.au/news/campaign/special>.

**Q: Is there an accessible version of the Online Census form?**

Yes, the Online Census is accessible and conforms to WCAG 2.0 Level AA standards. For more info see [help.census.abs.gov.au/news/campaign/special](http://help.census.abs.gov.au/news/campaign/special).

**Q: Can I do the Census online if I'm vision impaired?**

Yes. Text in the online Census can be resized and contrasting colours have been used to make the text easier to read. The form is also compatible with screen-reader programs such as Jaws© and Windows Eyes©. For more info see [help.census.abs.gov.au/news/campaign/special](http://help.census.abs.gov.au/news/campaign/special).

**Q: Is there a Braille Household Form?**

Yes there is, you can order one by calling 1300 214 531. For more info see [help.census.abs.gov.au/news/campaign/special](http://help.census.abs.gov.au/news/campaign/special).

**Q: Is there a Large Print Household Form for vision impaired people?**

Yes there is, you can order one by calling 1300 214 531. For more info see [help.census.abs.gov.au/news/campaign/special](http://help.census.abs.gov.au/news/campaign/special).

**Q: What is the Braille form Font Size?**

The font size of the braille form is 26 points, as per Australian guidelines and standards. For more info see [help.census.abs.gov.au/news/campaign/special](http://help.census.abs.gov.au/news/campaign/special).

**Q: What is the Large Print Font Size?**

The font size of the large print form is N18, as per Australian standards and guidelines. For more info see [help.census.abs.gov.au/news/campaign/special](http://help.census.abs.gov.au/news/campaign/special).

**Q: I am deaf, are there any options for me in completing the Census?**

Yes, we have AUSLAN translations of the Census form and helpful information available at [youtube.com/user/CensusAustralia](http://youtube.com/user/CensusAustralia), or you can request a DVD by calling us on 1300 214 531.

## **Refusal to complete Census/complete correctly**

**Q: I will refuse to complete the Census**

Remember, the Census is compulsory and everyone in Australia must complete it on August 9. For more info, see <http://help.census.abs.gov.au/about/do>

**Q: I will lie on my Census form**

Completing the Census accurately and in full is important to ensure that communities have the information they need to support planning for important things like health, education, transport and infrastructure. For more info, visit our website. <http://help.census.abs.gov.au/about/do>

**Q: What happens if someone refuses to participate?**

Most Australians give their overwhelming support for the Census and willingly participate for the benefit of their community. Generally, the need to enforce penalties for non-completion is rare. We will always notify a person of their obligation to complete the Census. If they continue to refuse, they may face a fine of up to \$180 per day until the form is returned. For more info, see <http://help.census.abs.gov.au/about/do>

**Q. What are the consequences if I complete my Census anonymously?**

It is important that you complete the Census accurately and in full. All of the questions on the Census are required, with the exception of the religion question. This includes your name, which have been collected in the Census for over 100 years. See our website for more information. <http://help.census.abs.gov.au/about/privacy>

**Q: I am encouraging people to boycott the Census or provide false information**

Correctly completing your Census is compulsory and everyone in Australia must take part on August 9. Learn more at [help.census.abs.gov.au/about/do](http://help.census.abs.gov.au/about/do).

**Q: Will the ABS prosecute if someone refuses to participate?**

Most people willingly complete their Census, so this isn't normally a problem. We will give people as much opportunity as possible to take part. If absolutely necessary and as a last resort, a person can be fined \$180 per day until the form is returned. Learn more at [help.census.abs.gov.au/about/do](http://help.census.abs.gov.au/about/do).

**Q: What does the ABS do if it finds a joke or silly responses on the form, such as someone putting a pet down as a relative?**

Most people complete their Census forms correctly, so this isn't a big problem. ABS systems are designed to cope with false/joke responses, and they don't affect the integrity of Census results. Learn more about the Census at [help.census.abs.gov.au/help/popquestions](http://help.census.abs.gov.au/help/popquestions).

## Complaints

### **Q: I would like to make a complaint about the Census**

We take all complaints seriously. You can provide feedback via our online form at [stream10.uatcensus.abs.gov.au/eCensusWeb/contact.jsp](http://stream10.uatcensus.abs.gov.au/eCensusWeb/contact.jsp).

### **Q: Who do I contact with a concern or complaint about my privacy?**

You can learn more about privacy at [help.census.abs.gov.au/privacy](http://help.census.abs.gov.au/privacy).

If you still have concerns, the ABS Privacy Officer can be contacted by emailing [privacy@abs.gov.au](mailto:privacy@abs.gov.au) or writing to:

Privacy Officer  
Policy & Legislation Section  
Australian Bureau of Statistics  
Locked Bag 10  
Belconnen ACT 2617

### **Q: I disagree with the allocation of government funding informed by the Census**

Thank you for your feedback. At the ABS, we collect, process and publish Census data, but we don't decide how funding is allocated by governments. Learn more at [census.abs.gov.au](http://census.abs.gov.au).

## Field Officers

### **Q: I am a Field Officer and I have a field related question regarding my workload?**

Please contact your Area Supervisor or District Manager, or contact the Call Connect number on 1300 137 804.

### **Q: Do screening procedures for Census jobs include police checks?**

Yes, all field staff are subject to a police check to ensure they are suitable to work on the Census.

### **Q: Will a Census Field Officer pick up my completed paper form?**

Field Officers won't be collecting Census forms this year, you can simply return your paper form in the supplied reply paid envelope. If you need to request a new envelope, just call 1300 820 275.

### **Q: Can I just use a normal envelope?**

If you have an A4 envelope, you can mail your form back to us at this address (you don't need to use a stamp):

Australian Bureau of Statistics  
2016 Census  
Reply Paid 90049  
DANDENONG SOUTH VIC 3164

Remember not to fold your Census form, it can make it harder to process.

## **Census Data**

### **Q: When will 2016 Census data be released?**

The first release of data is planned for April 2017, followed by a second release in June 2017. Find out more at [www.abs.gov.au](http://www.abs.gov.au)

### **Q: Why does it take so long to release Census data?**

Information collected in the Census must be coded and validated to produce confidential data. With more people completing the 2016 Census online, this process will be quicker and data will be released earlier than it has been in the past. Find out more at [abs.gov.au](http://abs.gov.au).

### **Q: How can the public access Census information?**

Census data is freely available on the ABS website at [abs.gov.au](http://abs.gov.au).

### **Q: How accurate is Census data?**

Australia is recognised as a world leader in Census collection, and the data collected is extremely accurate. Find out more at [abs.gov.au](http://abs.gov.au).

### **Q: Does the ABS change any Census responses?**

Only if we need to correct anomalies (e.g. if a five year old was listed as having a job). In these cases, other information on the form is used to derive an answer.

Date	Message Type	Name	Sent By	Link	Message	Document Start	Targeting (Twitter)	Clicks (Twitter)	Total Reach (Twitter)	Retweets (Twitter)	Replies (Twitter)	Likes (Twitter)	Impressions (Twitter)	Tags
08/09/2016 23:00	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	There will be no fines for completing the Census after Aug 9. There's still plenty of time to complete the Census. Thanks for your patience.			0	1,672,173	380	120	302	158,893	
08/09/2016 22:59	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	ABS & Census website are unavailable. The service won't be restored tonight. We will update you in AM. We apologise for the inconvenience.			0	3,070,021	863	414	481	242,003	
08/09/2016 21:54	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNfTwON5cg">https://t.co/uNfTwON5cg</a>			0	77,568	11	55	10	73,990	
08/09/2016 21:54	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNfTwON5cg">https://t.co/uNfTwON5cg</a>			0	9,944	3	3	3	62,211	
08/09/2016 21:52	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNfTwON5cg">https://t.co/uNfTwON5cg</a>			0	9,668	2	4	1	59,410	
08/09/2016 21:48	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNfTwON5cg">https://t.co/uNfTwON5cg</a>			0	6,081	3	10	3	59,373	
08/09/2016 21:48	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNfTwON5cg">https://t.co/uNfTwON5cg</a>			0	3,728	1	2	0	55,990	
08/09/2016 21:48	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNfTwON5cg">https://t.co/uNfTwON5cg</a>			0	3,728	1	1	0	57,339	
08/09/2016 21:47	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNfTwON5cg">https://t.co/uNfTwON5cg</a>			0	474	1	1	0	54,121	
08/09/2016 21:47	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bKPGI">https://t.co/j03F1bKPGI</a> <a href="https://t.co/uNfTwON5cg">https://t.co/uNfTwON5cg</a>			0	95	1	1	0	54,837	
08/09/2016 21:46	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNfTwON5cg">https://t.co/uNfTwON5cg</a>			0	0	0	6	0	50,220	
08/09/2016 21:45	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNfTwON5cg">https://t.co/uNfTwON5cg</a>			0	0	0	4	0	45,852	
08/09/2016 21:43	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNfTwON5cg">https://t.co/uNfTwON5cg</a>			0	0	0	0	1	41,301	
08/09/2016 21:43	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNfTwON5cg">https://t.co/uNfTwON5cg</a>			0	0	0	1	1	38,063	
08/09/2016 21:42	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNfTwON5cg">https://t.co/uNfTwON5cg</a>			0	0	0	0	0	37,421	
08/09/2016 21:42	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNfTwON5cg">https://t.co/uNfTwON5cg</a>			0	0	0	2	0	38,311	
08/09/2016 21:42	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNfTwON5cg">https://t.co/uNfTwON5cg</a>			0	0	0	0	0	37,739	
08/09/2016 21:41	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNfTwON5cg">https://t.co/uNfTwON5cg</a>			0	474	1	2	0	37,626	
08/09/2016 21:41	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNfTwON5cg">https://t.co/uNfTwON5cg</a>			0	4,052	1	3	2	38,183	
08/09/2016 21:41	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNfTwON5cg">https://t.co/uNfTwON5cg</a>			0	0	0	2	0	37,211	





08/09/2016 21:02	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNfTwON5cg">https://t.co/uNfTwON5cg</a>	0	0	0	0	1	20,459
08/09/2016 21:02	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNfTwON5cg">https://t.co/uNfTwON5cg</a>	0	0	0	0	1	19,601
08/09/2016 21:02	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNfTwON5cg">https://t.co/uNfTwON5cg</a>	0	0	0	0	1	18,541
08/09/2016 20:59	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNfTwON5cg">https://t.co/uNfTwON5cg</a>	0	4,547	3	6	1	21,085
08/09/2016 20:58	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] It's okay to complete the Census after August 9 there is still have plenty of time and you won't be fined for being late.	0	39,424	49	30	50	71,186
08/09/2016 20:57	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNfTwON5cg">https://t.co/uNfTwON5cg</a>	0	229	1	4	1	21,097
08/09/2016 20:57	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNfTwON5cg">https://t.co/uNfTwON5cg</a>	0	0	0	3	1	20,432
08/09/2016 20:57	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNfTwON5cg">https://t.co/uNfTwON5cg</a>	0	2,331	1	1	1	19,534
08/09/2016 20:57	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNfTwON5cg">https://t.co/uNfTwON5cg</a>	0	0	0	1	1	19,902
08/09/2016 20:56	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNfTwON5cg">https://t.co/uNfTwON5cg</a>	0	0	0	1	2	18,993
08/09/2016 20:56	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNfTwON5cg">https://t.co/uNfTwON5cg</a>	0	0	0	3	1	19,601
08/09/2016 20:55	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNfTwON5cg">https://t.co/uNfTwON5cg</a>	0	281	1	1	1	19,833
08/09/2016 20:55	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNfTwON5cg">https://t.co/uNfTwON5cg</a>	0	0	0	1	1	18,473
08/09/2016 20:55	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNfTwON5cg">https://t.co/uNfTwON5cg</a>	0	47	1	0	2	19,010
08/09/2016 20:51	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNfTwON5cg">https://t.co/uNfTwON5cg</a>	0	0	0	10	1	21,892
08/09/2016 20:49	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNfTwON5cg">https://t.co/uNfTwON5cg</a>	0	0	0	8	1	22,696
08/09/2016 20:47	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNfTwON5cg">https://t.co/uNfTwON5cg</a>	0	1,769	1	7	1	23,687
08/09/2016 20:40	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNfTwON5cg">https://t.co/uNfTwON5cg</a>	0	659	1	22	2	29,189
08/09/2016 20:38	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	The ABS & Census websites are currently experiencing an outage. We're working to restore the service. We will keep you updated. Thank you.	0	2,540,410	1,051	1,148	781	385,499
08/09/2016 20:26	Twitter Tweet	@ABSCensus	Retweet to Remind	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNfTwON5cg">https://t.co/uNfTwON5cg</a>	0	2,379	5	120	5	40,130
08/09/2016 20:00	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] Press "Save and exit" button located top right of the screen. To log back in and submit.	0	5,646	5	66	7	49,910



08/09/2016 19:50	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED] Hi, the online form and website are operating smoothly as expected. Please try again.	0	142,403	69	554	47	81,177
08/09/2016 19:49	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED] Please contact the Census Inquiry Line on 1300 214 531 or our online form after Aug 10 to request your Census letter. Thanks.	0	6,155	3	8	1	49,312
08/09/2016 19:47	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED] Complete Census accurately so communities have required info for planning. <a href="https://t.co/x4kSQ5mNPG">https://t.co/x4kSQ5mNPG</a>	0	1,881	1	10	4	45,972
08/09/2016 19:41	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED] Hi, the online form and website are operating smoothly as expected. Please try again.	0	21,596	18	95	5	48,042
08/09/2016 19:39	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED] We're experiencing a high volume of calls. Try phoning again after Aug 10. You won't be fined for completing Census after tonight.	0	18,488	23	14	12	45,626
08/09/2016 19:37	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED] Letters are still being delivered. Please complete ASAP after receiving and fill out as though it were census night.	0	0	0	3	1	40,615
08/09/2016 19:37	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED] hi there, the website and online form are operating smoothly as expected. Thanks.	0	18,998	14	30	3	42,755
08/09/2016 19:35	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED] Hi [REDACTED] the website is operating as expected. If needed, you can submit a tech enquiry here: <a href="https://t.co/JnoFgrdcza">https://t.co/JnoFgrdcza</a>	0	15,805	9	14	2	41,438
08/09/2016 19:33	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED] The online form and website are operating smoothly as expected. Please try again.	0	20,134	13	12	2	40,237
08/09/2016 19:26	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED] The online form and website are operating smoothly as expected. Please try again.	0	19,572	15	21	2	39,524
08/09/2016 19:20	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED] You may be experiencing a local technical issue, please try again.	0	17,135	7	9	4	37,684
08/09/2016 19:19	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED] The first release of data is planned for April 2017, followed by a second release in June 2017.	0	0	0	2	1	34,124
08/09/2016 19:18	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED] You can contact us online to request a paper form/login code: <a href="https://t.co/VJL81wLVyt">https://t.co/VJL81wLVyt</a>	0	0	0	2	0	33,849
08/09/2016 19:16	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED] That's fine, you can both do separate forms.	0	0	0	1	0	31,466
08/09/2016 19:15	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED] It's okay to complete the Census after August 9 there is still have plenty of time and you won't be fined for being late.	0	0	0	1	4	30,475
08/09/2016 19:14	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED] Letters are still being delivered. Please complete ASAP after receiving and fill out as though it were census night.	0	0	0	1	0	29,086
08/09/2016 19:12	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED] please check you are typing the correct URL, <a href="https://t.co/j03F1bkPGI">https://t.co/j03F1bkPGI</a> or try another website, like <a href="https://t.co/sXt8pyw5uE">https://t.co/sXt8pyw5uE</a> .	0	12,613	4	5	2	26,678
08/09/2016 19:11	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED] Letters are still being delivered. Please complete ASAP after receiving and fill out as though it were census night.	0	0	0	0	0	26,257
08/09/2016 19:08	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED] To request a paper form/login code contact us on 1300 214 531. To avoid expected long phone queues, please call after 10.	0	0	0	2	1	20,835
08/09/2016 19:07	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED] Hi, letters are still coming. Please complete it as though it was night when you receive it. Thanks.	0	0	0	1	1	13,619
08/09/2016 19:05	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED] You must complete it at the address you're at - if the properties are empty tonight, no form is required there.	0	0	0	1	0	11,792
08/09/2016 19:05	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED] Hi [REDACTED] protecting your privacy and confidentiality is critical to the ABS. See here for more info: <a href="https://t.co/H0Ef1c2414">https://t.co/H0Ef1c2414</a>	0	0	0	1	0	10,841
08/09/2016 19:04	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED] Letters are still being delivered. Please complete ASAP after receiving and fill out as though it were census night.	0	0	0	1	0	10,093
08/09/2016 19:01	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED] Letters are still on their way. If your mother has not received a code by please call us after 10 to avoid phone queues.	0	0	0	1	0	9,160
08/09/2016 19:01	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED] Hi, yes you do need to complete the census. You should be included in the form where you're staying tonight.	0	0	0	0	0	8,773
08/09/2016 19:00	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED] No, you can use your original code :) [REDACTED]	0	0	0	1	0	8,620
08/09/2016 18:59	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED] If you are out of the country, you are not required to participate.	0	0	0	1	0	8,503
08/09/2016 18:52	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED] please call 1300 214 531. To avoid queues, you can call after August 10. It's ok to complete after Aug 9 you won't be fined.	0	0	0	0	1	8,296
08/09/2016 18:52	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED] you may be experiencing a local technical issue. Please keep your Login and password and try submitting at a later time. Thanks.	0	8,770	3	2	2	9,758

08/09/2016 18:49	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] You can also contact us online: <a href="https://t.co/VJL81wLVyt">https://t.co/VJL81wLVyt</a>			0	0	0	1	0	8,119
08/09/2016 18:48	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] thatâ€™s ok, if you are on holiday in Australia you just need to complete the Census wherever you are on Census night.			0	0	0	1	0	10,736
08/09/2016 18:47	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] For paper form call us: 1300 214 531. To avoid long phone queues call after Aug10. You wonâ€™t be fined for being late.			0	0	0	2	2	6,838
08/09/2016 18:47	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] Please just complete it as soon as you receive it. Itâ€™s okay to complete after 9 â€” you wonâ€™t be fined for being late.			0	0	0	0	1	6,761
08/09/2016 18:37	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] If you are having issues accessing the online form, please check the minimum system requirements here <a href="https://t.co/dDE8ovg6wd">https://t.co/dDE8ovg6wd</a>	288	68,199			5	10	1	11,106
08/09/2016 18:33	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] yes you can, call 1300 214 531 (to avoid phone queues, call after Aug 10). Itâ€™s ok to complete after Aug 9.			0	0	0	0	1	6,375
08/09/2016 18:32	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] You can also contact us online: <a href="https://t.co/yLBMbrLIY">https://t.co/yLBMbrLIY</a> OK to complete Census after Aug9 â€” you wonâ€™t be fined for being late.	365	0			0	0	0	6,148
08/09/2016 18:30	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] You cannot use the same login code simultaneously across two computers. You must include both your details on the same form.			0	0	0	1	0	5,732
08/09/2016 18:26	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] please try using a different web browser or another device (smart phones work too).			0	0	0	2	0	5,807
08/09/2016 18:21	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] If you are experiencing issues accessing the form, please check out our minimum system requirements here <a href="https://t.co/dDE8ovg6wd">https://t.co/dDE8ovg6wd</a>	288	0			2	0	0	5,204
08/09/2016 18:16	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] Contact the Census Inquiry Line on 1300 214 531. To avoid expected long phone queues, please call after August 10.			0	0	0	2	0	4,802
08/09/2016 18:14	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] please check that your device & browser meet the minimum system requirements for the online form. <a href="https://t.co/HbGgvP0hFr">https://t.co/HbGgvP0hFr</a>	671	0			0	3	0	3,788
08/09/2016 18:12	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] Nearly all homes will have form by Census night. Itâ€™s ok to complete after Aug 9 â€” you wonâ€™t be fined for being late.			0	0	0	1	0	3,483
08/09/2016 18:07	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] To request a paper form/login code contact us on 1300 214 531. To avoid expected long phone queues, please call after Aug 10.			0	0	0	1	0	3,366
08/09/2016 18:02	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	Meet [REDACTED] Heâ€™s one of 24 million Australians that make us, us. #MyCensus <a href="https://t.co/EJR2jyCCEp">https://t.co/EJR2jyCCEp</a>	0	72,877			1	32	5	155,383
08/09/2016 17:57	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] Forms are still being delivered. Itâ€™s okay to complete the Census after Aug9 â€” you wonâ€™t be fined for being late.			0	0	0	1	0	3,144
08/09/2016 17:55	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] If you are overseas on August 9, 2016 you do not need to complete the Census. Thanks.			0	0	0	0	0	3,083
08/09/2016 17:42	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] the homeless are included in the Census: <a href="https://t.co/z18sGSuSsf">https://t.co/z18sGSuSsf</a>			0	0	0	1	0	3,164
08/09/2016 17:35	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] login is in your census letter. If you haven't received your Census letter or paper form, just complete it as soon as you get it.			0	187	1	3	1	3,293
08/09/2016 17:25	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] For paper form call: Census Inquiry Line on 1300 214 531 - to avoid expected long phone queues, please call after August 10.			0	2,718	1	0	0	3,158
08/09/2016 17:17	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNFTwON5cg">https://t.co/uNFTwON5cg</a>	0	254			0	3	0	3,978
08/09/2016 17:14	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] if you donâ€™t receive your Census letter or paper form by Aug 9, just complete it as soon as you get it. Thanks			0	187	1	0	2	2,874
08/09/2016 17:11	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] You can request one a paper form or new login: <a href="https://t.co/VJL81wuk9T">https://t.co/VJL81wuk9T</a> . Please complete your form as if Aug 9 & return ASAP			0	0	0	1	0	2,793
08/09/2016 17:01	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] please call 1300 214 531 after August 10 to avoid wait times. Itâ€™s okay to complete after August 9 â€” you wonâ€™t be fined.			0	0	0	0	1	2,660
08/09/2016 16:51	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	It's people like the [REDACTED] that make us, us. Use #MyCensus to share your #MyCensus moment. <a href="https://t.co/OYrutGVYXF">https://t.co/OYrutGVYXF</a>	0	83,938			1	1	3	151,397
08/09/2016 16:44	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] please call us on 1300 214 531. Call after 10 to avoid long phone queues. Thanks for your patience.			0	0	0	1	0	2,551
08/09/2016 16:38	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] that's OK. Just make sure you are only counting each person once on the Census. Thanks.			0	0	0	1	0	2,448
08/09/2016 16:29	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] For paper form or new login: <a href="https://t.co/yLBMbs2Wdw">https://t.co/yLBMbs2Wdw</a> If received after Aug9 complete as if night & return ASAP	365	0			0	0	0	2,367

08/09/2016 16:27	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] please call 1300 214 531 after August 10 to avoid busy phone lines. Itâ€™s ok to complete after August 9 â€” you wonâ€™t be fined.	0	0	0	0	1	2,210
08/09/2016 16:17	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] yes, everyone in Australia today needs to complete the Census. Thanks!	0	0	0	1	0	1,836
08/09/2016 16:17	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] yes you can use the one code to complete Census as a household together. For separate codes contact Census Inquiry Service	0	0	0	1	0	1,711
08/09/2016 16:16	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] Your Census letter will include your 12-digit Census Login to complete your Census online.	0	0	0	0	0	1,621
08/09/2016 16:16	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] no. You can complete the Census as a household or request a separate login from the Census Inquiry Service. Thanks.	0	0	0	1	2	1,650
08/09/2016 16:14	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] You can fill your Census form in now using your 12-digit Census login found in your letter.	0	0	0	1	1	2,291
08/09/2016 15:55	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] Thanks, you do not need to complete another Census tonight.	0	1,848	1	1	1	1,718
08/09/2016 15:51	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] Letters & forms are being delivered up until 9, or you can call the Service on 1300 820 275 & get one via SMS.	0	714	1	2	0	1,536
08/09/2016 15:49	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] you can request a new one by contacting the Census Inquiry Service <a href="https://t.co/VJL81wuk9T">https://t.co/VJL81wuk9T</a>	0	714	1	1	1	1,503
08/09/2016 15:48	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] You can also post (reply paid) to: Australian Bureau of Statistics 2016 Census Reply Paid 90049 DANDENONG SOUTH VIC 3164	0	0	0	2	2	8,054
08/09/2016 15:47	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] If you have a spare Census form at your holiday home you can mark it RTS and post back to us. You only need to complete Census once	0	0	0	1	0	1,387
08/09/2016 15:42	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] yes, you need to complete the form where you are staying on Census night. Thanks	0	0	0	1	0	1,362
08/09/2016 15:32	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] Please post the form back in the envelope provided. Thanks.	0	0	0	2	0	1,528
08/09/2016 15:26	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bkPGI">https://t.co/j03F1bkPGI</a> <a href="https://t.co/uNFTwON5cg">https://t.co/uNFTwON5cg</a>	0	0	0	2	0	3,080
08/09/2016 15:24	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	"We need Census information to help close the gap for our communities", [REDACTED] #MyCensus <a href="https://t.co/v6R4e4HMIC">https://t.co/v6R4e4HMIC</a>	0	95,510	14	11	12	149,766
08/09/2016 14:44	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Itâ€™s August 9 so get online. Follow [REDACTED] lead and complete your Census now. #MyCensus <a href="https://t.co/BEt47uwmkC">https://t.co/BEt47uwmkC</a>	0	71,473	1	0	1	35
08/09/2016 14:42	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bkPGI">https://t.co/j03F1bkPGI</a> <a href="https://t.co/uNFTwON5cg">https://t.co/uNFTwON5cg</a>	0	0	0	1	0	2,141
08/09/2016 14:33	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] no, you can complete the Census after August 9 â€” there is still have plenty of time and you wonâ€™t be fined for being late.	0	714	1	1	2	4,036
08/09/2016 14:25	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] To avoid expected long phone queues, you can call after August 10. Itâ€™s okay to complete after August 9 â€” you wonâ€™t be fined.	0	1,720	1	0	1	1,241
08/09/2016 14:22	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] please check the minimum system requirements to complete the Census online. <a href="https://t.co/dDE8ovg6wd">https://t.co/dDE8ovg6wd</a>	288	0	0	0	0	1,164
08/09/2016 14:19	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] The country of birth questions are intended to relate to biological parents. It is however up to you to choose how you respond	0	3,080	5	5	0	1,500
08/09/2016 14:10	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bkPGI">https://t.co/j03F1bkPGI</a> <a href="https://t.co/uNFTwON5cg">https://t.co/uNFTwON5cg</a>	0	0	0	0	0	1,888
08/09/2016 13:59	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] Letters are still being distributed. If you don't receive by EOD please contact us on 1300 214 531 after Aug 10.	0	0	0	2	0	1,026
08/09/2016 13:58	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] Hi [REDACTED] if you've sent it in by post, don't worry. If it isn't delivered successfully a Field Officer will visit to check.	0	0	0	1	2	1,035
08/09/2016 13:57	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bkPGI">https://t.co/j03F1bkPGI</a> <a href="https://t.co/uNFTwON5cg">https://t.co/uNFTwON5cg</a>	0	63,612	4	1	0	4,166

08/09/2016 13:56	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] By law, we can never share your private information with anyone.	0	0	0	3	1	1,054
08/09/2016 13:53	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] Hi [REDACTED] it will take a couple of days for the form to arrive. Don't worry, you will not be fined for late submission.	0	0	0	0	0	925
08/09/2016 13:53	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] if you don't receive your Census letter or paper form by Aug 9, just complete it as soon as you get it.	0	0	0	2	1	3,717
08/09/2016 13:52	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] if you haven't received your code by tonight, please call us on 1300 214 531. Call after Aug 10 to avoid long phone queues.	0	0	0	2	0	3,767
08/09/2016 13:50	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] Remember not to fold your Census form, it can make it harder to process. 3/3	0	385	1	0	1	925
08/09/2016 13:49	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] Australian Bureau of Statistics 2016 Census Reply Paid 90049 DANDENONG SOUTH VIC 3164 2/3	0	0	0	1	1	905
08/09/2016 13:48	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] If you have an A4 envelope, you can mail your form back to us at this address (you don't need to use a stamp): 1/3	0	0	0	1	1	824
08/09/2016 13:47	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] If you're overseas on night 9, you do not need to complete a Census form. Safe travels!	0	0	0	1	1	809
08/09/2016 13:46	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] if you are in Australia on Census day you must complete a Census. Thanks	0	0	0	0	0	795
08/09/2016 13:46	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] Hi letters are still on their way. If you don't receive your Census letter by EOD please call us to request a form.	0	0	0	1	0	3,588
08/09/2016 13:43	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] Hi [REDACTED] yes you can request a private form by calling us on 1300 214 531 Thanks	0	0	0	1	0	763
08/09/2016 13:42	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] Hi [REDACTED] letters are still on their way. If you don't receive one by tomorrow, please call us on 1300 214 531 Thanks	0	0	0	1	0	718
08/09/2016 13:42	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] Hi, letters are still being delivered. If you haven't received it by census night, please call us on 1300 214 531.	0	0	0	1	0	731
08/09/2016 13:41	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] Letters are still on their way. If you have not received a code by EOD please call us after Aug 10 to avoid phone queues.	0	0	0	0	1	664
08/09/2016 13:40	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] Hi, if you have requested a private form you can fill it out as if it's just you. Thanks	0	0	0	0	0	623
08/09/2016 13:39	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED], sorry. Letters are being delivered up until 9, or you can call the Service & get one via SMS You will not be fined for a late form	0	0	0	0	0	611
08/09/2016 13:38	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] if you've emailed, your form may already be on its way. If it doesn't arrive in the next couple of days, please call 1300 214 531	0	0	0	0	0	565
08/09/2016 13:38	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] Hi [REDACTED] we're currently receiving a large volume of calls and apologise for the delay in getting back to you 1/2	0	0	0	0	0	553
08/09/2016 13:37	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] Hi [REDACTED] letters are still on their way. If you don't receive your Census letter by 9 just complete it as soon as you get it	0	0	0	0	0	560
08/09/2016 13:37	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bkPGI">https://t.co/j03F1bkPGI</a> <a href="https://t.co/uNFTwON5cg">https://t.co/uNFTwON5cg</a>	0	0	0	0	0	1,370
08/09/2016 13:36	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] Names have been collected for 100 yrs & improve the quality of data. More info here: <a href="https://t.co/YfiHgYxOon">https://t.co/YfiHgYxOon</a>	0	0	0	0	0	539
08/09/2016 13:36	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] Names have been collected by the Census for 100 yrs & improve the quality of data. More info here: <a href="https://t.co/YfiHgYxOon">https://t.co/YfiHgYxOon</a>	0	858	1	0	0	553
08/09/2016 13:34	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] Hi [REDACTED] if you received your Census forms please complete it tonight. If not, fill it in as if it was tonight ASAP.	0	0	0	0	0	980
08/09/2016 13:33	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] Hi, letters are still coming. Please complete it as though it was night when you receive it. Thanks.	0	4,669	2	1	1	1,245
08/09/2016 13:33	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] Hi [REDACTED] if you are outside of Australia you do not need to complete the Census. Thanks	0	0	0	0	1	544
08/09/2016 13:29	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bkPGI">https://t.co/j03F1bkPGI</a> <a href="https://t.co/uNFTwON5cg">https://t.co/uNFTwON5cg</a>	0	0	0	0	0	1,343
08/09/2016 13:15	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] You will not be fined for submitting your census late. Forms are still on their way.	0	0	0	0	2	568
08/09/2016 13:07	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bkPGI">https://t.co/j03F1bkPGI</a> <a href="https://t.co/uNFTwON5cg">https://t.co/uNFTwON5cg</a>	0	0	0	0	0	1,342

08/09/2016 13:00	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bkPGI">https://t.co/j03F1bkPGI</a> <a href="https://t.co/uNfTwON5cg">https://t.co/uNfTwON5cg</a>	0	0	0	0	0	0	1,341
08/09/2016 12:58	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bkPGI">https://t.co/j03F1bkPGI</a> <a href="https://t.co/uNfTwON5cg">https://t.co/uNfTwON5cg</a>	0	0	0	0	0	0	1,293
08/09/2016 12:46	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bkPGI">https://t.co/j03F1bkPGI</a> <a href="https://t.co/uNfTwON5cg">https://t.co/uNfTwON5cg</a>	0	0	0	0	0	0	1,326
08/09/2016 12:41	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] All Census Field Officers must wear a signed ABS ID and will carry a yellow satchel. For more info, go to <a href="https://t.co/IQAuMf7rsw">https://t.co/IQAuMf7rsw</a>	11	783	1	0	0	0	626
08/09/2016 12:32	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bkPGI">https://t.co/j03F1bkPGI</a> <a href="https://t.co/uNfTwON5cg">https://t.co/uNfTwON5cg</a>	0	0	0	0	0	0	1,352
08/09/2016 12:25	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] Hi [REDACTED] forms are still on their way out to households. Please call after Aug 10 if it still hasn't arrived. Thanks	0	0	0	0	0	1	632
08/09/2016 12:17	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] Hi [REDACTED] it's one form per household. Anyone at the house tonight should go on the same form.	0	0	0	0	1	0	631
08/09/2016 12:15	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] If you haven't received your Census letter, contact the Census Inquiry Service on 1300 214 531. Please call after August 10.	0	0	0	0	0	0	654
08/09/2016 12:06	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] you can request one by contacting the Census Inquiry Service <a href="https://t.co/VJL81wLVyt">https://t.co/VJL81wLVyt</a>	0	0	0	0	0	0	662
08/09/2016 12:06	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] Letters are still going out. When it arrives, complete it as though it was night. You won't be fined for returning it late.	0	0	0	0	1	0	637
08/09/2016 11:52	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNfTwON5cg">https://t.co/uNfTwON5cg</a>	0	0	0	0	0	0	1,351
08/09/2016 11:52	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNfTwON5cg">https://t.co/uNfTwON5cg</a>	0	0	0	0	0	0	1,316
08/09/2016 11:52	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNfTwON5cg">https://t.co/uNfTwON5cg</a>	0	8,818	1	1	0	0	1,365
08/09/2016 11:52	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNfTwON5cg">https://t.co/uNfTwON5cg</a>	0	0	0	0	0	0	1,074
08/09/2016 11:52	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNfTwON5cg">https://t.co/uNfTwON5cg</a>	0	0	0	0	0	0	1,224
08/09/2016 11:52	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNfTwON5cg">https://t.co/uNfTwON5cg</a>	0	692	1	0	0	0	702
08/09/2016 11:52	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNfTwON5cg">https://t.co/uNfTwON5cg</a>	0	0	0	0	1	0	701
08/09/2016 11:52	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNfTwON5cg">https://t.co/uNfTwON5cg</a>	0	1,233	1	1	0	0	752
08/09/2016 11:52	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNfTwON5cg">https://t.co/uNfTwON5cg</a>	0	0	0	0	0	0	632
08/09/2016 11:52	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNfTwON5cg">https://t.co/uNfTwON5cg</a>	0	0	0	0	0	0	579
08/09/2016 11:52	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNfTwON5cg">https://t.co/uNfTwON5cg</a>	0	0	0	0	0	0	593
08/09/2016 11:52	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNfTwON5cg">https://t.co/uNfTwON5cg</a>	0	0	0	0	0	0	551





08/09/2016 11:51	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNfTwON5cg">https://t.co/uNfTwON5cg</a>	0	0	0	0	0	0	229
08/09/2016 11:51	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNfTwON5cg">https://t.co/uNfTwON5cg</a>	0	0	0	0	0	0	272
08/09/2016 11:51	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNfTwON5cg">https://t.co/uNfTwON5cg</a>	0	0	0	0	0	0	223
08/09/2016 11:51	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNfTwON5cg">https://t.co/uNfTwON5cg</a>	0	0	0	0	0	0	236
08/09/2016 11:51	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNfTwON5cg">https://t.co/uNfTwON5cg</a>	0	0	0	0	0	0	229
08/09/2016 11:51	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNfTwON5cg">https://t.co/uNfTwON5cg</a>	0	0	0	0	0	0	210
08/09/2016 11:51	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNfTwON5cg">https://t.co/uNfTwON5cg</a>	0	0	0	0	0	0	228
08/09/2016 11:50	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] Please just complete it as soon as you receive it. Itâ€™s okay to complete after August 9 â€” you wonâ€™t be fined for being late.	0	0	0	0	1	0	193
08/09/2016 11:50	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNfTwON5cg">https://t.co/uNfTwON5cg</a>	0	0	0	0	0	0	219
08/09/2016 11:50	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNfTwON5cg">https://t.co/uNfTwON5cg</a>	0	0	0	0	0	0	227
08/09/2016 11:50	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNfTwON5cg">https://t.co/uNfTwON5cg</a>	0	0	0	0	0	0	241
08/09/2016 11:50	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNfTwON5cg">https://t.co/uNfTwON5cg</a>	0	0	0	0	0	0	224
08/09/2016 11:50	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNfTwON5cg">https://t.co/uNfTwON5cg</a>	0	0	0	0	0	0	218
08/09/2016 11:50	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNfTwON5cg">https://t.co/uNfTwON5cg</a>	0	0	0	0	0	0	222
08/09/2016 11:50	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNfTwON5cg">https://t.co/uNfTwON5cg</a>	0	0	0	0	0	0	301
08/09/2016 11:50	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNfTwON5cg">https://t.co/uNfTwON5cg</a>	0	0	0	0	0	0	212
08/09/2016 11:50	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNfTwON5cg">https://t.co/uNfTwON5cg</a>	0	486	1	0	0	1	238
08/09/2016 11:50	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNfTwON5cg">https://t.co/uNfTwON5cg</a>	0	0	0	0	0	0	207
08/09/2016 11:45	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNfTwON5cg">https://t.co/uNfTwON5cg</a>	0	0	0	0	0	0	234
08/09/2016 11:40	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] There are options for this, please see <a href="https://t.co/SNE9Biva1R">https://t.co/SNE9Biva1R</a>	0	0	0	0	0	0	292
08/09/2016 11:29	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] Yes! Call our automated Paper Form Request System on 1300 820 275. It's open 24 hours. You'll need your 12-digit Census Login.	0	0	0	0	0	0	284
08/09/2016 11:12	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	Meet the [REDACTED] They're just one family that make us, us. #MyCensus <a href="https://t.co/NMKKOty6oV">https://t.co/NMKKOty6oV</a>	0	70,535	1	0	2	0	105,928



08/09/2016 10:58	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] Hi. Yes that's fine, please only complete the Census once. Thanks.	0	0	0	0	0	1,153
08/09/2016 10:53	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] please call us on 1300 214 531 To avoid long phone queues, you can call after August 10. You won't be fined for being late.	0	12,276	2	0	1	1,542
08/09/2016 10:45	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNFTwON5cg">https://t.co/uNFTwON5cg</a>	0	0	0	2	0	458
08/09/2016 10:43	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] If you receive your paper form after Census night, complete it as though it was Census night and return it ASAP.	0	4,242	1	0	0	421
08/09/2016 10:30	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] It's August 9 so get online. Tonight is Census night. It's our moment to pause and make a difference. #MyCensus <a href="https://t.co/24ZLcoqf7H">https://t.co/24ZLcoqf7H</a>	0	92,360	15	20	9	112,969
08/09/2016 10:28	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] only if they are sleeping at your house. Otherwise they should call 1300 214 531, it's ok if they submit a little late.	0	0	0	1	0	493
08/09/2016 10:22	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] Yes you can! There's plenty of time you won't be fined if you complete the Census after August 9.	0	7	1	1	0	541
08/09/2016 10:18	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNFTwON5cg">https://t.co/uNFTwON5cg</a>	0	0	0	0	0	527
08/09/2016 10:15	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] If you don't receive your letter by Aug 9, contact the Census Inquiry Line on 1300 214 531 or via our online contact form.	0	0	0	1	0	506
08/09/2016 10:10	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] Special Field Officers will help hospital patients complete the Census.	0	0	0	1	0	1,253
08/09/2016 9:52	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] there will be special Field Officers assisting people complete Census in Hospitals. Thanks.	0	0	0	0	0	1,567
08/09/2016 9:24	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] If you receive your letter or paper form after tonight, please complete it as though it was night and return it ASAP. Thanks	0	0	0	1	0	700
08/09/2016 9:23	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNFTwON5cg">https://t.co/uNFTwON5cg</a>	0	0	0	0	0	692
08/09/2016 9:23	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNFTwON5cg">https://t.co/uNFTwON5cg</a>	0	0	0	0	0	740
08/09/2016 9:23	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNFTwON5cg">https://t.co/uNFTwON5cg</a>	0	0	0	0	0	606
08/09/2016 9:15	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] The country of birth questions are intended to relate to biological parents. Ultimately you can choose how you respond.	0	0	0	2	0	632
08/09/2016 9:06	Twitter Direct Message	@ABSCensus	[REDACTED]	[REDACTED]	Thanks [REDACTED] We have referred this to our team in NSW to follow up. Thanks for getting in touch.	0	0	0	0	0	0
08/09/2016 8:59	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	Happy #Censusmas Australia!	0	179,090	31	23	26	114,287
08/09/2016 8:54	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNFTwON5cg">https://t.co/uNFTwON5cg</a>	0	0	0	1	0	660
08/09/2016 8:48	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNFTwON5cg">https://t.co/uNFTwON5cg</a>	0	0	0	1	0	646
08/09/2016 8:48	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNFTwON5cg">https://t.co/uNFTwON5cg</a>	0	0	0	0	0	620
08/09/2016 8:38	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] if you do not receive a Census letter, please call after Aug 10. You will not be fined for submitting the Census late.	0	1,301	1	0	0	677
08/09/2016 8:38	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] Hi, we apologise for the delay, we are receiving a large no. of calls. Letters are still being delivered. 1/2	0	0	0	0	0	615
08/09/2016 8:37	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] Hi [REDACTED] the 99 year retention is opt-in only. If you don't opt-in, your data will never be released.	0	1,486	1	2	2	1,792
08/09/2016 8:13	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] Hi [REDACTED] the Census allows us to plan for the future. For more info, check out <a href="https://t.co/9geaKqTwwP">https://t.co/9geaKqTwwP</a>	19	0	0	5	2	5,009
08/09/2016 7:37	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] if you're overseas your departure card will register that you are not in Australia on Census night. Safe Travels!	0	1,573	1	1	0	987

08/09/2016 7:27	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNfTwON5cg">https://t.co/uNfTwON5cg</a>	0	0	1	0	0	920
08/09/2016 7:23	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNfTwON5cg">https://t.co/uNfTwON5cg</a>	0	0	0	0	0	870
08/09/2016 7:18	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNfTwON5cg">https://t.co/uNfTwON5cg</a>	0	0	0	0	0	842
08/09/2016 7:17	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNfTwON5cg">https://t.co/uNfTwON5cg</a>	0	0	0	0	0	817
08/09/2016 7:15	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNfTwON5cg">https://t.co/uNfTwON5cg</a>	0	0	0	0	0	770
08/09/2016 7:01	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNfTwON5cg">https://t.co/uNfTwON5cg</a>	0	0	0	0	0	864
08/09/2016 6:56	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNfTwON5cg">https://t.co/uNfTwON5cg</a>	0	0	0	0	0	840
08/09/2016 6:40	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNfTwON5cg">https://t.co/uNfTwON5cg</a>	0	0	0	1	0	854
08/09/2016 6:40	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNfTwON5cg">https://t.co/uNfTwON5cg</a>	0	0	0	0	1	800
08/09/2016 6:34	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNfTwON5cg">https://t.co/uNfTwON5cg</a>	0	0	0	0	0	753
08/09/2016 6:04	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] The hotel will provide a form on August 9. For more, go to <a href="https://t.co/Gn2w32CXJ4">https://t.co/Gn2w32CXJ4</a>	0	0	0	3	0	6,496
08/09/2016 5:22	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNfTwON5cg">https://t.co/uNfTwON5cg</a>	0	0	0	1	1	827
08/09/2016 5:00	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNfTwON5cg">https://t.co/uNfTwON5cg</a>	0	0	0	0	0	755
08/09/2016 4:35	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNfTwON5cg">https://t.co/uNfTwON5cg</a>	0	0	0	0	0	727
08/09/2016 3:39	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNfTwON5cg">https://t.co/uNfTwON5cg</a>	0	0	0	0	0	707
08/09/2016 3:26	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] If you need a new login code call us on 1300 214 531.	0	0	0	2	1	664
08/09/2016 3:12	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNfTwON5cg">https://t.co/uNfTwON5cg</a>	0	0	0	0	0	650
08/09/2016 3:11	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNfTwON5cg">https://t.co/uNfTwON5cg</a>	0	0	0	0	0	620
08/09/2016 1:42	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNfTwON5cg">https://t.co/uNfTwON5cg</a>	0	0	0	1	0	683
08/09/2016 0:56	Twitter Tweet	@ABSCensus	[REDACTED]	[REDACTED]	[REDACTED] If you're overseas on Census night, August 9, you do not need to complete a Census form. Safe travels!	0	0	0	1	0	799
08/09/2016 0:56	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNfTwON5cg">https://t.co/uNfTwON5cg</a>	0	0	0	1	0	687





























































































































08/09/2016 0:00	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNFTwON5cg">https://t.co/uNFTwON5cg</a>			0	0	0	0	0	0	11
08/09/2016 0:00	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNFTwON5cg">https://t.co/uNFTwON5cg</a>			0	0	0	0	0	0	11
08/09/2016 0:00	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNFTwON5cg">https://t.co/uNFTwON5cg</a>			0	0	0	0	0	0	13
08/09/2016 0:00	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bkPGL">https://t.co/j03F1bkPGL</a> <a href="https://t.co/uNFTwON5cg">https://t.co/uNFTwON5cg</a>			0	0	0	0	0	0	18
08/09/2016 0:00	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNFTwON5cg">https://t.co/uNFTwON5cg</a>			0	0	0	0	0	0	11
08/09/2016 0:00	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNFTwON5cg">https://t.co/uNFTwON5cg</a>			0	0	0	0	0	0	8
08/09/2016 0:00	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNFTwON5cg">https://t.co/uNFTwON5cg</a>			0	0	0	0	0	0	16
08/09/2016 0:00	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNFTwON5cg">https://t.co/uNFTwON5cg</a>			0	0	0	0	0	0	7
08/09/2016 0:00	Twitter Tweet	@ABSCensus	Twitter Ad	[REDACTED]	[REDACTED] Tonight's Census night. Login now - it's your moment to make a difference. <a href="https://t.co/j03F1bCr4V">https://t.co/j03F1bCr4V</a> <a href="https://t.co/uNFTwON5cg">https://t.co/uNFTwON5cg</a>			0	0	0	0	0	0	8