

# S22

From: Teresa Dickinson/Staff/ABS  
To: jane.livesey@au.pwc.com  
Cc: chris.libreri@abs.gov.au, "David McKeering" <david.mckeering@au.pwc.com>, "Scott Evans" <scott.evans@au.pwc.com>, steve.hamilton@abs.gov.au, "Tessa M Smith" <tessa.m.smith@au.pwc.com>, [REDACTED] /Staff/ABS@ABS  
Date: 24/06/2020 04:33 PM  
Subject: Re: PwC Meeting

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Thank you for your email Jane and your well expressed sentiments about the importance of the Census project and PWC's shared commitment to making it a success. We too found the meeting last week useful. I have spoken with [REDACTED] and others and feel that good progress is being made in finalising the variations.

We look forward to working with John and I'll make sure that we can get an initial meeting into our diaries to connect with him ([REDACTED])

**S22**

If at all possible we would welcome continuing to work with you Jane on the commercial negotiations for a bit longer - you are well across the issues and we have all worked hard to reach a helpful level of shared understanding. Obviously John would be involved too, but I would hate to lose momentum on this just as we are approaching the finish line! Please let me know if that can't be accommodated.

All the best

Teresa

**Teresa Dickinson**

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*Deputy Australian Statistician*

**Census and Data Services Group | Australian Bureau of Statistics**

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SSA\_2023.png

jane.livesey \*\*\*\*\* 23/06/2020 08:15:24 PM

From: jane.livesey@au.pwc.com  
To: teresa.dickinson@abs.gov.au  
Cc: steve.hamilton@abs.gov.au, chris.libreri@abs.gov.au, "Scott Evans" <scott.evans@au.pwc.com>, "Tessa M Smith" <tessa.m.smith@au.pwc.com>, "David McKeering" <david.mckeering@au.pwc.com>  
Date: 23/06/2020 08:15 PM  
Subject: PwC Meeting

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\*\*\*\*\* CAUTION: External email. Do not click links or open attachments unless you recognise the sender and know the content is safe \*\*\*\*\*  
\*\*\*\*\*  
\*\*\*\*\* Dear Teresa,

I wanted to thank you, Chris and Steve for your time last week and for openly sharing your feedback. We are very proud to be working with ABS on this critical project and please be assured that PwC are committed to your success. We have reflected on your feedback especially in relation to the change request process being overly indexed to the commercial aspects. Our intent is to ensure that changes are assessed and managed in a disciplined way to ensure that the scope is clear and the risks and delivery implications are assessed and understood. We hope that the changes we have jointly made to the process will avoid a repeat of these challenges faced as we move forward.

We are very grateful of the priority that ABS is placing on finalising the variations. As we discussed we are very keen to get everyone's attention shifted back to delivery against the updated plan and dates.

Given the critical time for the project and some recent changes at PwC we would like David McKeering, our new Australia and ASEAN Consulting Leader to take on the role of the PwC executive sponsor. David is a member of the Executive Board and reports directly to our new CEO, Tom Seymour. I have shared your feedback (both positive and the areas for improvement) with David and he would like to personally have an active role to support the program's success. I will transition my role to David so we do not have an unnecessary hierarchy and to enable you to have a direct channel to PwC's senior leaders. Tessa Smith will continue to conduct the QA reviews. As discussed we will target the next QA for mid-July and then another review after the Operational Readiness Test. Tessa will also assist with capturing the lessons learnt as requested.

We would like to organise an introduction meeting between you and David next week if possible.

Kind regards,  
Jane



Re: Thoughts after yesterday [SEC=OFFICIAL]Jonathan S Taylor to: Helen Robson  
03/09/2020 10:39 AM

Cc: "Julian Doak", "Robert Di Pietro", "Scott Evans", "Gwil Davies"

From: "Jonathan S Taylor" <jonathan.s.taylor@au.pwc.com>

To: "Helen Robson" <helen.robson@abs.gov.au>

Cc: "Julian Doak" <julian.doak@abs.gov.au>, "Robert Di Pietro"  
<robert.di.pietro@au.pwc.com>, "Scott Evans" <scott.evans@au.pwc.com>, "Gwil  
Davies" <gwil.davies@au.pwc.com>

History:

This message has been replied to and forwarded.

**CAUTION:** External email. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Firstly thanks for your message and of course I will make sure you're are in the best hands. It was really tough to make a decision to leave the team...

# S22

## Jonathan Taylor

PwC | Partner

Tech Consulting

Mobile: S22

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[www.pwc.com.au](http://www.pwc.com.au) [Find me on LinkedIn](#)

From: "Helen Robson" <helen.robson@abs.gov.au>

To: jonathan.s.taylor@au.pwc.com

Cc: "Julian Doak" <julian.doak@abs.gov.au>

Date: 02/09/2020 01:17 pm

Subject: Thoughts after yesterday [SEC=OFFICIAL]

Hi JT

# S22

Also - just heard your news - happy for you - not happy for us - but I'm sure you'll ensure we're left in good hands!

regards, Helen

**Helen Robson**

*Program Manager*

Major Projects Branch | Technology & Security Division | **Australian Bureau of Statistics**

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11:24    LTE  96%  Jonathan Taylor

Wednesday, 2 September 2020

Hi. Just a heads up that David has called Chris to advise of your departure. David will also be calling Teresa. Chris has notified Bindi, Helen and David. I've asked them to keep it tight until you've had time to tell your PWC folk.

10:17