

## PRIVACY AND CONFIDENTIALITY

If you are concerned about your Collector seeing your answers, you can complete an eCensus, or ask your Collector for a Privacy Envelope. Place your completed Census form in it and seal it. The envelope will not be opened by your Collector. They will pass the sealed envelope on to their supervisor.

If someone in your household wants to complete the eCensus or a separate Census form for privacy reasons, just ask the Collector for a Personal Census Form and a Privacy Envelope, or phone the Census Inquiry Service.

Your personal information remains confidential to the Australian Bureau of Statistics (ABS). Under the *Census and Statistics ACT 1905*, the ABS must not release any information you provide in a way which would enable an individual's or household's data to be identified.

By law, organisations (like the Tax Office and Centrelink) cannot have access to personal information from the Census.

To ensure your eCensus information is delivered to the ABS securely, we have used the strongest encryption technology that current browsers will support.

## CENSUS INQUIRY SERVICE LANGUAGE HELPLINE

Phone 1300 340 120

The Census Inquiry Service is open  
8.30am – 8.00pm 7 days a week,  
until 5 September 2011

### Mandarin

您如果需要协助，请致电1300 340 120联系人口普查查询服务处。电话接通后按“1”键。

### Arabic

إذا كنت تحتاج لمساعدة، يرجى الاتصال بخدمة استعلامات الإحصاء السكاني الرسمي على الرقم 1300 340 120 وضغط الرقم 2

### Vietnamese

Nếu cần giúp đỡ, xin gọi cho Dịch Vụ Giải Đáp Thắc Mắc về Kiểm Tra Dân Số qua số 1300 340 120 và bấm số 3

### Cantonese

您若需協助，請打電話1300 340 120聯絡人口普查查詢服務。電話接通後按“4”鍵。

### Korean

도움이 필요하시면 인구조사 문의 서비스, 1300 340 120번으로 전화하신 다음, 5번을 누르십시오

### Persian

اگر کمک لازم دارید لطفاً به سرویس اطلاعات سرشماری، شماره 1300 340 120 تلفن بزنید و شماره 6 را فشار دهید

### Turkish

Yardıma gereksiniminiz varsa lütfen Nüfus Sayımı Danışma Servisi'ni 1300 340 120 numaradan arayınız ve 7'yi tuşlayınız

### Spanish

Si necesita ayuda, llame al Servicio de Información del Censo al 1300 340 120 y pulse 8

### Greek

Αν χρειάζεστε βοήθεια, παρακαλείστε να τηλεφωνήσετε στην Υπηρεσία Πληροφοριών Απογραφής στο 1300 340 120 και να πατήσετε το 9

### Russian

Если вам нужна помощь, позвоните в Справочную службу переписи населения по телефону 1300 340 120 и нажмите 0



# CENSUS GUIDE



Item C1

## PARTICIPATE

### Everyone counts

Tuesday, 9 August 2011 is Census Night and we need your help to make it a success.

The Census provides vital planning information for both the government and private sectors, and for a wide variety of community groups. Grants to state and local governments are based on information from the Census.

This information helps to shape your community and its future needs such as schools, hospitals and roads and services for young people and the elderly. That's why it's important you take part in the 2011 Census so that your community counts.

There are three ways you can participate

- Use the eCensus to participate online.  
A Collector will not return to pick up a paper form.
- Complete a Census paper form.  
Your Collector will deliver your form between 29 July and 9 August and return to pick up your completed form between 10 August and 28 August 2011. Please have the completed form ready.
- Mail your form back.  
If you have been given an envelope to mail your form back, please seal your completed Census form in the envelope and post it back promptly to:  
**Australian Bureau of Statistics  
Census  
Reply Paid 86331  
Melbourne VIC 8060**

Once we receive your form, your collector will be notified and should not need to return.

**Make your community count on 9 August 2011.**

## PARTICIPATE ONLINE (eCensus)

The eCensus is an option allowing you to participate in the Census via the Internet.

You will need:

- Your Census Form Number, which is written on the front of your Census form and/or on your sealed eCensus envelope.
- Your eCensus Number, which is inside the sealed eCensus envelope.
- Access to a computer that is connected to the internet.

The eCensus has been designed to work with a range of Internet browsers including Explorer (version 7 or later is recommended) Firefox, Safari and Chrome.

Completing your eCensus form is fast, secure and easy with online help available.

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To access the eCensus, type the following website into the address bar of your browser: **[www.census.gov.au](http://www.census.gov.au)**

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For more information, follow the 'Privacy and Security' link from the eCensus website.

Upon completion, your collector will be notified that you have participated online, and will not need to return.

If you encounter difficulties or cannot access the eCensus, call the Census Inquiry Service on 1300 338 776.

After submitting your eCensus, please recycle any unused paper forms, along with other Census material.

**Thank you for completing the eCensus.**

## ASSISTANCE AVAILABLE

If you need assistance to complete the Census form, detailed information on why each question is asked and how to answer them is available online at: **[www.abs.gov.au/censushelp](http://www.abs.gov.au/censushelp)**

You can also ask your Collector or call the Census Inquiry Service.

### Additional forms

If you need extra Census forms, simply ask your Collector or call the Census Inquiry Service. The eCensus form has the capacity to record details for up to 10 persons.

### More information

More information about the Census, including the Service Charter which details the relationship between the ABS and members of the public who provide statistical information about themselves and their households, is available from **[www.abs.gov.au/censushelp](http://www.abs.gov.au/censushelp)**

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