

AUSTRALIAN BUREAU OF STATISTICS ACT 1975: subsection 6(3)

Health Industry Claims and Payment Service data, HICAPS NAB

The Australian Bureau of Statistics (ABS) proposes to collect information concerning how consumers are using allied health care services funded by general treatment for public interest research and statistical analysis purposes.

The information will be collected in relation to reference periods from 1 January 2023 to 31 December 2025 from the Health Industry Claims and Payment Service (HICAPS), an electronic health claims system owned by the National Australia Bank.

Information will be collected on a range of characteristics including:

- health care service provider modalities
- business location information
- consumer engagement and claim benefit information; and
- customer out-of-pocket costs.

The ABS expects to make statistical and related information from the collection available from mid-2026 onwards. The principal users of this information will be authorised researchers from the Department of Health, Disability and Ageing.

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