



PRIVATE HEALTH ESTABLISHMENTS COLLECTION

1996-97

UNPUBLISHED TABLES: SERIES 2

**FREE STANDING DAY HOSPITAL FACILITIES:
STATES AND NATIONAL FIGURES**



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Explanatory Notes

The figures in the tables were obtained from forms sent to all private hospitals in Australia. Two collection forms were used to collect the data: Form PHE1 for private acute and psychiatric hospitals and Form PHE2 for free-standing day hospital facilities. A copy of the relevant collection form is provided with the tables. The form contains definitions which may help you with the interpretation of the data in the tables. Please note that in each table title, a reference to the relevant question number on the collection form is given in brackets.

The associated publication, *Private Hospitals, Australia, 1996-97* (Catalogue Number 4390.0), was released in June 1998. It contains less detailed data and can be obtained by contacting any ABS office. The price is \$18.50.

Please contact Keith Carter (1800 806 415) if you would like to find out more about the tables provided herewith or the associated publication.

In order to maintain confidentiality, it has been necessary to suppress one dimension of some tables. Thus either the State dissection or another component has been omitted.

Symbols used

- | | |
|------|---|
| n.p. | confidential- not available for release |
| - | nil or rounded to zero |

Private Health Establishments Collection, Unpublished tables, 1996-97
Series 2- Free-standing day hospital facilities

State dissection provided is: NSW and ACT combined, Vic., Balance.)

Table	Details
1	Operating theatres (no. of hospitals and theatres, by hospital size based on no. of theatres, for States and Australia.)
2	Procedure rooms (no. of hospitals and rooms, by hospital size based on no. of rooms, for States and Australia.)
3	Sessions and time used (for operating theatres and procedure rooms, for States and Australia.)
4	Beds/chairs available (no. of hospitals and beds, by hospital size based on no. of beds, for States and Australia.)
5	Services (no. of hospitals providing each type of service, for States and Australia.)
6	Full time equivalent staff (no. of hospitals and staff, for States and Australia.)
7	Revenue (total revenue by category, for States and Australia.)
8	Capital expenditure (Capital items, showing no. of hospitals and gross expenditure, for States and Australia.)
9	Recurrent expenditure (Expenditure items, showing total cost and average cost per separation, for States and Australia.)
10	Period contract services (Type of service, showing no. of hospitals fully, partly or not contracted, and total cost, for Australia only.)
11	Accommodation status (No. of hospitals and separations, for Australia only.)
12	Age and sex (10-year age groups for States and Australia.)
13	Most commonly performed procedures (no. of hospitals and procedures, for States and Australia.)
14	Type of anaesthesia (no. of hospitals and separations, for Australia only.)
15	Principal diagnosis (no. of hospitals and separations (% of total), for States and Australia.)
16	Principal procedures (no. of hospitals and separations (% of total), for States and Australia.)
17	Self-paying / other patients (no. of separations, for States and Australia.)
18	Consumer related issues (no. of hospitals complying with 4 different indicators, for States and Australia.)

TABLE 1 - OPERATING THEATRES, 1996-97 (Q6)

	Number of hospitals	Number of theatres
NEW SOUTH WALES AND ACT		
Hospitals with operating theatres numbering		
1	41	41
2 +	17	38
Total	58	79
VICTORIA		
Hospitals with operating theatres numbering		
1	7	7
2 +	5	10
Total	12	17
BALANCE		
Hospitals with operating theatres numbering		
1	20	20
2 +	18	42
Total	38	62
TOTAL AUSTRALIA		
Hospitals with operating theatres numbering		
1	68	68
2 +	40	90
Total	108	158

TABLE 2 - PROCEDURE ROOMS, 1996-97 (Q6)

	Number of hospitals	Number of rooms
NEW SOUTH WALES AND ACT		
Hospitals with procedure rooms numbering		
1	41	41
2 +	13	43
Total	54	84
VICTORIA		
Hospitals with procedure rooms numbering		
1	8	8
2 +	9	18
Total	17	26
BALANCE		
Hospitals with procedure rooms numbering		
1	12	12
2 +	6	12
Total	18	24
TOTAL AUSTRALIA		
Hospitals with procedure rooms numbering		
1	61	61
2 +	28	73
Total	89	134

TABLE 3 - SESSIONS AND TIME USED - 1996-97 (Q7)

	Operating theatres	Procedure rooms
NEW SOUTH WALES AND ACT		
Sessions and time used		
Number of sessions	320	265
Time used (hours)	1190	1740
VICTORIA		
Sessions and time used		
Number of sessions	55	80
Time used (hours)	249	311
BALANCE		
Sessions and time used		
Number of sessions	241	77
Time used (hours)	921	391
TOTAL AUSTRALIA		
Sessions and time used		
Number of sessions	616	422
Time used (hours)	2360	2442

TABLE 4 - BEDS/CHAIRS AVAILABLE - AVERAGE FOR THE YEAR - 1996-97 (Q9)

	Number of Hospitals	Number of Beds
NEW SOUTH WALES AND ACT		
Hospitals with beds/chairs numbering		
0-5	33	118
6-8	27	181
9 +	26	358
Total	86	657
VICTORIA		
Hospitals with beds/chairs numbering		
0-5	3	13
6-8	13	88
9 +	6	63
Total	22	164
BALANCE		
Hospitals with beds/chairs numbering		
0-5	21	61
6-8	10	70
9 +	14	211
Total	45	342
TOTAL AUSTRALIA		
Hospitals with beds/chairs numbering		
0-5	57	192
6-8	50	339
9 +	46	632
Total	153	1163

TABLE 5 - SERVICES - 1996-97 (Q10)

Services	Number of hospitals
NEW SOUTH WALES AND ACT	
General	32
Paediatric	16
ENT	16
Plastic/hand	27
Intervention radiology and oncology	1
Oral/dental	18
Ophthalmic	29
Orthopaedic	13
Gynaecology	24
Therapeutic anaesthesia	6
Urology	10
Renal dialysis	1
Oncology	3
IVF	5
Cosmetic surgery	17
Endoscopy	
Gastroscopy	44
Colonoscopy	41
Bronchoscopy	5
Cystoscopy	12
Other endoscopy	10
Other specialised services	20
Total	86

TABLE 5 - SERVICES - 1996-97 (Q10) (continued)

Services	Number of hospitals
VICTORIA	
General	9
Paediatric	3
ENT	3
Plastic/hand	7
Intervention radiology and oncology	—
Oral/dental	5
Ophthalmic	7
Orthopaedic	3
Gynaecology	6
Therapeutic anaesthesia	3
Urology	2
Renal dialysis	—
Oncology	2
IVF	—
Cosmetic surgery	7
Endoscopy	
Gastroscopy	17
Colonoscopy	17
Bronchoscopy	2
Cystoscopy	4
Other endoscopy	1
Other specialised services	3
Total	22

TABLE 5 - SERVICES - 1996-97 (Q10) (continued)

Services	Number of hospitals
BALANCE	
General	12
Paediatric	7
ENT	12
Plastic/hand	16
Intervention radiology and oncology	—
Oral/dental	18
Ophthalmic	18
Orthopaedic	9
Gynaecology	14
Therapeutic anaesthesia	1
Urology	3
Renal dialysis	—
Oncology	—
IVF	5
Cosmetic surgery	10
Endoscopy	
Gastroscopy	14
Colonoscopy	15
Bronchoscopy	3
Cystoscopy	6
Other endoscopy	2
Other specialised services	5
Total	45

TABLE 5 - SERVICES - 1996-97 (Q10) (continued)

Services	Number of hospitals
TOTAL AUSTRALIA	
General	53
Paediatric	26
ENT	31
Plastic/hand	50
Intervention radiology and oncology	1
Oral/dental	41
Ophthalmic	54
Orthopaedic	25
Gynaecology	44
Therapeutic anaesthesia	10
Urology	15
Renal dialysis	1
Oncology	5
IVF	10
Cosmetic surgery	34
Endoscopy	
Gastroscopy	75
Colonoscopy	73
Bronchoscopy	10
Cystoscopy	22
Other endoscopy	13
Other specialised services	28
Total	153

TABLE 6 - FULL TIME EQUIVALENT (FTE) STAFF - 1996-97 (Q17)

	Number of hospitals	FTE staff Average for year
NEW SOUTH WALES AND ACT		
Full time equivalent (FTE) staff		
Staff category		
Salaried Medical Officer	17	17
Nursing administrator	59	50
Nurse educator	—	—
Other registered nurse	79	202
Enrolled nurse	41	50
Student nurse	—	—
Trainee/pupil nurse	—	—
Other nursing staff	12	12
Orderlies/porters	6	n.p.
Diagnostic health professionals	21	37
Administrative and clerical	81	208
Catering and kitchen	2	n.p.
Domestic	18	10
Engineering and maintenance	6	4
Other	1	n.p.
Total	86	600
VICTORIA		
Full time equivalent (FTE) staff		
Staff category		
Salaried Medical Officer	1	n.p.
Nursing administrator	20	21
Nurse educator	1	n.p.
Other registered nurse	22	46
Enrolled nurse	7	9
Student nurse	—	—
Trainee/pupil nurse	—	—
Other nursing staff	2	n.p.
Orderlies/porters	—	—
Diagnostic health professionals	2	n.p.
Administrative and clerical	22	45
Catering and kitchen	1	—
Domestic	4	1
Engineering and maintenance	3	2
Other	—	—
Total	22	129

TABLE 6 - FULL TIME EQUIVALENT (FTE) STAFF - 1996-97 (Q17) (continued)

	Number of hospitals	FTE staff Average for year
BALANCE		
Full time equivalent (FTE) staff		
Staff category		
Salaried Medical Officer	7	n.p.
Nursing administrator	22	20
Nurse educator	5	n.p.
Other registered nurse	43	117
Enrolled nurse	31	33
Student nurse	—	—
Trainee/pupil nurse	—	—
Other nursing staff	6	n.p.
Orderlies/porters	3	n.p.
Diagnostic health professionals	4	n.p.
Administrative and clerical	44	79
Catering and kitchen	1	—
Domestic	14	9
Engineering and maintenance	5	3
Other	—	—
Total	45	282
TOTAL AUSTRALIA		
Full time equivalent (FTE) staff		
Staff category		
Salaried Medical Officer	25	25
Nursing administrator	101	92
Nurse educator	6	5
Other registered nurse	144	364
Enrolled nurse	79	92
Student nurse	—	—
Trainee/pupil nurse	—	—
Other nursing staff	20	19
Orderlies/porters	9	8
Diagnostic health professionals	27	42
Administrative and clerical	147	332
Catering and kitchen	4	n.p.
Domestic	36	20
Engineering and maintenance	14	9
Other	1	n.p.
Total	153	1011

TABLE 7 - REVENUE DURING THE YEAR - 1996-97 (Q20)

	(\$'000)
NEW SOUTH WALES AND ACT	
Type of revenue	
Patient revenue	66608
Recoveries	2,950
Other	941
Total	70,498
VICTORIA	
Type of revenue	
Patient revenue	14558
Recoveries	1475
Other	94
Total	16127
BALANCE	
Type of revenue	
Patient revenue	31764
Recoveries	526
Other	300
Total	32591
TOTAL AUSTRALIA	
Type of revenue	
Patient revenue	112930
Recoveries	4951
Other	1335
Total	119215

TABLE 8 - CAPITAL EXPENDITURE - 1996-97 (Q21)

	Number of hospitals	Gross Capital Expenditure (\$'000)
NEW SOUTH WALES AND ACT		
Categories		
Land and buildings	13	n.p.
Computer equipment	41	n.p.
Major medical equipment	55	4532
Plant and other equipment	37	709
Intangible assets	4	n.p.
Other	10	637
Total	69	7650
VICTORIA		
Categories		
Land and buildings	2	n.p.
Computer equipment	12	n.p.
Major medical equipment	17	721
Plant and other equipment	10	73
Intangible assets	—	—
Other	3	n.p.
Total	19	1151
BALANCE		
Categories		
Land and buildings	9	7722
Computer equipment	15	243
Major medical equipment	28	3894
Plant and other equipment	19	292
Intangible assets	1	n.p.
Other	5	n.p.
Total	34	12217
AUSTRALIA		
Categories		
Land and buildings	24	9265
Computer equipment	68	722
Major medical equipment	100	9147
Plant and other equipment	66	1073
Intangible assets	5	118
Other	18	693
Total	122	21017

TABLE 9 - RECURRENT EXPENDITURE DURING THE YEAR - 1996-97 (Q22)

	Expenditure (\$'000)	Average cost per separation
NEW SOUTH WALES AND ACT		
Wages and salaries, including on-costs	23973	189.56
Payments to sessional medical officers	1144	9.04
Drugs, medical and surgical supplies	12809	101.28
Food supplies	n.p.	n.p.
Fuel, light and power	535	4.23
Other domestic services	184	1.46
Repairs and maintenance	1478	11.69
Administrative expenses	8827	69.8
Interest payments	1207	9.54
Depreciation	3174	25.1
Contract services (excl. med. pract.)	3538	27.97
Other recurrent expenditure	n.p.	n.p.
Total	57155	451.93
VICTORIA		
Wages and salaries, including on-costs	5006	116.65
Payments to sessional medical officers	n.p.	n.p.
Drugs, medical and surgical supplies	1999	46.59
Food supplies	n.p.	n.p.
Fuel, light and power	153	3.55
Other domestic services	22	0.51
Repairs and maintenance	455	10.59
Administrative expenses	2000	46.6
Interest payments	319	7.44
Depreciation	544	12.67
Contract services (excl. med. pract.)	953	22.21
Other recurrent expenditure	n.p.	n.p.
Total	11679	272.12

TABLE 9 - RECURRENT EXPENDITURE DURING THE YEAR - 1996-97 (Q22) (continued)

	Expenditure (\$'000)	Average cost per separation
BALANCE		
Wages and salaries, including on-costs	10285	180.82
Payments to sessional medical officers	n.p.	n.p.
Drugs, medical and surgical supplies	6323	111.17
Food supplies	n.p.	n.p.
Fuel, light and power	328	5.77
Other domestic services	57	1.01
Repairs and maintenance	541	9.52
Administrative expenses	5778	101.59
Interest payments	541	9.51
Depreciation	791	13.91
Contract services (excl. med. pract.)	1160	20.4
Other recurrent expenditure	—	—
Total	26577	467.24
TOTAL AUSTRALIA		
Wages and salaries, including on-costs	r 39265	173.53
Payments to sessional medical officers	r 1971	8.71
Drugs, medical and surgical supplies	21131	93.39
Food supplies	407	1.8
Fuel, light and power	1016	4.49
Other domestic services	263	1.16
Repairs and maintenance	2474	10.94
Administrative expenses	16605	73.39
Interest payments	2067	9.14
Depreciation	4509	19.93
Contract services (excl. med. pract.)	5651	24.97
Other recurrent expenditure	r 52	0.23
Total	95410	421.67

r Revised since publication of Private Hospitals, Australia, 1996-97 (Catalogue No. 4390.0)

TABLE 10- PERIOD CONTRACT SERVICES - 1996-97 (Q23)

	Number of hospitals			Cost (\$ 000)
	Fully	Partly	None	
TOTAL AUSTRALIA				
Period contract services				
Laundry	113	7	32	1549
Cleaning	98	16	39	917
Waste disposal	110	8	34	321
Catering	26	6	120	168
Building maintenance	41	7	104	378
Plant and equipment maintenance	66	17	69	864
Medical and allied health profs.	16	10	126	1033
Management of services	7	1	144	126
Security	96	2	54	162
Other	12	1	139	133

TABLE 11 - ACCOMODATION STATUS 1996-97 (Q24)

	Number of hospitals	Number of separations
TOTAL AUSTRALIA		
Eligible public patients	22	6864
Eligible private patients	153	201203
Eligible Dept. Veterans' Affairs patients	114	9265
Eligible other patients	102	7348
Ineligible patients	33	1586
Total	153	226266

TABLE 12 - PATIENT SEPARATIONS BY AGE AND SEX - 1996-97 (Q27)

Age (years)	Males	Females	Persons
NSW and ACT			
Less than 1	72	52	124
1-4	517	283	800
5-14	843	685	1528
15-24	2450	8944	11394
25-34	5038	12347	17385
35-44	7334	13007	20341
45-54	9945	11480	21425
55-64	9640	9744	19384
65-74	10145	10019	20164
75-84	5434	6549	11983
85 +	n.p.	n.p.	n.p.
Not stated	n.p.	n.p.	n.p.
Total	52184	74284	126468
VICTORIA			
Less than 1	4	n.p.	5
1-4	184	140	324
5-14	349	335	684
15-24	851	1323	2174
25-34	1612	2188	3800
35-44	2557	3205	5762
45-54	3465	4412	7877
55-64	3343	4262	7605
65-74	3735	4749	8484
75-84	2168	3060	5228
85 +	337	638	975
Not stated	—	—	—
Total	18605	24313	42918
BALANCE			
Less than 1	102	72	174
1-4	414	349	763
5-14	617	582	1199
15-24	1496	3951	5447
25-34	2001	5226	7227
35-44	2529	5539	8068
45-54	3474	4229	7703
55-64	3476	3439	6915
65-74	4483	4826	9309
75-84	3624	4404	8028
85 +	n.p.	n.p.	n.p.
Not stated	n.p.	n.p.	n.p.
Total	23085	33795	56880

TABLE 12 - PATIENT SEPARATIONS BY AGE AND SEX - 1996-97 (Q27) (continued)

Age (years)	Males	Females	Persons
TOTAL AUSTRALIA			
1-4	1115	772	1887
5-14	1809	1602	3411
15-24	4797	14218	19015
25-34	8651	19761	28412
35-44	12420	21751	34171
45-54	16884	20121	37005
55-64	16459	17445	33904
65-74	18363	19594	37957
75-84	11226	14 013	25239
85+	n.p.	n.p.	n.p.
Not stated	n.p.	n.p.	n.p.
Total	93874	132392	226266

TABLE 13 - MOST COMMONLY PERFORMED PROCEDURES - 1996-97 (Q14)

MBS item number	Number of procedures	Number of hospitals
NSW and ACT		
30473	29098	41
32090	23368	40
35643	12417	11
32093	7746	32
42702	5642	20
13915	n.p.	3
13918	n.p.	2
42701	2409	17
35640	2341	17
38218	n.p.	1
Other	65208	n.a.
Total	156502	86
VICTORIA		
30473	16142	15
32090	13672	16
42702	3003	6
32093	2561	15
32084	865	13
41819	522	10
42575	n.p.	2
26812	n.p.	1
32087	269	10
30144	205	4
Other	9634	n.a.
Total	47486	22
BALANCE		
30473	7705	14
42702	6758	17
32090	6437	12
42701	3938	11
42698	3905	8
35643	n.p.	4
32093	1958	9
13215	n.p.	4
13212	n.p.	4
49560	1366	6
Other	28946	n.a.
Total	67987	45

TABLE 13 - MOST COMMONLY PERFORMED PROCEDURES - 1996-97 (Q14)

MBS item number	Number of procedures	Number of hospitals
TOTAL AUSTRALIA		
30473	52945	70
32090	43477	68
35643	16287	18
42702	15403	43
32093	12265	56
42701	6443	29
42698	6048	24
13915	n.p.	3
13212	3022	10
13215	2922	10
Other	110041	n.a.
Total	271975	153

TABLE 14 - TYPE OF ANAESTHESIA 1996-97 (Q13)

Type of anaesthesia	Number of hospitals	Number of separations
TOTAL AUSTRALIA		
Nil/local		
Nil	59	9452
Local	109	32258
Total(nil or local)	126	41710
Other		
General	75	51548
Regional	48	13718
Intravenous sedation	110	113252
Multiple	25	6041
Total(all other anaesthetic types)	139	184556
Total	153	226266

TABLE 15 - PRINCIPAL DIAGNOSIS 1996-97 (Q29)

Principal diagnosis	Number of hospitals	Separations (% of total)
NEW SOUTH WALES AND ACT		
Infectious diseases	50	0.5
Neoplasms	70	9.1
Endocrine Disorders	50	0.4
Diseases of the blood	41	0.8
Mental disorders	12	n.p.
Diseases of nervous system	53	10.0
Diseases of circulatory system	52	5.4
Diseases of respiratory system	30	0.3
Diseases of digestive system	58	32.7
Diseases of genitourinary system	44	4.4
Complications of pregnancy	22	n.p.
Diseases of skin	52	3.4
Diseases of musculoskeletal system	42	1.8
Congenital anomalies	47	n.p.
Conditions of perinatal period	1	n.p.
Symptoms/signs and ill-defined conditions	56	7.8
Injury and poisoning	53	0.6
Supplementary classifications	72	12.8
Total	86	100.0
VICTORIA		
Infectious diseases	15	0.2
Neoplasms	21	10.1
Endocrine Disorders	12	0.7
Diseases of the blood	14	1.0
Mental disorders	2	n.p.
Diseases of nervous system	12	9.9
Diseases of circulatory system	17	2.5
Diseases of respiratory system	5	—
Diseases of digestive system	19	52.9
Diseases of genitourinary system	13	1.5
Complications of pregnancy	5	n.p.
Diseases of skin	12	1.6
Diseases of musculoskeletal system	10	0.9
Congenital anomalies	13	n.p.
Conditions of perinatal period	1	n.p.
Symptoms/signs and ill-defined conditions	19	11.7
Injury and poisoning	11	0.4
Supplementary classifications	16	6.1
Total	22	100.0

TABLE 15 - PRINCIPAL DIAGNOSIS 1996-97 (Q29)

Principal diagnosis	Number of hospitals	Separations (% of total)
BALANCE		
Infectious diseases	22	0.2
Neoplasms	34	11.0
Endocrine Disorders	21	0.5
Diseases of the blood	11	0.6
Mental disorders	5	—
Diseases of nervous system	31	23.9
Diseases of circulatory system	23	0.7
Diseases of respiratory system	20	0.8
Diseases of digestive system	26	20.8
Diseases of genitourinary system	20	4.0
Complications of pregnancy	10	n.p.
Diseases of skin	30	2.4
Diseases of musculoskeletal system	25	5.9
Congenital anomalies	26	n.p.
Conditions of perinatal period	—	---
Symptoms/signs and ill-defined conditions	28	10.7
Injury and poisoning	29	1.7
Supplementary classifications	32	9.2
Total	45	100.0
AUSTRALIA		
Infectious diseases	87	0.4
Neoplasms	125	9.8
Endocrine Disorders	83	0.5
Diseases of the blood	66	0.8
Mental disorders	19	—
Diseases of nervous system	96	13.5
Diseases of circulatory system	92	3.7
Diseases of respiratory system	55	0.4
Diseases of digestive system	103	33.5
Diseases of genitourinary system	77	3.8
Complications of pregnancy	37	7.1
Diseases of skin	94	2.8
Diseases of musculoskeletal system	77	2.7
Congenital anomalies	86	n.p.
Conditions of perinatal period	2	n.p.
Symptoms/signs and ill-defined conditions	103	9.3
Injury and poisoning	93	0.8
Supplementary classifications	120	10.6
Total	153	100.0

TABLE 16 - PRINCIPAL PROCEDURE 1996-97 (Q33)

Principal procedure	Number of hospitals	Separations (% of total)
NEW SOUTH WALES AND ACT		
Operations on		
Nervous system	24	0.8
Endocrine system	2	n.p.
Eye	53	9.8
Ear	37	1.0
Nose, mouth, pharynx	44	3.6
Respiratory system	23	n.p.
Cardiovascular system	27	n.p.
Hemic and lymphatic system	22	0.3
Digestive system	51	48.7
Urinary system	18	0.7
Male genital organs	29	1.0
Female genital organs	29	16.0
Obstetrical procedures	2	n.p.
Musculoskeletal system	33	1.7
Breast	31	0.5
Other operations on skin and subcutaneous tissue	45	6.1
Diag. radiology and rel. techniques	4	n.p.
Other misc. diag. and therapeutic procedures	53	5.0
Total	85	100.0
VICTORIA		
Operations on		
Nervous system	7	0.4
Endocrine system	1	n.p.
Eye	10	10.4
Ear	6	0.5
Nose, mouth, pharynx	8	5.4
Respiratory system	4	n.p.
Cardiovascular system	7	n.p.
Hemic and lymphatic system	4	0.1
Digestive system	18	68.0
Urinary system	7	n.p.
Male genital organs	8	0.5
Female genital organs	7	0.8
Obstetrical procedures	—	—
Musculoskeletal system	8	0.6
Breast	8	0.6
Other operations on skin and subcutaneous tissue	11	4.2
Diag. radiology and rel. techniques	2	n.p.
Other misc. diag. and therapeutic procedures	13	n.p.
Total	22	100.0

TABLE 16 - PRINCIPAL PROCEDURE 1996-97 (Q33) (continued)

Principal procedure	Number of hospitals	Separations (% of total)
BALANCE		
Operations on		
Nervous system	17	2.0
Endocrine system	2	n.p.
Eye	27	23.4
Ear	21	2.8
Nose, mouth, pharynx	24	8.6
Respiratory system	6	n.p.
Cardiovascular system	13	n.p.
Hemic and lymphatic system	8	0.1
Digestive system	23	28.7
Urinary system	9	n.p.
Male genital organs	15	0.6
Female genital organs	16	14.9
Obstetrical procedures	—	—
Musculoskeletal system	22	7.1
Breast	15	1.0
Other operations on skin and subcutaneous tissue	25	8.9
Diag. radiology and rel. techniques	3	—
Other misc. diag. and therapeutic procedures	24	n.p.
Total	44	100.0
AUSTRALIA		
Operations on		
Nervous system	48	1.0
Endocrine system	5	—
Eye	90	13.3
Ear	64	1.4
Nose, mouth, pharynx	76	5.2
Respiratory system	33	n.p.
Cardiovascular system	47	1.7
Hemic and lymphatic system	34	0.2
Digestive system	92	47.5
Urinary system	34	2.0
Male genital organs	52	0.8
Female genital organs	52	12.8
Obstetrical procedures	2	n.p.
Musculoskeletal system	63	2.8
Breast	54	0.6
Other operations on skin and subcutaneous tissue	81	6.4
Diag. radiology and rel. techniques	9	0.1
Other misc. diag. and therapeutic procedures	90	3.2
Total	151	100.0

TABLE 17 - SELF-PAYING/OTHER PATIENTS, 1996-97 (Q12)

	Separations ('000)		
	Self-paying	All other	Total
NSW and ACT	49.2	77.3	126.5
Victoria	17.4	25.6	42.9
Balance	14.9	42.0	56.9
Australia	81.5	144.8	226.3

TABLE18 - CONSUMER RELATED ISSUES, 1996-97 (Q16)

Consumer related issues	Number of hospitals		
	Yes	No	Total
NSW and ACT			
Is feedback sought by patient satisfaction questionnaires?	82	4	86
Is information explaining rights and responsibilities of patients displayed and made publically available in the hospital?	63	23	86
Are patients advised they may make a complaint to the hospital or an appropriate external body?	58	28	86
Are patients involved in setting up their discharge plan early in their period of hospitalisation?	72	14	86
VICTORIA			
Is feedback sought by patient satisfaction questionnaires?	18	4	22
Is information explaining rights and responsibilities of patients displayed and made publically available in the hospital?	16	6	22
Are patients advised they may make a complaint to the hospital or an appropriate external body?	11	11	22
Are patients involved in setting up their discharge plan early in their period of hospitalisation?	16	6	22
BALANCE			
Is feedback sought by patient satisfaction questionnaires?	28	17	45
Is information explaining rights and responsibilities of patients displayed and made publically available in the hospital?	23	22	45
Are patients advised they may make a complaint to the hospital or an appropriate external body?	20	25	45
Are patients involved in setting up their discharge plan early in their period of hospitalisation?	33	12	45

TABLE18 - CONSUMER RELATED ISSUES, 1996-97 (Q16) (continued)

Consumer related issues	Number of hospitals		
	Yes	No	Total
TOTAL AUSTRALIA			
Is feedback sought by patient satisfaction questionnaires?	128	25	153
Is information explaining rights and responsibilities of patients displayed and made publically available in the hospital?	102	51	153
Are patients advised they may make a complaint to the hospital or an appropriate external body?	89	64	153
Are patients involved in setting up their discharge plan early in their period of hospitalisation?	121	32	153