

22

18 Septem ber 2017	DEC-228 Registered Mail will not be deliverable to any of the FX sites as there is none there to sign for registered mail at each of the data processing sites	47E(d)	22
-----------------------------	--	--------	----

22

Basics

47E(d)

19/09/2017 11:45 AM

Send	To Marriage Collection Taskforce WDB @ABS, 47E(d) cc 47E(d) 47E(d) bcc
Subject	Re: Registered Post direction [DLM=For-Official-Use-Only] 📎
Protective Mark	For-Official-Use-Only
Categories	11. Logistics Materials and Data Capture\Data Capture

Hi 47E(d),

Thanks for that - I will make sure information in scripts is updated to reflect this.

Cheers,

47E(d)

Marriage Collection Taskforce | **Australian Bureau of Statistics**

(P) 47E(d) (E) 47E(d) (W) www.abs.gov.au

Marriage Collection Taskforce WDB Hi 47E(Following on from... 19/09/2017 11:40:24 AM

From: Marriage Collection Taskforce WDB
 To: 47E(d)
 Cc: 47E(d), 47E(d)
 Date: 19/09/2017 11:40 AM
 Subject: Registered Post direction [DLM=For-Official-Use-Only]
 Sent by: 47E(d)

Hi 47E(d)

Following on from our conversation today regarding the receiving of registered mail of Marriage Law Survey responses.

I have confirmed from Australia Post (verbally) that any mail that someone attempts to send

back to the Data Capture centre in their state will be undeliverable. Australia Post have confirmed that over the counter sales wont accept a registered mail envelope that has a return address to a locked bag. i.e all our BRE reply paid addresses. So they should not be able to send them to us.

If they happen to have registered mail envelope at home that they want to use (i.e dont go into a post office to post) and these do get through, they will be sent back to the sender as their is none there to sign for a registered mail at each of the data processing centres.

I will make sure this one is listed on the decision register.

Let me know if you need any additional information for your CAT scripts

thanks

47E

22

22

22

22

Dear 22,

Thank you for your enquiry regarding the Australian Marriage Law Postal Survey.

We do not accept registered post packs or express post packs as part of this survey.

You will be able to pick-up and drop-off a survey form from today, 25 September, in all capital cities and a number of regional and remote locations. These locations can accept returned survey forms or provide directions to a nearby Post Office or Red Post Box. They are listed on the website: <https://marriagesurvey.abs.gov.au/pickup-locations>.

Australia Post have undertaken a thorough review ahead of delivering the survey and will have additional security measures in place during the process. Australia Post are also working closely with the authorities to maintain the integrity of the mail network. It is important that you do not include the instruction letter, or any other material that contains personal information, in the envelope with your survey response. This will ensure the anonymity of your survey response. Theft or tampering with mail is a Commonwealth offence and carries serious penalties.

Yours Sincerely,



From: Samantha Palmer/Staff/ABS
To: "22" <22>,
Date: 29/09/2017 01:25 PM
Subject: Re: Fwd: Question RE Registered post to ABS

Hi

While it is possible to send registered mail to a reply paid address, it is not possible to get a confirmation of delivery with this volume of mail. If it was a one off delivery to a reply paid address it may result in a confirmation receipt being returned.

The Australia Post office selling the registered mail service should have clearly advised the customer they would not get a confirmation receipt given the volumes of mail.

You are correct - there is no method of confirming a survey form is received due to the anonymous nature of the processing.

22

cheers

Samantha Palmer

General Manager of People, Culture and Communication Division; Diversity and Inclusion Champion |
Australian Bureau of Statistics | (P) 47E(d) (M) 47E(d) (E)
samantha.palmer@abs.gov.au (W) www.abs.gov.au

Instead of obsessing over the things you can't change, focus on what you can: your attitude, your mindset, your energy -- Mandy Hale

